



**CITY OF LOS ANGELES
WORKFORCE DEVELOPMENT BOARD (WDB)
QUARTERLY MEETING**

**Tuesday, July 21, 2026
10:00 AM - 12:00 PM**

**The Plaza At Cabrillo Marina
2965 Via Cabrillo-Marina, San Pedro, CA 90731**

AGENDA

- | | | |
|----|-------------------------------------|--------------------------------------|
| 1. | Call to Order/Roll Call | |
| 2. | Declaration of Conflict of Interest | LaShondra Mercurius |
| 3. | Public Comment on Non-Agenda Items | |
| 4. | Welcoming new WDB Members and Staff | LaShondra
Mercurius/Hannah
Lee |

ACTION ITEMS:

- | | | |
|-----|---|---------------------|
| 5. | Consideration of the Minutes of May 21, 2026 | LaShondra Mercurius |
| 6. | WDB Non-Profit Officer Elections | Gabriel Pimentel |
| 7. | WDB FY 2025-2026 Annual Financial Report | Nancy Twum-Akwaboah |
| 8. | First Five California Grant Acceptance and Funding Recommendation | Hannah Lee |
| 9. | California Employment Development Department Regional Coordination Grant Acceptance and Funding Recommendation | Donny Brooks |
| 10. | City General Fund Day Laborer Program Funding Recommendation | Donny Brooks |
| 11. | LA County Fire Workforce Innovation and Opportunity Act Dislocated Worker Additional Assistance Grant Reallocation Recommendation for Lineage Fire Recovery | Donny Brooks |
| 12. | WDB Communications, Outreach Campaign, and Branding Strategy Development Request for Proposals Recommendation | Mark Franco |

- | | | |
|-----|---|-----------------------------------|
| 13. | 2024-25 Workforce Innovation and Opportunity Act Annual Performance Evaluation Results and Recommended Action | Elizabeth Macias/Cesar Villanueva |
| 14. | Round 3 Youth Service Corps Reprogramming Recommendation | Bryson Gauff |

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

- | | | |
|-----|--|-----------------------------------|
| 15. | 5-Year Strategic Plan Performance Scorecard | Elizabeth Macias/Cesar Villanueva |
| 16. | Policy & Oversight Committee Report Back | Nancy Hoffman Vanyek |
| 17. | Business Services Marketing and Resource Development Committee Report Back | Teri Hollingsworth |
| 18. | Youth Council Report Back | Armando Loza |
| 19. | Next Meeting: November 18, 2026 | |
| 20. | Adjourn | |

Workforce Development Board:

LaShondra Mercurius, Nancy Hoffman Vanyek, Garrett Gin, Max Arias, Sonya Kay Blake, Shannon Bradley, Bernardine Brandis, Kenya Croom, Jesse Cuevas, Sean Fleming, David Ford, Johnathan Franklin, Benjamin Garcia, Jaleesa Hazzard, Lyndsey Heisser, Teri Hollingsworth, Mark Louccheim, Armando Loza, Casey O'Neill, Erwin Petilla, Gabriel Pimentel, Sergio Rascon, Victor Reyes, Benjamin Torres, Saba Waheed, Steve Zimmer

PUBLIC INPUT AT WORKFORCE DEVELOPMENT BOARD MEETINGS

The public will have an opportunity to address the Board on any agenda item at the time the item is considered. Members of the public who wish to speak on any item are requested to complete a speaker card for each item they wish to address, and present the completed card(s) to the designated personnel of the Board. Speaker cards are available at the sign-in table at the back of the meeting room. Documents/reports on agenda items are available on the Board's website and may be distributed at the meeting. For updated meeting schedules please visit www.wblacity.org. For more information call 213-744-7164.

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Phone: 213-744-7164 www.wblacity.org



2.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Declaration of Conflict of Interest

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available



4.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Welcoming new WDB Members and Staff

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available



5.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Consideration of the Minutes of May 21, 2026

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 5 - DRAFT_MINUTES_WDB_Quarterly_Mtg_May 21.2026

CITY OF LOS ANGELES
 WORKFORFORCE DEVELOPMENT BOARD
 QUARTERLY MEETING
 MAY 21, 2026
 10:00 A.M. – 12:00 P.M.
 EXPO CENTER Multi-purpose Room
 3980 Bill Robertson Ln, Los Angeles, CA 90037

DRAFT MINUTES

MEMBERS PRESENT: LaShondra Mercurius, Nancy Hoffman Vanyek, Garrett Gin, Bernardine Brandis, Kenya Croom, Jesse Cuevas, Sean Fleming, Ben Garcia, Lester Garcia (alt. Max Arias), Lindsey Heisser, Teri Hollingsworth, Armando Loza, Casey O'Neill, Ernesto Pantoja (alt. Sergio Rascon), Ben Torres, Saba Waheed

1. Call to Order: Quorum was established at 10: 22 a.m. Unofficial meeting start time was 10:14 a.m.
2. Declaration of Conflict of Interest – None
3. Public Comment on Non-Agenda Items – None
4. Honoring Elton Blake (Taken out of order)

Deputy Mayor Brenda Shockley recognized Elton Blake for his remarkable 38 years of dedicated service to the Watts Labor Community Action Center (WLCAC) and honored his countless contributions to the community. Through his unwavering commitment and leadership, Blake has helped transform the lives of countless individuals and families, leaving a lasting legacy of service, empowerment, and positive change

ACTION ITEMS:

5. Consideration of the Minutes of January 2, 2026
**Moved to Approve Garrett Gin, Seconded by Nancy Hoffman Vanyek.
 Motion unanimously approved.**
6. 2026 WIOA Reauthorization Presentation and Recommended Action

Hannah Lee and Nancy Hoffman Vanyek co-presented an overview of the proposed 2026 reauthorization of the Workforce Innovation and Opportunity Act (WIOA) and discussed key provisions of the Stronger Workforce for America Act of 2026, including changes to funding allocations, training requirements, apprenticeship investments, and state funding flexibility. They also reviewed the potential impacts on local workforce development programs and services.

Nancy Hoffman Vanyek motioned that the Workforce Development Board authorize the WDB staff to prepare and transmit a letter to members of Los Angeles Congressional Delegation regarding the potential impacts of proposed changes to WIOA under the Stronger Workforce for America Act 2026 on workforce development funding, services, programs, and programs in the state of Los Angeles. Seconded by Lester Garcia.

The motion was approved unanimously.

Nancy Hoffman Vanyek emphasized the importance of providing WDB staff with the authority to respond to proposed WIOA legislation in a timely manner, noting that Board action has often occurred after key legislative deadlines. She stated that allowing staff to act promptly would help ensure the Board can effectively advocate for and protect local workforce centers.

Hannah Lee stated that the WDB staff will be working to develop that in the next policy and oversight committee so that we can continue to take action and monitor the legislation.

7. Program Year 2026-27 (Year 27) Annual Plan and Recommended Actions

Donny Brooks, EWDD Chief Grants Administrator, presented an overview of the Annual Plan, outlining the City's workforce development priorities, policies, and budget. He noted that this is the final plan developed under the Economic and Workforce Development Department, with implementation transitioning to the Community Investment Department effective July 1st.

Cesar Villanueva, of the Strategic Planning Unit summarized key regional labor market trends and advised that the completed five-year labor market report will be presented to the Board at a future meeting.

Elizabeth Macias, Lead of the Strategic Planning Unit presented the Annual Plan priorities for Program Year 2026–2027, highlighting implementation of the 2025–2030 Five-Year Workforce Development Plan and the launch of pilot sector coalitions as key strategic initiatives.

Dr. Fernando Campos presented a friendly amendment to Recommendation No. 4 of the staff report, *directing the department to report back on any investigations, including active special investigations, involving allegations of fraud, waste, and abuse*. He also provided context on the carry-in funding amount and summarized changes to service provider funding allocations.

Donny Brooks presented the Year 27 estimated budget \$96.7 million.

Nancy Hoffman Vanyek motioned to adopt the amendment of Annual Plan 26-27 and that the board approve the recommendation and actions as noted, and the recommendation Dr. Campos made.

Kenya Croom Seconded. Motion carries unanimously

8. Round 4 Youth Service Corps Funding Recommendations

Bryson Gauff requested approval to accept \$17.9 million in Service Corps youth funding, administered in partnership with the Mayor's Office of Economic Opportunity, to support youth employment and training programs. Bryson highlighted prior funding rounds totaling \$97 million that served approximately 10,000 youth and noted that Round 4 will streamline services from fourteen programs to six aligned with state and City workforce priorities.

Nancy Hoffman Vanyek motioned that EWDD accept the \$17,940,190 funding from California Volunteers Youth Service Corps Employment Program, for the period beginning June 1st, 2026 through December 31st, 2027, and authorize the general manager or the designee to negotiate and execute any agreements or amendments necessary to implement the program contained in this report subject to the approval of the city attorney. And I also, in my motion, authorize, let's see, the EWDD prepare controller instructions or technical adjustments necessary to implement the program within the budget.

Seconded by Saba Waheed. Motion carries unanimously.

Recused: Benjamin Torres did not ask any questions, and left the room.

9. Older Worker Peer Navigator Pilot Program Request For Interest (RFI) Recommendations

Donny Brooks presented the Department's recommendations for authority to 1. APPROVE the procurement results of a Request for Interest (RFI) to implement the Older Worker Peer Navigator Pilot Program (PNPP) to support the City of Los

Angeles' (City) AdvantAGE LA Plan (AdvantAGE Plan) as identified in Table 1;
and

2. AUTHORIZE the General Manager of the EWDD, or designee, to execute contracts with the service providers for a contract term of twelve (12) months as identified in Table 2. The Peer Navigator Pilot Program will support participants age 55 and older through tailored workforce guidance, strengthened service delivery, and expanded access to employment opportunities. The program aims to reduce barriers and stigma around aging and career transitions while advancing equity for older adults. Funding was approved by the WDB through the PY 2025–26 Annual Plan Carry-In Report Budget and is supported through the Workforce Innovation and Opportunity Act (WIOA) grant.

Nancy Hoffman Vanyek moved to accept the recommendations as presented by EWDD and authorize the General Manager to execute the contracts. Seconded by Teri Hollingsworth. Motion carries unanimously.

10. Department of Children and Family Services Workforce Navigator Initiative
Request For Interest (RFI) Recommendations

Donny Brooks presented the Department's request for a RFI to partner with the Department of Children and Family Services (DCFS) to create a navigator position supporting transitioning foster youth. The \$125,000 pilot program will place a staff member at a workforce center to coordinate with DCFS, manage a caseload of approximately 75 youth, and connect participants to employment opportunities and pathways to self-sufficiency.

Lindsey Heisser motioned to approve; Seconded by Bernardine Brandis. Motion carries unanimously.

11. Select Youth System Programs Funding Allocation and Reprogramming
Recommendations

Bryson Gauff presented a request to reprogram current-year Cal Works youth funds before the June 30 expiration date. The request includes reallocating approximately \$110,000 to support 25 additional youth work experience slots, allocating \$50,000 in Youth Opportunity Act funds to maintain the youth hiring platform, and authorizing related amendments and agreements to maximize use of available funds.

Motion to approve Nancy Hoffman Vanyek, Second Casey O'Neill. Motion carries unanimously.

EXECUTIVE COMMITTEE ACTIONS

(The WDB Executive Committee approved the following items on behalf of the full WDB. Any of these items may be called "special" by a WDB member for information and discussion purposes.)

12. Approval of Appointment and Reappointment Recommendations to the Workforce Development Board (WDB) and the WDB Youth Council

13. Approval of Recommendations Regarding a Request for Quotes for Consultant Services to evaluate WorkSource Center Employer Satisfaction

14. Approval of Recommendations regarding a Request for Quotes for Consultant Services to implement Transportation and Logistics Sector Strategies

15. Approval of Recommendations regarding a Request for Quotes for Consultant Services to evaluate the City's YouthSource Center System and Hire LA's Youth Program

16. Approval of Recommendation to reallocate up to \$109,000 in WIOA Adult and Dislocated Worker funds from the Older Worker Peer Navigator Program to the Early Childhood Student Advancement Program Plus (ECE-SAP +)

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

17. NAWB's Forum 2026 Conference Verbal Report Back

Nancy Hoffman Vanyek reported on the National Association of Workforce Boards The Forum Conference attended on behalf of the WDB. Key topics included WIOA reauthorization, workforce funding and local control, apprenticeships, artificial intelligence, employer engagement, and strategies to address workforce shortages. Staff also highlighted a breakout session presented by Hannah and Goodwill on the City of Los Angeles Apprenticeship Hub Initiative and noted the conference reinforced the Board's role in strengthening partnerships and advocating for workforce priorities.

18. Next Meeting: July 23, 2026

19. Adjourn - **Motion to adjourn by Casey O'Neill;Seconded by Sean Fleming. Meeting adjourned at 11:58 am.**



6.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: WDB Non-Profit Officer Elections

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available



7.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: WDB FY 2025-2026 Annual Financial Report

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 7 - WDB Nonprofit Annual Financial Statement
- ▣ Item 7 - Attachment WDB Nonprofit Annual Financial Statement



MEMORANDUM

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Hannah Lee, Executive Director
Workforce Development Board (WDB)

SUBJECT: **WDB FY 2025-2026 Annual Financial Report**

RECOMMENDED ACTION:

The Executive Director of the Workforce Development Board (WDB) requests that the WDB approve the Nonprofit 501(c)(3) Corporation Annual Financial Statement of Revenue and Expenditures for Fiscal Year 2025-2026.

BACKGROUND:

The WDB, in partnership with the City Council and the Mayor, oversees the administration of Workforce Innovation and Opportunity Act (WIOA) funding and programming pursuant to all related federal statutes, the WDB-Local Elected Official (WDB-LEO) agreement, and WDB ByLaws.

The WDB is also a nonprofit charitable entity, incorporated under Section 501(c)(3) of the Internal Revenue Code, and can raise and expend contributions/donations it receives for workforce development endeavors of benefit to the public.

As such, the WDB has a business checking account that is managed by the WDB Executive Director. The beginning and ending balances of the WDB's checking account were \$83,629.70 and \$84,953.70, respectively, on July 1, 2025 and June 23, 2026.

Attachment 1, City of Los Angeles Workforce Development Board Nonprofit 501(C)(3) Corporation Annual Financial Statement of Revenue and Expenditures FY 2025-2026, contains a full accounting of all revenue sources, deposit and credit amounts, expense recipients, and expense amounts.

**Attachment 1 - CITY OF LOS ANGELES WORKFORCE DEVELOPMENT BOARD
NONPROFIT 501(C)(3) CORPORATION ANNUAL FINANCIAL STATEMENT OF
REVENUE & EXPENDITURES FY 2025-2026**

FINANCIAL STATEMENT SUMMARY BEGINNING BALANCE: \$83,629.70 TOTAL DEPOSITS: \$285,000.00 TOTAL INTEREST: \$15.15 TOTAL WITHDRAWALS: \$284,256.30 ENDING BALANCE: \$84,953.70					
Date	Revenue Source	Deposit/Credit Amount	Expense Recipient	Expense Amount	Balance
7/1/2025			Los Angeles Mission College Culinary Arts Institute (Check No. 1345)	\$565.15	\$83,629.70
7/8/2025	Interest	\$2.54			\$83,632.24
7/8/2025			Federal Tax	\$0.60	\$83,631.64
8/7/2025	Interest	\$0.69			\$83,632.33
8/7/2025			Federal Tax	\$0.16	\$83,632.17
9/8/2025	Interest	\$0.73			\$83,632.90
9/8/2025			Federal Tax	\$0.17	\$83,632.73
10/7/2025	Interest	\$0.67			\$83,633.40
10/7/2025			Federal Tax	\$0.16	\$83,633.24
11/7/2025	Interest	\$0.71			\$83,633.95
11/13/2025			Bianca Vite Reimbursement (Check No. 1348)	\$835.00	\$82,798.95

Date	Revenue Source	Deposit/Credit Amount	Expense Recipient	Expense Amount	Balance
12/5/2025	Interest	\$0.63			\$82,799.58
1/8/2026	Interest	\$0.77			\$82,800.35
2/6/2026	Interest	\$0.66			\$82,801.01
2/20/2026			Bianca Vite Reimbursement (Check No. 1349)	\$490.22	\$82,310.79
3/6/2026	Interest	\$0.63			\$82,311.42
3/24/2026	Amalgamated Charitable Foundation	\$250,000.00			\$332,311.42
4/7/2026	Interest	\$1.75			\$332,313.17
4/24/2026			Bianca Vite Reimbursement (Check No. 1351)	\$154.86	\$332,158.31
4/30/2026			Danielle Martinez Reimbursement (Check No. 1350)	\$39.98	\$332,118.33
5/7/2026	Interest	\$2.73			\$332,121.06
5/26/2025			Hannah Lee Reimbursement (Check No. 1352)	\$20.00	\$332,101.06
6/5/2026	Interest	\$2.64			\$332,103.70
6/17/2026	Bank of America	\$35,000.00			\$367,103.70

Date	Revenue Source	Deposit/Credit Amount	Expense Recipient	Expense Amount	Balance
6/23/2026			EWDD re. Bank of America Grant (Check No. 1354)	\$34,650.00	\$332,453.70
6/23/2026			EWDD re. Irvine Foundation Grant (processed by Amalgamated Charitable Foundation, Check No. 1353)	\$247,500.00	\$84,953.70



8.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: First Five California Grant Acceptance and Funding Recommendation

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 8 - WDB Report - First Five California.docx



MEMORANDUM

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Hannah Lee, Executive Director
Workforce Development Board (WDB)

SUBJECT: FIRST FIVE CALIFORNIA GRANT ACCEPTANCE AND FUNDING RECOMMENDATION

RECOMMENDED ACTION

The Executive Director of the Workforce Development Board (WDB) requests that the City of Los Angeles Workforce Development Board, as a 501(3) nonprofit corporation, accept \$3,588 in funds from First Five California to support the Early Childhood Education Convening.

SUMMARY

The City of Los Angeles Mayor's Office of Economic Opportunity, in partnership with the Department of Recreation and Parks Child Care Division, hosted its first Early Childhood Education convening, titled "Every Child, Every Chance", on May 12, 2026.

The convening aligned closely with the goal to build resilient families and communities. The purpose of the convening included a discussion on ensuring that every child in Los Angeles has a fair start by building a stronger, more equitable future for children and families. The event was attended by more than 100 educators, community advocates, parents, policymakers, and administrators.

Local leaders and experts addressed critical challenges in the early childhood education sector, including:

- Innovative Workforce Development Practices and Challenges
- Systems Coordination Across Los Angeles
- Child Care Resource Gaps and Opportunities

The Mayor's Office was invited to submit an application to First Five California to help offset some of the costs of planning the event. Event costs totaling \$3,588 are shown in the table below:

FIRST FIVE CALIFORNIA BUDGET	
<u>Budget Item</u>	<u>Amount</u>
Speak Honorariums	\$400
Child Care Table Supplies	\$180
Rentals	\$1,098
Event Signage/Advertising	\$710
Student Volunteer Scholarship	\$1,200
Total Budget	\$3,588

The Workforce Development Board will administer the reimbursement process in accordance with the grant budget, subject to a nominal administrative fee of 1%. The Mayor's Office will be responsible for submitting the required grant report.

BACKGROUND

The L.A. Early Learning Nation (ELN) Workgroup, led by the Mayor's Office of Economic Opportunity, was established following an 18-month technical assistance grant from the National League of Cities, which focused on three primary goals:

1. Workforce Development: Expanding early childhood education internship programs and workforce pipelines to increase the number of educators through strategic partnerships, retention efforts, and improved compensation.
2. Capacity Building: Increasing licensed childcare options in underserved areas, developing an online support hub for providers, and expanding the number of city-run childcare facilities.
3. Equitable Access: Creating solutions to the childcare crisis to ensure high-quality, equitable access for all families. This includes addressing wage disparities and supporting career paths for underrepresented individuals, including those who are low-income, transitioning from foster care, or dual language learners.

The L.A. ELN Workgroup is comprised of diverse partners, including LAUSD, LACOE, LACCD, California Children's Academy, Pathways LA, Child Development Consortium of LA, Woodcraft Rangers, and the City Departments of Recreation and Parks and Community Investment for Families. Under Mayor Bass' priority to "foster opportunity," the LA ELN Workgroup partners and the departments of Recreation and Parks and the Community Investment for Families, provide essential resources such as food, emergency funding, and shelter to families with children in crisis.

The Early Childhood Education Convening demonstrated the Mayor's continued commitment to these goals through expanding partnerships and collaboration.

First Five California's purpose is to help California's children receive the best possible start in life. First 5 California convenes and partners in efforts to create and implement a comprehensive, integrated, and coordinated system for California's children from prenatal through age 5 and their families. It promotes, supports, and optimizes early childhood development.



9.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: California Employment Development Department Regional Coordination Grant
Acceptance and Funding Recommendation

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ❏ Item 9 - BioScience Grant Funding Allocations



COMMUNITY INVESTMENT DEPARTMENT

Karen Bass, Mayor
Abigail R. Marquez, General Manager

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Abigail R. Marquez, General Manager
Community Investment Department

SUBJECT: CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT REGIONAL COORDINATION GRANT ACCEPTANCE AND FUNDING RECOMMENDATION

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Community Investment Department (CID) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the CID to accept and allocate up to \$1,000,000 for the Los Angeles Bio Career Pathways (LABCP) Regional Coordination Program (RCP) to the providers listed in Table 1; and
2. AUTHORIZE the General Manager of CID, or designee, to execute contracts as outlined in Table 1 for the period beginning August 1, 2026 through June 30, 2027.

BACKGROUND

On February 12, 2026, the California Employment Development Department (EDD) announced the availability of up to \$10 million in Workforce Innovation and Opportunity Act (WIOA) Title I Governor's discretionary funds for the RCP Solicitation for Proposals (SFP) for Program Year (PY) 2025-26. The City of Los Angeles (City) coordinated with local sector partners to develop a project plan and submit a proposal in response to EDD's solicitation announcement. On May 14, 2026, a total of \$9,750,000 was awarded to ten (10) organizations, of which the City received \$1,000,000.

As noted in the submitted proposal, the City region is currently home to more than 3,000 life sciences companies and nearly 4,000 establishments with strong activity in research services, medical devices, and pharmaceutical manufacturing. As a result, the region supports close to 100,000 direct bioscience jobs - and about 200,000 across the broader life sciences economy. Existing positions and nearly 600 annual openings in the sector generate tens of billions in economic activity for the region. Bioscience sector positions also offer competitive wages and accessible entry points into the life sciences workforce, with average annual earnings often exceeding \$80,000.

DISCUSSION

The LABCP grant program will prepare fifty (50) individuals for entry-level careers in the bioscience sector. The program will achieve this through a network of partners providing training, credential attainment support, work-based learning, and supportive services to residents in the historically underserved communities of East Los Angeles and the San Fernando Valley.

The LABCP program's focus will be on expanding hands-on laboratory training and strengthening education-to-career pathways for adult learners to address workforce shortages and ensure that local communities benefit from the growth of Los Angeles' bioscience economy. The project will be implemented via a coordinated system of partners including the City's Workforce Development System (WDS), the Los Angeles Community College District (LACCD), and industry partners.

The WorkSource Centers (WSC), with the assistance of the LACCD and local partners, will conduct recruitment and outreach to identify participants for enrollment. Participants will also receive case management through the WSCs to develop Individualized Employment Plans as they navigate through the program into sector employment. Additionally, program participants will have access to comprehensive supportive services, including, but not limited to transportation assistance, childcare support, tutoring and academic assistance, and access to technology and internet connectivity.

The LACCD will serve as the program's training partner, providing technical instruction, industry-recognized credentials, and work-based learning opportunities to better prepare participants for sector work.

The City will serve as the lead agency responsible for overall project coordination and workforce service delivery, overseeing project implementation, coordinating partner activities, and supporting employer engagement and recruitment. Additionally, the City will partner with the Los Angeles County Economic Development Corporation (LAEDC) to conduct labor market analysis, connect with bioscience employers, and support efforts to strengthen the regional bioscience ecosystem.

FUNDING RECOMMENDATIONS

The City's proposal identified East Los Angeles College (ELAC), Los Angeles Mission College (LAMC), and Los Angeles Pierce College (LAPC) as selected training providers due to their proximity to major bioscience industry clusters across the San Fernando Valley and San Gabriel Valley, and strong connections with regional employers.

The Northeast San Fernando Valley, South Valley, and Boyle Heights WSCs have been selected as program operators as they are located within the communities of East Los Angeles and the San Fernando Valley. The aforementioned WSCs have been procured to serve the identified communities and currently partner with the selected community colleges mentioned above.

In addition to the selected WSCs and Community College partners, the City identified two (2) industry partners, Biocom Institute and BioscienceLA, to connect participants with industry employers and provide information related to current labor market needs.

The CID recommends allocating \$950,000 as shown in the table below.

Table 1 - Funding Recommendations for LABCP Project

AGENCY/PROVIDER	FUNDING AMOUNT
Los Angeles Community College District	250,000
Northeast San Fernando Valley WSC (operated by Goodwill Industries of Southern California)	175,000
South Valley WSC (operated by Alliance for Community Empowerment)	175,000
Boyle Heights WSC (operated by Managed Career Solutions, SPC)	175,000
Biocom Institute	35,000
BioscienceLA	40,000
CID Administration	100,000
TOTAL	950,000

Please note, a balance of \$50,000 will be allocated to LACCD later in the Year 27 Annual Plan Budget Carry-In report.

NEXT STEPS

Upon authorization, the CID will execute contracts with the selected agencies identified in Table 1, subject to City Attorney review and approval.

ARM:GR:DB:CKP:TEL:cg



10.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: City General Fund Day Laborer Program Funding Recommendation

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 10 - Day Labor Center Program Funding Increase



COMMUNITY INVESTMENT DEPARTMENT

Karen Bass, Mayor
Abigail R. Marquez, General Manager

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Abigail R. Marquez, General Manager
Community Investment Department

**SUBJECT: CITY GENERAL FUND DAY LABORER PROGRAM FUNDING
RECOMMENDATION**

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Community Investment Department (CID) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the CID to accept and allocate up to \$500,000 in City of Los Angeles (City) General Funds (GF) designated to the Day Laborer Program (DLP) for the period beginning July 1, 2026 through June 30, 2027; and
2. AUTHORIZE the General Manager of the CID, or designee, to amend DLP contracts (C-202472, C-202496, C-202476) to add up to \$500,000 in City GFs, in accordance with Table 1.

BACKGROUND

On May 21, 2026, the Workforce Development Board (WDB) held its Quarterly Meeting to approve the 2026-27 Annual Plan, including \$1,081,910 for the DLP. Concurrently, at the May 21, 2026, City Council Meeting, the Budget and Finance Committee (Committee) presented a report (CF 26-0600) to amend the Mayor's 2026-27 Budget for the City to include an increase of funding for the DLP, a recommendation that had been previously discussed during the CID budget hearing on April 30, 2026. The Committee proposed an additional \$500,000 in program funding, raising the total allocation to \$1,581,910 for the 2026-27 Fiscal Year, which was then adopted as amended by the City Council.

This additional \$500,000 is vital for the DLP sustainability and demonstrates the City's dedication to offering important workforce services and necessary resources for day laborers and vulnerable workers that would otherwise be ineligible for other local, state, and federal grant resources.

CURRENT PROGRAM STATUS

The City's DLP's seven (7) fixed hiring centers across the region provide persons participating in the casual labor force a safe space to congregate and receive resources and employment services. These centers are located in communities across Los Angeles, including Cypress Park, Downtown, Harbor City, Hollywood, North Hollywood, Van Nuys, and Westlake.

The DLP providers faced significant challenges as a result of the increased federal immigration enforcement activity beginning in 2025. These activities caused substantial operational disruptions for the centers, as operators saw a stark decrease in individuals seeking work and services, as many sought to avoid public spaces. To address the ongoing situation, the City helped to connect the centers with local FamilySource Centers (FSC), ensuring that impacted families were able to access necessary emergency assistance, including food, transportation, and housing assistance. Additionally, program providers were able to continue serving clients through outreach teams deployed throughout the region to offer support to individuals and families that were unable to visit the centers in-person.

For Program Year (PY) 2025-26, the DLP served 2,323 unduplicated customers, 92% of the overall enrollment goal. Additionally, program providers have assisted participants with approximately 60,543 short-term jobs and supported fifty-four (54) participants in initiating a wage theft claim. Overall, more than 247,223 cumulative services have been provided through the program, including the provision of resources, employment services, education, and referrals to partners.

FUNDING RECOMMENDATION

Table 1 below provides the funding recommendations for the DLP providers.

Table 1 - Funding Recommendations for Additional DLP Funds

CONTRACTOR	No. OF SITES	PY 2026-27 FUNDING	ADDITIONAL FUNDING
Instituto De Educación Popular del Sur de California (IDEPSCA)	5	\$719,240	\$250,000
Central American Resource Center of California (CARECEN)	1	\$181,335	\$83,803
Hope the Mission	1	\$181,335	\$83,803
TOTAL	7	\$1,081,910	\$417,606

A balance of \$82,394 for IDEPSCA will be included in the Year 27 Annual Plan Budget Carry-In report.

NEXT STEPS

Upon authorization, CID will execute contract amendments with the contractors identified in Table 1, subject to City Attorney review and approval.

ARM:GR:DB:CKP:TEL:cg



11.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: LA County Fire Workforce Innovation and Opportunity Act Dislocated Worker
Additional Assistance Grant Reallocation Recommendation for Lineage Fire
Recovery

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 11 - Boyle Heights AAG Reprogramming



COMMUNITY INVESTMENT DEPARTMENT

Karen Bass, Mayor
Abigail R. Marquez, General Manager

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Abigail R. Marquez, General Manager
Community Investment Department

**SUBJECT: LA COUNTY FIRE WORKFORCE INNOVATION AND OPPORTUNITY ACT
DISLOCATED WORKER ADDITIONAL ASSISTANCE GRANT
REALLOCATION RECOMMENDATION FOR LINEAGE FIRE RECOVERY**

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Community Investment Department (CID) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the General Manager of the CID to reallocate up to \$250,000 for the Los Angeles County (County) Fire Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker (DW) Additional Assistance Grant (AAG) to the Boyle Heights WorkSource Center (WSC);
2. AUTHORIZE the General Manager of the CID to allocate up to \$690,000 for the County Fire WIOA DW AAG to the Boyle Heights WSC; and
3. AUTHORIZE the General Manager of the CID, or designee, to execute a contract amendment for the period beginning July 1, 2026 through March 31, 2027.

BACKGROUND

On January 23, 2025, the WDB held a Special Executive Committee Meeting to approve the acceptance and allocation of up to \$4.5 million in funding for the County Fire WIOA DW AAG program. The unprecedented damage and economic losses across the region in the wake of the January 2025 wildfires required a coordinated regional response to support recovery efforts for individuals and businesses in need of workforce services. In partnership with the County Department of Economic Opportunity (DEO), the City of Los Angeles (County) initially secured a total award of \$2,868,743 to serve up to three hundred seventy-three (373) participants, address workforce needs, and support individuals and businesses impacted by the wildfires. As of July 13, 2026, the City has supported thirty (30) wildfire-impacted individuals through career services, training, transitional jobs, and supportive services and expended approximately \$310,000 (see Tables 1 and 2 below). The grant is scheduled to end on March 31, 2027.

Following outreach and recruitment activities, the City has been unable to identify dislocated workers who are eligible for or interested in workforce activities provided through the grant program. Based on actual performance and expenditures to date, the City anticipates returning unspent funds in the near future unless enrollment increases. The City continues to coordinate with the State and County DEO to track progress and discuss outreach strategies.

The Boyle Heights Lineage warehouse fire presents an opportunity for the City to modify and expand the scope of the County Fire AAG to include workers and businesses impacted by this recent disaster.

DISCUSSION

On the afternoon of June 17, 2026, a massive fire began at the Lineage, Inc. cold storage warehouse facility located in the historically Latino, working-class Boyle Heights neighborhood. The large amounts of smoke from the fire prompted a shelter-in-place order and a particle pollution advisory for nearby residents due to poor air quality. Additionally, three (3) days after the start of the fire, on June 20, 2026, Governor Gavin Newsom proclaimed a State of Emergency for the County, directing state agencies to support local response efforts and help protect public health and safety. The State made resources including N95 respirator masks, emergency supplies, and technical expertise available to the City to aid in the recovery response. Ultimately, emergency response crews worked for eight days until a knockdown was officially declared on June 24, 2026.

The destruction of the warehouse is estimated to have impacted approximately one hundred twenty (120) Lineage, Inc. employees and several businesses and workers in the surrounding area. Surveyed businesses reported income losses due to smoke-related closures, limited customer access to the affected area, reduced staffing, and other operational disruptions. Many workers living in or employed in the community also reported being unable to work due to health concerns and unsafe working conditions caused by the smoke.

Following the Boyle Heights Lineage Fire, the County DEO, in partnership with the newly created CID, submitted a modified application to the California Employment Development Department (EDD) to expand participant eligibility and allowable program activities under the grant program to support impacted individuals and businesses. The Lineage Fire, much like the January 2025 wildfires, caused unexpected workforce dislocations and economic disruptions affecting workers and businesses, requiring an immediate coordinated response to connect individuals and businesses to recovery resources.

The proposed modification will make available up to \$1,000,000 to support a minimum of one hundred (100) workers and fifty (50) businesses impacted by the fire through training, transitional employment, emergency supportive services, and consulting resources to impacted businesses.

Services to be provided under this grant modification include emergency workforce relief, such as wage support, Personal Protective Equipment (PPE) distribution, and benefits access, and reemployment, which are critical to supporting individuals at risk of low-income wages and workers with fewer protections. Furthermore, many of the impacted workers lack in-demand skills and English proficiency, making them vulnerable to long-

term unemployment. Under the grant, participants may continue to engage in training and transitional employment, with additional emergency supportive services and resources available to eligible individuals and small businesses. In partnership with the Boyle Heights BusinessSource Center (BSC), New Economics for Women (NEW) will provide layoff aversion services for employers affected by business closures or reduced hours, employment services for displaced workers, temporary wage subsidies, customized resource referrals, and PPE.

RECOMMENDATION

The CID recommends reallocating up to \$940,000 to the Boyle Heights WSC (operated by Managed Career Solutions, SPC (MCS)) to serve one hundred (100) individuals and fifty (50) businesses via the services mentioned above. A total of \$250,000 will be made available immediately through the WDB action, with an additional \$690,000 made available pending City Council and Mayoral approval.

Additionally, up to \$250,000 of this funding will be subcontracted to the Boyle Heights BSC (operated by NEW) to provide business consulting services.

Table 1: L.A. County Fire AA Grant Funding Reallocation Recommendations

CONTRACTORS		CURRENT AMOUNT	REVISED FUNDING	NEW TOTAL
1	Managed Career Solutions, SPC (Boyle Heights WSC)	148,225	940,000	1,088,225
2	Asian American Drug Abuse Program, Inc. (West Adams WSC)	148,225	0	148,225
3	Managed Career Solutions, SPC (Harbor Gateway WSC)	148,225	0	148,225
4	Coalition for Responsible Community Development (Vernon Central / LATTC WSC)	148,225	0	148,225
5	Housing Authority of the City of Los Angeles (Watts LA WSC)	148,225	0	148,225
6	JVS SoCal (West Los Angeles WSC)	148,225	0	148,225
7	Managed Career Solutions, SPC (Hollywood WSC)	148,225	0	148,225
8	UAW - Labor Employment and Training Corporation (South LA WSC)	148,225	0	148,225
9	Goodwill Industries of SoCal (Northeast San Fernando Valley WSC)	230,730	0	230,730
10	CID - Admin	90,417	60,000	150,417
11	Unobligated	1,361,796	(1,000,000)	361,796
TOTALS		2,868,743	0	2,868,743

NEXT STEPS

Upon authorization, the CID will execute a \$250,000 contract amendment with the Boyle Heights WSC, subject to City Attorney review and approval. Additionally, the CID will issue a Council Transmittal to allocate the remaining \$690,000 in funding to the Boyle Heights WSC.

AM:GR:DB:CKP:TEL:cg



12.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: WDB Communications, Outreach Campaign, and Branding Strategy
Development Request for Proposals Recommendation

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ❏ Item 12 - WDB Communications RFP Results



COMMUNITY INVESTMENT DEPARTMENT

Karen Bass, Mayor
Abigail R. Marquez, General Manager

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Abigail R. Marquez, General Manager
Community Investment Department

SUBJECT: WDB COMMUNICATIONS, OUTREACH CAMPAIGN, AND BRANDING STRATEGY DEVELOPMENT REQUEST FOR PROPOSALS RECOMMENDATION

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Community Investment Department (CID) hereby respectfully requests that the Workforce Development Board (WDB):

1. APPROVE the CID's recommended consultant, CENTRIC, selected through the WDB Communications, Outreach Campaign, and Branding Strategy Development Consulting Services Request for Proposals (RFP), subject to appeals; and
2. AUTHORIZE the CID to negotiate and execute a contract agreement with CENTRIC for \$143,320 for a period of twelve (12) months.

BACKGROUND

On March 31, 2026, the CID, formerly known as the Economic and Workplace Development Department (EWDD), issued the WDB Communications, Outreach Campaign, and Branding Strategy Development Consulting Services RFP to solicit a consulting team to support key objectives:

1. Develop and implement a comprehensive communications, education, and branding strategy to elevate visibility and public engagement of the City of Los Angeles (City) WDB.
2. Attract job seekers and employers, increase participation in full WDB committee meetings, modernize the WDB's digital presence, and foster deeper connections with youth, older workers, workforce partners, employers, stakeholders, and community members passionate about workforce issues.
3. Consider the WDB's relationship with the CID's Workforce Development Division (WDD), which serves as the WDB's administrative entity, delivers direct services, and maintains its own distinct branding strategy and identity; and

4. Ensure compliance with the Workforce Innovation and Opportunity Act (WIOA) federal regulations and requirements and follow Department of Labor (DOL) guidance, particularly Training and Employment Guidance Letter (TEGL) 03-23: Allowable Uses of Funds for Outreach Activities for Federal Formula and Competitive Grant Awards.

The WDB, supported by the CID, plays a central role in guiding workforce strategy, policy, and system coordination across the City. The WDB has not maintained a dedicated communications or education strategy to inform employers, businesses, job seekers, and community stakeholders about workforce services and initiatives for several years. Outreach has occurred on a limited basis through CID communication channels, but the WDB has not maintained its own distinct public-facing brand or communications platform. This project presents an opportunity to modernize the WDB's digital presence, strengthen public awareness of workforce initiatives, and increase engagement with employers, job seekers, workforce partners, and community stakeholders.

This effort will support implementation of the City's Five-Year Workforce Development Plan (Five-Year Plan), A Path Forward (2025–2030), which aims to place 50,000 Angelenos into high-quality, living-wage jobs, registered apprenticeships, paid work experiences, and training pathways by 2030. A coordinated outreach and communications strategy will help ensure these initiatives, and the workforce services supporting them, are more visible and accessible to residents, employers, and workforce partners across Los Angeles.

The scope of work includes, but is not limited to, the following tasks:

1. Evaluate Current Branding, Communication Tools, and Public Engagement Channels;
2. Create a Refreshed Branding Kit and Visual Identity Suite;
3. Redesign and Optimize the Website to Promote Engagement;
4. Relaunch and Strategically Manage Social Media;
5. Launch a Digital Newsletter to Foster Regular Engagement;
6. Design and Execute an Outreach and Advertising Campaign for WorkSource (WSC) and YouthSource (YSC) Employment Services; and
7. Ensure compliance with WIOA and Federal Regulations.

DISCUSSION

A total of nineteen (19) proposals for this RFP were received by the May 15, 2026 deadline.

RFP Evaluation Process

Proposals were evaluated utilizing four internal raters. The rating criteria included:

1. Demonstrated Ability
2. Proposed Workplan
3. Resumes
4. Budget

A score of seventy (70) is considered qualifying for participation in the subject grant project.

Evaluation Results

As summarized in Table 1, a total of nineteen (19) agencies submitted proposals in response to the RFP. Upon evaluation of the RFP submissions, seventeen (17) proposals scored a qualifying score of seventy (70) or greater. Table 1 displays the names of the proposers and the scores received.

Table 1 – WDB Communications Consulting Services RFP Scores

№.	PROPOSER	SCORE
1	CENTRIC (Brown Marketing Strategies)	98
2	Kilograph	98
3	Early PR Agency, LLC	97
4	Bree Creative Co.	96
5	Modern Times, Inc.	96
6	The Glue, LLC	95
7	Born in June Creative Studio, LLC	94
8	ArroyoWest, LLC	90
9	WelFlouri, LLC	89
10	RSCA Corporation (Redwood Resources)	87
11	The Imagen Group, Inc.	82
12	S. Groner Associates	82
13	The Differentials, LLC	79
14	Black Business Association of Los Angeles	76
15	Welborn Media	75
16	CLC Publicidad (Sherpa Marketing Solutions)	74
17	BC Design Haus, Inc.	73
18	Campbell Digital Technologies	52
19	PASSERINE	42

Following the evaluation process, CENTRIC and Kilograph tied with the highest overall score of ninety-eight (98). When considering bidders with equal qualifications, the most cost-effective proposal will determine the awardee. CENTRIC submitted a total proposed fee of \$143,320, compared to Kilograph's fee of \$146,240. By selecting the lower-cost

proposal, the City maintains the highest standard of expertise required to meet the project's objectives while optimizing the use of available funds.

Notification of Results and Appeals Process

All proposers will receive emailed notification letters of the results outlined in Table 1, and notification of appeal rights.

FUNDING RECOMMENDATION

Upon evaluation of the proposals, the evaluation committee and the CID recommend the selection of CENTRIC for a contract award in the amount of \$143,320. Please note that these recommendations are subject to appeals.

PROPOSED TERM OF CONTRACT

The term of the contract resulting from this RFP is for a period of twelve (12) months.

NEXT STEPS

Upon authorization, the CID will begin the process of negotiating and executing a contract with CENTRIC, subject to appeals and City Attorney review and approval.

ARM:GR:DB:CKP:MF:XB:cg



13.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: 2024-25 Workforce Innovation and Opportunity Act Annual Performance Evaluation Results and Recommended Action

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 13 - PY 24-25 WIOA Annual Performance Evaluation
- ▣ Item 13 - Attachment 1 - PY 2024-25 Annual Performance Evaluation Results (WorkSource System)
- ▣ Item 13 - Attachment 2 - PY 2024-25 Annual Performance Evaluation Results (YouthSource System)
- ▣ Item 13 - PPT- PY 24-25 Annual Performance Evaluation - WDB Quarterly MTG - July 21_2sl



COMMUNITY INVESTMENT DEPARTMENT

Karen Bass, Mayor
Abigail R. Marquez, General Manager

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Abigail R. Marquez, General Manager
Community Investment Department

**SUBJECT: 2024-25 WORKFORCE INNOVATION AND OPPORTUNITY ACT
ANNUAL PERFORMANCE EVALUATION RESULTS AND
RECOMMENDED ACTION**

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Community Investment Department (CID) hereby respectfully requests that the Workforce Development Board (WDB):

1. ACCEPT the results of the attached Program Year (PY) 2024-25 Workforce Innovation and Opportunity Act (WIOA) WorkSource Center (WSC) and YouthSource Center (YSC) Annual Performance Evaluation.

BACKGROUND

Comprised of WIOA funding, grants, and publicly funded workforce development initiatives, WSCs and YSCs are designed to aid jobseekers, particularly those with significant barriers to employment, in finding high-quality jobs and careers and to assist employers in hiring and retaining skilled workers. The YSCs offer educational and career readiness services, primarily focused on disconnected youth ages 16 to 24 who are neither in school nor working.

The WIOA establishes a framework under which Local WDBs are responsible for maintaining a network of high-quality, effective job assistance centers that align a wide variety of publicly or privately funded education, employment, and training programs. As mandated by its current America's Job Center of CaliforniaSM (AJCC) Operator Annual Performance Evaluation Policy, the WSCs and YSCs contractors are to be evaluated by the WDB, on an annual basis, through a formal performance evaluation. Evaluations are to be conducted annually after the program year, evaluating results for the entire 12-month period (program cycle runs July 1 to June 30).

Contractors are currently evaluated in four categories:

- Performance Outcomes;
- Customer Flow;
- Administrative Capability (compliance with applicable laws, regulations, and policies governing the use of WIOA funds); and
- Customer Satisfaction

Evaluation results, including any outstanding performance and administrative issues related to WSC/YSC operators, as well as certification recommendations, are to be compiled by the CID and presented to the appropriate WDB Committee(s), as applicable, following the end of the program year.

Performance Outcomes are tied to the WIOA Federal Performance Measures which include:

- Employment Second Quarter After Exit;
- Employment Fourth Quarter After Exit;
- Median Earnings Second Quarter After Exit;
- Credential Attainment Rate; and
- Measurable Skills Gain

Customer Flow measures outcomes for the mid-year and total enrollments, and for WSCs, local performance measures include the number of specific vulnerable populations served, including individuals with disabilities, experiencing homelessness, Veterans, older workers 55+, re-entry/justice involved and the number of employer customers served.

Administrative Capability, in the context of the WIOA, refers to the ability of a grantee or sub-recipient (such as a State or local workforce board, or service provider) to comply with all applicable laws, regulations, and policies governing the use of WIOA funds. An Administrative Capability Form with a set of up to thirty (30) questions is used internally by the CID to measure this category, which also includes mandated training/work experience expenditures and leveraged resources.

Satisfaction: A neutral third party is typically contracted by the CID to administer a satisfaction evaluation to measure and analyze customer satisfaction among individuals who use the WSCs and YSCs.

Annual Performance Evaluation Measures - the measures may include, but are not limited to, the following for each WSC and YSC:

1. Satisfaction

Measure	WSC	YSC
a. Customer Satisfaction (intercept/telephone)	X	X
b. Exiter Satisfaction (telephone)	X	

2. Performance Outcomes (Products & Services)

All customers served with WIOA funds are subject to the performance indicators established under WIOA. These performance indicators are primarily focused on the long-term results of the WIOA programs as follows:

Measure	WSC	YSC
a. Employment Rate (WSC)/ Employment/Education Rate (YSC) 2 nd Quarter after exit	X	X
b. Employment Rate (WSC)/ Employment/Education Rate (YSC) 4 th Quarter after exit	X	X
<i>For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).</i>		
c. Median Earnings 2 nd Quarter after exit	X	
d. Attainment of a Postsecondary Credential, or secondary school diploma (or equivalent) if employed/in education or training for postsecondary credential.	X	X
e. Measurable Skills Gains	X	X
f. Effectiveness in Serving Employers	X	

3. Flow (Customers Served)

Measure	WSC	YSC
a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry, Veterans, Individuals Experiencing Homelessness, etc.)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31	X	X

4. Administrative Capability

Measure	WSC	YSC
a. Assessment of contractor administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Assessment of fiscal capability, including any audit issues.	X	X
c. Expenditure of a minimum 44% of funding on training (may include up to an amount equal to 14% of funding in approved leveraged resources)	X	
d. Expenditure of a minimum 34% of funding on Work Experience		X

Each performance indicator is associated with a set reporting period. Participants whose exit date falls within that reporting period, with limited exception, are included in a measure.

DISCUSSION

In Program Year (PY) 2024-25 (July 1, 2024 – June 30, 2025), the City funded fourteen WSCs and fourteen YSCs. The attached report represents the PY 2024-25 performance evaluation results for the Workforce Development System.

The scoring system is as follows: Operators who met all minimum benchmarks and exceed 100% success rate are awarded a “Star” designation in that category in recognition of their achievement. Operators who receive a “Qualified” designation had all outcomes greater than eighty percent (80%), but overall, not at a STAR level. A “NO” indicates that one or more outcomes were less than eighty percent (80%) of the goal.

The Department normally requires any contractor who fails to attain at least eighty percent (80%) of the goal for any measure to submit to the Department a corrective action plan for that measure.

Some items to note for PY 2024-25 include the following:

- Customer satisfaction scores were waived for this program year. A neutral third-party evaluator was procured to complete an assessment of this category. However, the contract with the City did not move forward, and there was insufficient time to reprocur another consultant.
- The System experienced office relocations, and providers exited the system.
 - Managed Career Solutions, Inc, (MCS) became the replacement operator for the Harbor/San Pedro YSC, previously operated by Pacific Gateway/City of Long Beach, that had exited the system and also had to relocate to a new facility. Certain federal outcome metrics pertained to the original operator and/or transition made it difficult for the new operator to meet metrics. Therefore, the replacement operator will be held harmless for certain federal performance and mid-year customer flow measures.
 - UCLA Service-Learning Center, operator of the Central and West YSCs, exited the YSC System at the conclusion of PY 2024-25 and is not included in the evaluation. Replacement operators began in PY 2025-26.

Summary of the Evaluation Results:

The WSC System garnered twenty (20) Stars total, with ten (10) Stars for Federal Performance Outcomes, three (3) Stars for Customer Flow, and seven (7) Stars for Administrative Capability.

The YSC System garnered thirty (30) Stars total, eight (8) Stars for Federal Performance Outcomes, twelve (12) Stars for Customer Flow, and ten (10) Stars for Administrative Capability.

The CID commends all centers that achieved “Qualified” and/or “Star” designations in any performance indicator. The CID typically recognizes operators who achieved three (3) or four (4) Stars across all four performance indicators. With this evaluation, the customer satisfaction performance indicator was waived. In particular, the CID wishes to recognize the following operators that achieved at least two out of three Stars across the three performance indicators:

WorkSource Center System:

1. Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (three (3) Stars)
2. El Proyecto del Barrio, operator of the Sun Valley WSC (three (3) Stars)
3. Housing Authority of the City of Los Angeles (HACLA), operator of the Watts/Los Angeles WSC (two (2) Stars)
4. Managed Career Solutions (MCS), operator of the Hollywood WSC (three (3) Stars)
5. Pacific Asian Consortium in Employment (PACE), operator of the Downtown/Pico Union WSC (two (2) Stars)
6. UAW – Labor Employment Training Corporation (UAW-LETC), operator of the South Los Angeles WSC (two (2) Stars)

YouthSource Center System:

1. Brotherhood Crusade, operator of the Crenshaw YSC (three (3) Stars)
2. Catholic Charities of Los Angeles AYE, operator of the South LA, Exposition Park YSC (three (3) Stars)
3. City of Los Angeles, Youth Opportunity Movement (YOM), operator of the Boyle Heights Technology YSC (two (2) Stars) and the Southeast LA, Watts YSC (two (2) Stars)
4. Coalition for Responsible Community Development (CRCD), operator of the South Central Los Angeles YSC (three (3) Stars)
5. El Proyecto del Barrio, operator of the San Fernando Valley YSC (three (3) Stars) and the Sun Valley YSC (three Stars)
6. Goodwill Industries of Southern California (Goodwill), operator of South SFV/ Panorama City YSC (two (2) Stars)
7. Managed Career Solutions (MCS), operator of the Harbor/San Pedro YSC (two (2) Stars)
8. Para Los Niños, operator of the Northeast Los Angeles YSC (three (3) Stars) and the Westlake YSC (three (3) Stars)

AM:GR:DB:CKP:EM:CV:cg

Attachments:

1. PY 2024-25 WIOA Annual Performance Evaluation Results (WorkSource)
2. PY 2024-25 WIOA Annual Performance Evaluation Results (YouthSource)

PY 2024-25 Annual Performance Evaluation: Adult STAR Tally

PY 2024-25 WIOA WSC Annual Performance Evaluation: Results Summary

Center Name	Operator	Service Area	Federal Performance Outcomes	Local Measures			Total Stars Earned
				Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC	Equus Workforce Solutions	South Valley	STAR	Waived	No	No	1
West Adams WSC	Asian American Drug Abuse Program (AADAP)	South LA	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC	Managed Career Solutions, Inc. (MCS)	Harbor	No	Waived	No	Qualified	0
Vernon-Central - LATTC WSC	Coalition for Responsible Community Development (CRCD)	South LA	No	Waived	No	STAR	1
Sun Valley WSC	El Proyecto del Barrio, Inc.	North Valley	STAR	Waived	STAR	STAR	3
Northeast Los Angeles WSC	Goodwill Industries of Southern California	East LA	STAR	Waived	No	No	1
Northeast SFV WSC	Goodwill Industries of Southern California	North Valley	STAR	Waived	No	No	1
Watts/Los Angeles WSC	Housing Authority of the City of Los Angeles (HACLA)	South LA	STAR	Waived	No	STAR	2
West Los Angeles WSC	JVS SoCal	West LA	No	Waived	No	Qualified	0
Boyle Heights WSC	Managed Career Solutions, Inc. (MCS)	East LA	No	Waived	No	Qualified	0
Hollywood WSC	Managed Career Solutions, Inc. (MCS)	Central LA	STAR	Waived	STAR	STAR	3
Downtown/Pico Union WSC	Pacific Asian Consortium in Employment (PACE)	Central LA	STAR	Waived	No	STAR	2
South Los Angeles WSC	UAW – Labor Employment Training Corporation	South LA	STAR	Waived	No	STAR	2
Southeast Los Angeles WSC	Watts Labor Community Action Committee (WLCAC)	South LA	STAR	Waived	No	No	1
Total Stars:			10		3	7	20

LEGEND:

STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 2024-25 Annual Performance Evaluation: Adult Performance Outcomes

Center Name	Operator	Federal Performance Outcomes																												Performance				
		Employment 2nd Quarter Rate (Based on Exitters 7/1/23 - 6/30/24)						Employment 4th Quarter Rate (Based on Exitters 1/1/23 - 12/31/23)						Median Earnings (2nd Quarter) (Based on Exitters 7/1/23 - 6/30/24)						Credential Attainment Rate (Based on Exitters 1/1/23 - 12/31/23)						Measurable Skills Gain (Based on Participants Served 7/1/24-6/30/25)						Eligible?	Success Rate Avg	STAR
		Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker					
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal			
South Valley WSC	Equus Workforce Solutions	68%	58%	85%	71%	67%	95%	66%	55%	84%	71%	63%	88%	\$7,400	\$9,760	132%	\$8,300	\$10,404	125%	65%	65%	100%	70%	75%	107%	60%	81%	135%	58%	59%	101%	Yes	105%	STAR
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	68%	64%	94%	71%	69%	98%	66%	59%	90%	71%	63%	89%	\$7,400	\$7,900	107%	\$8,300	\$10,110	122%	65%	78%	120%	70%	77%	110%	60%	78%	129%	58%	71%	123%	Yes	108%	STAR
Harbor Gateway WSC	Managed Career Solutions, Inc. (MCS)	68%	59%	87%	71%	54%	77%	66%	65%	100%	71%	53%	74%	\$7,400	\$4,368	59%	\$8,300	\$10,774	130%	65%	75%	115%	70%	67%	95%	60%	85%	142%	58%	93%	161%	No	104%	No
Vernon-Central - LATTC WSC	Coalition for Responsible Community Development (CRCD)	68%	61%	89%	71%	70%	99%	66%	60%	91%	71%	74%	104%	\$7,400	\$7,918	107%	\$8,300	\$9,814	118%	65%	17%	26%	70%	25%	36%	60%	68%	114%	58%	81%	140%	No	92%	No
Sun Valley WSC	El Proyecto del Barrio, Inc.	68%	71%	105%	71%	59%	82%	66%	71%	108%	71%	63%	89%	\$7,400	\$9,220	125%	\$8,300	\$9,271	112%	65%	70%	108%	70%	83%	119%	60%	84%	141%	58%	87%	150%	Yes	114%	STAR
Northeast Los Angeles WSC	Goodwill Industries of Southern California	68%	61%	90%	71%	86%	121%	66%	67%	102%	71%	85%	120%	\$7,400	\$6,906	93%	\$8,300	\$12,155	146%	65%	66%	102%	70%	100%	143%	60%	70%	117%	58%	79%	136%	Yes	117%	STAR
Northeast SFV WSC	Goodwill Industries of Southern California	68%	60%	88%	71%	66%	93%	66%	59%	91%	71%	60%	85%	\$7,400	\$7,784	105%	\$8,300	\$12,188	147%	65%	85%	132%	70%	100%	143%	60%	81%	136%	58%	88%	152%	Yes	117%	STAR
Watts/Los Angeles WSC	Housing Authority of the City of Los Angeles (HACLA)	68%	58%	85%	71%	70%	99%	66%	58%	89%	71%	69%	97%	\$7,400	\$6,858	93%	\$8,300	\$10,085	122%	65%	70%	108%	70%	69%	98%	60%	78%	131%	58%	70%	121%	Yes	104%	STAR
West Los Angeles WSC	JVS SoCal	68%	69%	101%	71%	68%	95%	66%	76%	116%	71%	74%	104%	\$7,400	\$8,788	119%	\$8,300	\$8,398	101%	65%	13%	20%	70%	15%	22%	60%	90%	150%	58%	82%	142%	No	97%	No
Boyle Heights WSC	Managed Career Solutions, Inc. (MCS)	68%	64%	95%	71%	59%	83%	66%	66%	102%	71%	49%	69%	\$7,400	\$8,970	121%	\$8,300	\$9,058	109%	65%	81%	125%	70%	71%	101%	60%	82%	136%	58%	82%	142%	No	108%	No
Hollywood WSC	Managed Career Solutions, Inc. (MCS)	68%	62%	91%	71%	64%	90%	66%	70%	107%	71%	67%	95%	\$7,400	\$8,142	110%	\$8,300	\$9,518	115%	65%	93%	144%	70%	79%	112%	60%	89%	148%	58%	76%	131%	Yes	114%	STAR
Downtown/Pico Union WSC	Pacific Asian Consortium in Employment (PACE)	68%	64%	94%	71%	58%	82%	66%	59%	90%	71%	60%	84%	\$7,400	\$7,058	95%	\$8,300	\$9,552	115%	65%	64%	99%	70%	69%	99%	60%	91%	152%	58%	90%	154%	Yes	106%	STAR
South Los Angeles WSC	UAW – Labor Employment Training Corporation	68%	65%	95%	71%	65%	92%	66%	63%	96%	71%	57%	80%	\$7,400	\$8,971	121%	\$8,300	\$7,304	88%	65%	88%	135%	70%	72%	104%	60%	85%	141%	58%	82%	142%	Yes	109%	STAR
Southeast Los Angeles WSC	Watts Labor Community Action Committee (WLCAC)	68%	70%	103%	71%	74%	104%	66%	63%	96%	71%	77%	108%	\$7,400	\$7,252	98%	\$8,300	\$9,359	113%	65%	71%	110%	70%	92%	132%	60%	76%	127%	58%	92%	158%	Yes	115%	STAR
WorkSource Centers Total		68%	64%	94%	71%	64%	90%	66%	62%	95%	71%	61%	86%	\$7,400	\$8,065	109%	\$8,300	\$9,747	117%	65%	70%	107%	70%	73%	104%	60%	82%	137%	58%	82%	141%	Must meet ALL minimum benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed
Minimum Benchmarks				80%			80%			80%			80%			80%			80%						80%			80%			80%			

LEGEND:

STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 2024-25 Annual Performance Evaluation: Adult Customer Satisfaction

WorkSource Center	Operator Name	Measure			Performance	
		Goal	Exiter Satisfaction (Telephone)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley WSC	Equus Workforce Solutions	8.6	n/a	n/a	n/a	Waived
West Adams WSC	Asian American Drug Abuse Program (AADAP)	8.6	n/a	n/a	n/a	Waived
Harbor Gateway WSC	Managed Career Solutions, Inc. (MCS)	8.6	n/a	n/a	n/a	Waived
Vernon-Central - LATTC WSC	Coalition for Responsible Community Development (CRCD)	8.6	n/a	n/a	n/a	Waived
Sun Valley WSC	El Proyecto del Barrio, Inc.	8.6	n/a	n/a	n/a	Waived
Northeast Los Angeles WSC	Goodwill Industries of Southern California	8.6	n/a	n/a	n/a	Waived
Northeast SFV WSC	Goodwill Industries of Southern California	8.6	n/a	n/a	n/a	Waived
Watts/Los Angeles WSC	Housing Authority of the City of Los Angeles (HACLA)	8.6	n/a	n/a	n/a	Waived
West Los Angeles WSC	JVS SoCal	8.6	n/a	n/a	n/a	Waived
Boyle Heights WSC	Managed Career Solutions, Inc. (MCS)	8.6	n/a	n/a	n/a	Waived
Hollywood WSC	Managed Career Solutions, Inc. (MCS)	8.6	n/a	n/a	n/a	Waived
Downtown/Pico Union WSC	Pacific Asian Consortium in Employment (PACE)	8.6	n/a	n/a	n/a	Waived
South Los Angeles WSC	UAW – Labor Employment Training Corporation	8.6	n/a	n/a	n/a	Waived
Southeast Los Angeles WSC	Watts Labor Community Action Committee (WLCAC)	8.6	n/a	n/a	n/a	Waived
Minimum Benchmarks				80%	Must meet Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

STAR

Qualified

No

=Met all Minimum Benchmarks and Exceeded 100% Success Rate

=All outcomes ≥ 80% but overall not STAR level

= One or more outcomes < 80% of goal

Note: Satisfaction Survey Results Not Available

PY 2024-25 Annual Performance Evaluation: Adult Customer Flow

Center NameOperator		Local Measures																										Performance			
		Total Enrollments						Enrollments by 12/31/2024						Disability Enrollments			Homeless Enrollments			Reentry Enrollments			Veteran Enrollments			Number of Businesses Served					
		Adult			Dislocated Worker			Adult			Dislocated Worker			Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal																		
South Valley WSC	Equus Workforce Solutions	500	642	128%	210	129	61%	250	498	199%	105	95	90%	90	58	64%	125	50	40%	125	40	32%	50	14	28%	90	82	91%	No	82%	No
West Adams WSC	Asian American Drug Abuse Program (AADAP)	500	1,411	282%	210	361	172%	250	1,164	466%	105	270	257%	90	298	331%	125	361	289%	125	164	131%	50	172	344%	90	86	96%	Yes	125%	STAR
Harbor Gateway WSC	Managed Career Solutions, Inc. (MCS)	500	548	110%	210	154	73%	250	243	97%	105	80	76%	90	42	47%	125	58	46%	125	58	46%	50	19	38%	90	54	60%	No	66%	No
Vernon-Central - LATTC WSC	Coalition for Responsible Community Development (CRCDD)	500	787	157%	210	106	50%	250	435	174%	105	56	53%	90	127	141%	125	249	199%	125	285	228%	50	86	172%	90	106	118%	No	125%	No
Sun Valley WSC	El Proyecto del Barrio, Inc.	500	770	154%	210	305	145%	250	666	266%	105	268	255%	90	199	221%	125	158	126%	125	132	106%	50	88	176%	90	262	291%	Yes	125%	STAR
Northeast Los Angeles WSC	Goodwill Industries of Southern California	500	721	144%	210	112	53%	250	560	224%	105	60	57%	90	104	116%	125	373	298%	125	195	156%	50	20	40%	90	132	147%	No	125%	No
Northeast SFV WSC	Goodwill Industries of Southern California	500	506	101%	210	107	51%	250	298	119%	105	48	46%	90	57	63%	125	100	80%	125	66	53%	50	17	34%	90	109	121%	No	74%	No
Watts/Los Angeles WSC	Housing Authority of the City of Los Angeles (HACLA)	500	688	138%	210	201	96%	250	415	166%	105	90	86%	90	70	78%	125	199	159%	125	152	122%	50	11	22%	90	111	123%	No	110%	No
West Los Angeles WSC	JVS SoCal	500	486	97%	210	175	83%	250	185	74%	105	63	60%	90	106	118%	125	193	154%	125	42	34%	50	74	148%	90	44	49%	No	91%	No
Boyle Heights WSC	Managed Career Solutions, Inc. (MCS)	500	679	136%	210	240	114%	250	508	203%	105	181	172%	90	117	130%	125	274	219%	125	285	228%	50	26	52%	90	103	114%	No	125%	No
Hollywood WSC	Managed Career Solutions, Inc. (MCS)	500	891	178%	210	418	199%	250	734	294%	105	346	330%	90	305	339%	125	234	187%	125	183	146%	50	60	120%	90	121	134%	Yes	125%	STAR
Downtown/Pico Union WSC	Pacific Asian Consortium in Employment (PACE)	500	923	185%	210	245	117%	250	720	288%	105	89	85%	90	158	176%	125	244	195%	125	89	71%	50	26	52%	90	109	121%	No	125%	No
South Los Angeles WSC	UAW – Labor Employment Training Corporation	500	597	119%	210	130	62%	250	403	161%	105	53	50%	90	192	213%	125	108	86%	125	63	50%	50	16	32%	90	77	86%	No	96%	No
Southeast Los Angeles WSC	Watts Labor Community Action Committee (WLCAC)	500	514	103%	210	120	57%	250	257	103%	105	45	43%	90	67	74%	125	146	117%	125	49	39%	50	37	74%	90	192	213%	No	91%	No
WorkSource Centers Total		7,000	10,163	145%	2,940	2,803	95%	3,500	7,086	202%	1,470	1,744	119%	1,260	1,900	151%	1,750	2,747	157%	1,750	1,803	103%	700	666	95%	1,260	1,588	126%	Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
Minimum Benchmarks				80%			80%			80%			80%			80%			80%			80%			80%			80%			

LEGEND:

STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 2024-25 Annual Performance Evaluation: Adult Administrative Capability

Center NameOperator		Admin Capability			Expenditure of Training Funds				Leveraged Resources					Performance		
		Plan	Actual	% of Goal	Total WIOA Expenditures	Plan (Min Set-Aside 30%)	Actual Set-Aside	% of Goal	Max Leverage Resources Limit (14%)	Leveraged Resources Expenditures	Total Training (WIOA + Leveraged) Goal (44%)	Total Training (WIOA + Leveraged) Expenditures	% of Total Training Expenditure Goal	Eligible?	Success Rate Average	STAR
South Valley WSC	Equus Workforce Solutions	90%	93%	103%	\$899,939	\$318,894	\$239,131	75%	\$148,817	\$1,166,226	\$467,711	\$1,405,357	300%	No	125%	No
West Adams WSC	Asian American Drug Abuse Program (AADAP)	90%	93%	103%	\$1,040,657	\$318,894	\$323,590	101%	\$148,817	\$734,609	\$467,711	\$1,058,199	226%	Yes	125%	STAR
Harbor Gateway WSC	Managed Career Solutions, Inc. (MCS)	90%	90%	100%	\$1,027,738	\$318,894	\$277,438	87%	\$148,817	\$91,033	\$467,711	\$368,471	80%	Yes	89%	Qualified
Vernon-Central - LATTC WSC	Coalition for Responsible Community Development (CRCD)	90%	80%	89%	\$987,074	\$318,894	\$333,894	105%	\$148,817	\$898,009	\$467,711	\$1,231,903	263%	Yes	125%	STAR
Sun Valley WSC	El Proyecto del Barrio, Inc.	90%	100%	111%	\$1,062,711	\$318,894	\$320,030	100%	\$148,817	\$917,434	\$467,711	\$1,237,464	265%	Yes	125%	STAR
Northeast Los Angeles WSC	Goodwill Industries of Southern California	90%	93%	103%	\$1,036,072	\$318,894	\$306,817	96%	\$148,817	\$8,379	\$467,711	\$315,196	67%	No	89%	No
Northeast SFV WSC	Goodwill Industries of Southern California	90%	93%	103%	\$965,906	\$318,894	\$259,614	81%	\$148,817	\$0	\$467,711	\$259,614	56%	No	80%	No
Watts/Los Angeles WSC	Housing Authority of the City of Los Angeles (HACLA)	90%	93%	103%	\$998,494	\$318,894	\$332,752	104%	\$148,817	\$155,927	\$467,711	\$488,679	104%	Yes	104%	STAR
West Los Angeles WSC	JVS SoCal	90%	87%	97%	\$771,904	\$318,894	\$258,856	81%	\$148,817	\$155,927	\$467,711	\$414,783	89%	Yes	89%	Qualified
Boyle Heights WSC	Managed Career Solutions, Inc. (MCS)	90%	97%	108%	\$1,018,041	\$318,894	\$283,232	89%	\$148,817	\$91,032	\$467,711	\$374,264	80%	Yes	92%	Qualified
Hollywood WSC	Managed Career Solutions, Inc. (MCS)	90%	100%	111%	\$1,062,979	\$318,894	\$317,258	99%	\$148,817	\$792,200	\$467,711	\$1,109,458	237%	Yes	125%	STAR
Downtown/Pico Union WSC	Pacific Asian Consortium in Employment (PACE)	90%	97%	108%	\$1,035,263	\$318,894	\$369,777	116%	\$148,817	\$207,071	\$467,711	\$576,848	123%	Yes	116%	STAR
South Los Angeles WSC	UAW – Labor Employment Training Corporation	90%	93%	103%	\$1,051,247	\$318,894	\$313,803	98%	\$148,817	\$140,794	\$467,711	\$454,597	97%	Yes	100%	STAR
Southeast Los Angeles WSC	Watts Labor Community Action Committee (WLCAC)	90%	93%	103%	\$1,055,095	\$318,894	\$204,133	64%	\$148,817	\$0	\$467,711	\$204,133	44%	No	70%	No
Minimum Benchmarks		80%			80%				80%					Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

LEGEND:

STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 2024-25 Annual Performance Evaluation: Youth STAR Tally

PY 2024-25 WIOA YSC Annual Performance Evaluation: Results Summary

Center Name	Operator	Service Area	Federal Performance Outcomes	Local Measures			Total Stars Earned
				Customer Satisfaction	Customer Flow	Administrative Capability	
South SFV/ Panorama City YSC	Goodwill Industries of Southern California	South Valley	STAR	Waived	STAR	No	2
North SFV, Pacoima YSC	El Proyecto del Barrio	North Valley	STAR	Waived	STAR	STAR	3
East SFV, Sun Valley YSC	El Proyecto del Barrio	North Valley	STAR	Waived	STAR		3
Northeast Los Angeles, Lincoln Heights YSC	Para Los Ninos	East LA	STAR	Waived	STAR		3
Boyle Heights Technology Youth Center	Youth Opportunity Movement (YOM)	East LA	No	Waived	STAR	STAR	2
Central Los Angeles, Westlake YSC	Para Los Ninos	Central LA	STAR	Waived	STAR	STAR	3
South LA, Crenshaw YSC	Brotherhood Crusade	South LA	STAR	Waived	STAR		3
South LA, Exposition Park YSC	AYE Catholic Charities of Los Angeles, Inc.	South LA	STAR	Waived	STAR		3
South Central LA YSC	Coalition for Responsible Community Development	South LA	STAR	Waived	STAR	STAR	3
South LA, Watts YSC	Watts Labor Community Action Center (WLCAC)	South LA	No	Waived	STAR	Qualified	1
Southeast LA, Watts YSC	Youth Opportunity Movement (YOM)	South LA	No	Waived	STAR		2
Harbor/ Wilmington YSC	Managed Career Solutions, Inc. (MCS)	Harbor	No	Waived	STAR		2
Total Stars:			8		12	10	30

LEGEND:	
STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 2024-25 Annual Performance Evaluation: Youth Performance Outcomes

Center NameOperator		Federal Performance Outcomes															Performance		
		Employment 2nd Quarter Rate (Based on Exilters 7/1/23 - 6/30/24)			Employment 4th Quarter Rate (Based on Exilters 1/1/23 - 12/31/23)			Median Earnings (2nd Quarter) (Based on Exilters 7/1/23 - 6/30/24)			Credential Attainment Rate (Based on Exilters 1/1/23 - 12/31/23)			Measurable Skills Gain (Based on Participants Served 7/1/24- 6/30/25)			Eligible?	Success Rate Avg	STAR
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal			
South SFV/ Panorama City YSC	Goodwill Industries of Southern California	72%	71%	98%	72%	71%	99%	\$4,800	\$4,717.07	98%	58%	58%	100%	61%	67%	111%	Yes	101%	STAR
North SFV, Pacoima YSC	El Proyecto del Barrio	72%	97%	134%	72%	100%	139%	\$4,800	\$6,813.30	142%	58%	67%	115%	61%	100%	164%	Yes	125%	STAR
East SFV, Sun Valley YSC	El Proyecto del Barrio	72%	95%	132%	72%	93%	130%	\$4,800	\$6,046.07	126%	58%	76%	131%	61%	98%	160%	Yes	125%	STAR
Northeast Los Angeles, Lincoln Heights YSC	Para Los Ninos	72%	83%	115%	72%	71%	99%	\$4,800	\$4,959.36	103%	58%	66%	113%	61%	92%	151%	Yes	116%	STAR
Boyle Heights Technology Youth Center	Youth Opportunity Movement (YOM)	72%	63%	87%	72%	65%	90%	\$4,800	\$4,595.68	96%	58%	36%	63%	61%	77%	126%	No	92%	No
Central Los Angeles, Westlake YSC	Para Los Ninos	72%	66%	91%	72%	77%	108%	\$4,800	\$6,547.40	136%	58%	70%	120%	61%	85%	140%	Yes	119%	STAR
South LA, Crenshaw YSC	Brotherhood Crusade	72%	69%	95%	72%	64%	89%	\$4,800	\$8,328.24	174%	58%	75%	129%	61%	80%	131%	Yes	124%	STAR
South LA, Exposition Park YSC	AYE Catholic Charities of Los Angeles, Inc.	72%	63%	88%	72%	58%	81%	\$4,800	\$3,963.04	83%	58%	52%	89%	61%	93%	152%	Yes	100%	STAR
South Central LA YSC	Coalition for Responsible Community Development (CRCD)	72%	60%	83%	72%	63%	88%	\$4,800	\$4,768.21	99%	58%	63%	109%	61%	95%	156%	Yes	107%	STAR
South LA, Watts YSC	Watts Labor Community Action Center (WLCAC)	72%	63%	88%	72%	71%	99%	\$4,800	\$4,647.97	97%	58%	38%	66%	61%	77%	126%	No	95%	No
Southeast LA, Watts YSC	Youth Opportunity Movement (YOM)	72%	84%	117%	72%	74%	103%	\$4,800	\$4,660.33	97%	58%	39%	67%	61%	64%	106%	No	98%	No
Harbor/ Wilmington YSC	Managed Career Solutions, Inc. (MCS)	72%	62%	86%	72%	65%	90%	\$4,800	\$3,758.62	78%	58%	12%	Waived	61%	65%	107%	No	90%	No
YouthSource Centers Total		72%	71%	99%	72%	69%	96%	\$4,800	\$5,212.00	108.58%	58%	57%	98%	61%	80%	131%	Must meet ALL minimum benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%
Minimum Benchmarks				80%			80%			80%			80%			80%			

LEGEND:

STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 2024-25 Annual Performance Evaluation: Youth Customer Satisfaction

WorkSource Center	Operator Name	Measure			Performance	
		Goal	Exiter Satisfaction (Telephone)	Success Rate (Percent Achieved)	Eligible?	STAR
South SFV/ Panorama City YSC	Goodwill Industries of Southern California	8.6	n/a	n/a	n/a	Waived
North SFV, Pacoima YSC	El Proyecto del Barrio	8.6	n/a	n/a	n/a	Waived
East SFV, Sun Valley YSC	El Proyecto del Barrio	8.6	n/a	n/a	n/a	Waived
Northeast Los Angeles, Lincoln Heights YSC	Para Los Ninos	8.6	n/a	n/a	n/a	Waived
Boyle Heights Technology Youth Center	Youth Opportunity Movement (YOM)	8.6	n/a	n/a	n/a	Waived
Central Los Angeles, Westlake YSC	Para Los Ninos	8.6	n/a	n/a	n/a	Waived
South LA, Crenshaw YSC	Brotherhood Crusade	8.6	n/a	n/a	n/a	Waived
South LA, Exposition Park YSC	AYE Catholic Charities of Los Angeles, Inc.	8.6	n/a	n/a	n/a	Waived
South Central LA YSC	Coalition for Responsible Community Development	8.6	n/a	n/a	n/a	Waived
South LA, Watts YSC	Watts Labor Community Action Center (WLCAC)	8.6	n/a	n/a	n/a	Waived
Southeast LA, Watts YSC	Youth Opportunity Movement (YOM)	8.6	n/a	n/a	n/a	Waived
Harbor/ Wilmington YSC	Managed Career Solutions, Inc. (MCS)	8.6	n/a	n/a	n/a	Waived
Minimum Benchmarks				80%	Must meet Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

LEGEND:

STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

Note: Satisfaction Survey Results Not Available

PY 2024-25 Annual Performance Evaluation: Youth Customer Flow

Center Name	Operator	Local Measures						Performance		
		Total Enrollments			Enrollments by 12/31/2024					
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South SFV/ Panorama City YSC	Goodwill Industries of Southern California	150	155	103%	112	116	104%	Yes	103%	STAR
North SFV, Pacoima YSC	El Proyecto del Barrio	150	164	109%	112	112	100%	Yes	105%	STAR
East SFV, Sun Valley YSC	El Proyecto del Barrio	150	166	111%	112	114	102%	Yes	106%	STAR
Northeast Los Angeles, Lincoln Heights YSC	Para Los Ninos	150	151	101%	112	119	106%	Yes	103%	STAR
Boyle Heights Technology Youth Center	Youth Opportunity Movement (YOM)	150	150	100%	112	110	99%	Yes	100%	STAR
Central Los Angeles, Westlake YSC	Para Los Ninos	150	191	127%	112	160	143%	Yes	135%	STAR
South LA, Crenshaw YSC	Brotherhood Crusade	150	167	111%	112	110	98%	Yes	105%	STAR
South LA, Exposition Park YSC	AYE Catholic Charities of Los Angeles, Inc.	150	159	106%	112	107	96%	Yes	101%	STAR
South Central LA YSC	Coalition for Responsible Community Development (CRCD)	150	150	100%	112	148	132%	Yes	116%	STAR
South LA, Watts YSC	Watts Labor Community Action Center (WLCAC)	150	155	103%	112	114	102%	Yes	103%	STAR
Southeast LA, Watts YSC	Youth Opportunity Movement (YOM)	150	159	106%	112	135	121%	Yes	113%	STAR
Harbor/ Wilmington YSC	Managed Career Solutions, Inc. (MCS)	150	152	101%	112	72	waived	Yes	101%	STAR
WorkSource Centers Total		2,100	2,223	106%	1,568	1,431	91%	Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
Minimum Benchmarks				80%			80%			

LEGEND:

STAR	=Met all Minimum Benchmarks and Exceeded 100% Success Rate
Qualified	=All outcomes ≥ 80% but overall not STAR level
No	= One or more outcomes < 80% of goal

PY 2024-25 Annual Performance Evaluation: Youth Administrative Capability

Center Name	Operator	Admin Capability			Work Experience Expenditures				Leveraged Resources			Performance		
		Plan	Actual	% of Goal	Total WIOA Expenditures	Plan (Min Set-Aside 34%)	Actual Set-Aside	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Average	STAR
South SFV/ Panorama City YSC	Goodwill Industries of Southern California	90%	100%	111%	\$776,309	\$289,184	\$251,266	87%	\$400,000	\$45	0%	No	66%	No
North SFV, Pacoima YSC	El Proyecto del Barrio	90%	100%	111%	\$809,687	\$289,184	\$309,333	107%	\$400,000	\$412,131	103%	Yes	107%	STAR
East SFV, Sun Valley YSC	El Proyecto del Barrio	90%	100%	111%	\$846,246	\$289,184	\$299,155	103%	\$400,000	\$417,320	104%	Yes	106%	STAR
Northeast Los Angeles, Lincoln Heights YSC	Para Los Ninos	90%	100%	111%	\$776,323	\$289,184	\$332,926	115%	\$400,000	\$550,228	138%	Yes	121%	STAR
Boyle Heights Technology Youth Center	Youth Opportunity Movement (YOM)	90%	94%	104%	\$850,542	\$289,184	\$262,380	91%	\$400,000	\$2,998,506	750%	Yes	125%	STAR
Central Los Angeles, Westlake YSC	Para Los Ninos	90%	100%	111%	\$741,336	\$289,184	\$314,278	109%	\$400,000	\$564,954	141%	Yes	120%	STAR
South LA, Crenshaw YSC	Brotherhood Crusade	90%	100%	111%	\$685,716	\$289,184	\$243,172	84%	\$400,000	\$446,419	112%	Yes	102%	STAR
South LA, Exposition Park YSC	AYE Catholic Charities of Los Angeles, Inc.	90%	92%	102%	\$850,542	\$289,184	\$296,304	102%	\$400,000	\$442,989	111%	Yes	105%	STAR
South Central LA YSC	Coalition for Responsible Community Development (CRCD)	90%	92%	102%	\$784,868	\$289,184	\$348,450	120%	\$400,000	\$436,875	109%	Yes	111%	STAR
South LA, Watts YSC	Watts Labor Community Action Center (WLCAC)	90%	100%	111%	\$816,279	\$289,184	\$233,666	81%	\$400,000	\$315,644	80%	Yes	91%	Qualified
Southeast LA, Watts YSC	Youth Opportunity Movement (YOM)	90%	94%	104%	\$850,542	\$289,184	\$279,690	97%	\$400,000	\$431,536	108%	Yes	103%	STAR
Harbor/ Wilmington YSC	Managed Career Solutions, Inc. (MCS)	90%	96%	107%	\$854,853	\$289,184	\$608,119	210%	\$400,000	\$587,633	147%	Yes	125%	STAR
Minimum Benchmarks		80%							80%			Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

LEGEND:

STAR

Qualified

No

=Met all Minimum Benchmarks and Exceeded 100% Success Rate

=All outcomes ≥ 80% but overall not STAR level

= One or more outcomes < 80% of goal

WIOA WorkSource and YouthSource System Annual Performance Evaluation - PY 24/25

City of Los Angeles Workforce Development Board
Quarterly Meeting
July 21, 2026



Background

Local Workforce Development Boards (WDB) are responsible for maintaining a network of effective and high-quality America's Job Centers of California (AJCC) under a framework established by the Workforce Innovation and Opportunity Act (WIOA). Upon completion of the program year, WDBs must evaluate AJCCs operators (locally known as WorkSource and YouthSource Centers) through a formal performance evaluation, based on their performance over the full 12 months.

Reference: WDB's AJCC Operator Annual Performance Evaluation Policy

In Program Year (PY) 2024-25 (July 1, 2024 – June 30, 2025), the City funded:

- 14 WorkSource Centers (WSCs) - provide job search assistance and training to adults and dislocated workers, ages 18 years or older.
- 14 YouthSource centers (YSCs) - connect youth, ages 14 to 21 (24 if "out-of-school"), to ongoing education and/or employment.

Performance Evaluation Measures

Contractors were evaluated in four categories:

1. Performance Outcomes
2. Customer Flow
3. Administrative Capability (*Financial, Human Resources & Organizational Effectiveness*)
4. Customer Satisfaction



Any contractor that does not meet at least 80% of the annual goal for a given measure must submit a corrective action plan for that measure to the Department.

Scoring System

- For a “STAR” designation, operators must meet all minimum benchmarks and exceed 100% success rate average.
- For a “Qualified” designation, operators achieved 80% or greater on all measures but did not meet the STAR success rate average of 100% or above.
- A “NO” indicates that one or more outcomes were less than 80% of goal.

LEGEND:	
STAR	
Qualified	
No	

Performance Outcomes (WIOA Federal Measures)

Measure	WorkSource	YouthSource
a. Employment Rate (WSC) Employment/Education Rate (YSC) 2nd Quarter after exit	X	X
b. Employment Rate (WSC) Employment/Education Rate (YSC) 4th Quarter after exit <i>(For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training)).</i>	X	X
c. Median Earnings 2nd Quarter after exit	X	X
d. Attainment of a Postsecondary Credential, or secondary school diploma (or equivalent) if employed/in education or training for postsecondary credential.	X	X
e. Measurable Skills Gains	X	X

Flow (Customers Served)

Measure	WorkSource	YouthSource
a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry enrollments, Veterans, Individuals Experiencing Homelessness, etc)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31	X	X

Administrative Capability

Measure	WorkSource	YouthSource
a. Administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Fiscal capability, including any audit issues.	X	X
c. Expenditure of funding mandated for training set aside and leveraged resources	X	
d. Expenditure of funding mandated for Work Experience and leveraged resources		X

Customer Satisfaction

Measure	WorkSource	YouthSource
a. Customer Satisfaction (intercept/telephone)	X	X
b. Exiter Satisfaction (telephone)	X	

WIOA Annual Performance Evaluation Results - PY 24-25



WorkSource Center System

PY 2024-25 Annual Performance Evaluation: Adult STAR Tally

PY 2024-25 WIOA WSC Annual Performance Evaluation: Results Summary

Center Name	Operator	Service Area	Federal Performance Outcomes	Local Measures			Total Stars Earned
				Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC	Equus Workforce Solutions	South Valley	STAR	Waived	No	No	1
West Adams WSC	Asian American Drug Abuse Program (AADAP)	South LA	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC	Managed Career Solutions, Inc. (MCS)	Harbor	No	Waived	No	Qualified	0
Vernon-Central - LATTC WSC	Coalition for Responsible Community Development (CRCD)	South LA	No	Waived	No	STAR	1
Sun Valley WSC	EI Proyecto del Barrio, Inc.	North Valley	STAR	Waived	STAR	STAR	3
Northeast Los Angeles WSC	Goodwill Industries of Southern California	East LA	STAR	Waived	No	No	1
Northeast SFV WSC	Goodwill Industries of Southern California	North Valley	STAR	Waived	No	No	1
Watts/Los Angeles WSC	Housing Authority of the City of Los Angeles (HACLA)	South LA	STAR	Waived	No	STAR	2
West Los Angeles WSC	JVS SoCal	West LA	No	Waived	No	Qualified	0
Boyle Heights WSC	Managed Career Solutions, Inc. (MCS)	East LA	No	Waived	No	Qualified	0
Hollywood WSC	Managed Career Solutions, Inc. (MCS)	Central LA	STAR	Waived	STAR	STAR	3
Downtown/Pico Union WSC	Pacific Asian Consortium in Employment (PACE)	Central LA	STAR	Waived	No	STAR	2
South Los Angeles WSC	UAW – Labor Employment Training Corporation	South LA	STAR	Waived	No	STAR	2
Southeast Los Angeles WSC	Watts Labor Community Action Committee (WLCAC)	South LA	STAR	Waived	No	No	1
Total Stars:			10		3	7	20

YouthSource Center System

PY 2024-25 Annual Performance Evaluation: Youth STAR Tally

PY 2024-25 WIOA YSC Annual Performance Evaluation: Results Summary

Center Name	Operator	Service Area	Federal Performance Outcomes	Local Measures			Total Stars Earned
				Customer Satisfaction	Customer Flow	Administrative Capability	
South SFV/ Panorama City YSC	Goodwill Industries of Southern California	South Valley	STAR	Waived	STAR	No	2
North SFV, Pacoima YSC	El Proyecto del Barrio	North Valley	STAR	Waived	STAR	STAR	3
East SFV, Sun Valley YSC	El Proyecto del Barrio	North Valley	STAR	Waived	STAR	STAR	3
Northeast Los Angeles, Lincoln Heights YSC	Para Los Ninos	East LA	STAR	Waived	STAR	STAR	3
Boyle Heights Technology Youth Center	Youth Opportunity Movement (YOM)	East LA	No	Waived	STAR	STAR	2
Central Los Angeles, Westlake YSC	Para Los Ninos	Central LA	STAR	Waived	STAR	STAR	3
South LA, Crenshaw YSC	Brotherhood Crusade	South LA	STAR	Waived	STAR	STAR	3
South LA, Exposition Park YSC	AYE Catholic Charities of Los Angeles, Inc.	South LA	STAR	Waived	STAR	STAR	3
South Central LA YSC	Coalition for Responsible Community Development	South LA	STAR	Waived	STAR	STAR	3
South LA, Watts YSC	Watts Labor Community Action Center (WLCAC)	South LA	No	Waived	STAR	Qualified	1
Southeast LA, Watts YSC	Youth Opportunity Movement (YOM)	South LA	No	Waived	STAR	STAR	2
Harbor/ Wilmington YSC	Managed Career Solutions, Inc. (MCS)	Harbor	No	Waived	STAR	STAR	2
Total Stars:			8		12	10	30

Some items to note for PY 24-25:



- Customer satisfaction scores were waived for this program year.
- The System experienced office relocations and providers exited the system.
 - Managed Career Solutions, Inc, became the replacement operator for the Harbor/San Pedro YouthSource Center, previously operated by Pacific Gateway/City of Long Beach; the replacement operator will be held harmless for certain federal performance and mid-year customer flow measures due to the transition.
 - UCLA Service Learning Center, operator of the Central and West LA YSCs, exited the YouthSource system at the conclusion of PY 24-25 and are not included in the evaluation. Replacement operators began in PY 25-26.

Evaluation Insights



Customer Flow

- WSC system has more local performance metrics (Adult and DW) to meet than the YSC system leading to lower STAR performance.
- 14 out of 14 WSCs and YSCs met their enrollment adult and youth goal for the year.
- 7 out of 14 WSC met their Dislocated Worker enrollment goal for the year.

WIOA Federal Performance Outcomes

- 10 out of 14 WSCs and 8 out of 14 YSCs met all of their Federal Performance Outcomes (Employment Rate 2nd and 4th Quarter after Exit, Median Earnings 2nd Quarter after Exit, Credential Attainment, and Measurable Skill Gains)

Admin Capability Outcomes

- All WSC and YSCs received a satisfactory score (80% and above) for Administrative Capability Form performance.

Summary of Evaluation Results

WorkSource System

The WorkSource System garnered 20 Stars total, with

- 10 Stars for Federal Performance Outcomes,
- 3 Stars for Customer Flow, and
- 7 Stars for Administrative Capability.



YouthSource System

The YouthSource System garnered 30 Stars total, with

- 8 Stars for Federal Performance Outcomes,
- 12 Stars for Customer Flow, and
- 10 Stars for Administrative Capability.



In Comparison with Last Program Year

PY 23-24	PY 24-25
WorkSource System The WorkSource System garnered 20 Stars total, with • 6 Stars for Federal Performance Outcomes, • 4 Stars for Customer Flow, and • 10 Stars for Administrative Capability.	WorkSource System The WorkSource System garnered 20 Stars total, with • 10 Stars for Federal Performance Outcomes, • 3 Stars for Customer Flow, and • 7 Stars for Administrative Capability.
YouthSource System The YouthSource System garnered 28 Stars total, with • 9 Stars for Federal Performance Outcomes, • 12 Stars for Customer Flow, and • 7 Stars for Administrative Capability.	YouthSource System The YouthSource System garnered 30 Stars total, with • 8 Stars for Federal Performance Outcomes, • 12 Stars for Customer Flow, and • 10 Stars for Administrative Capability.

STAR Recognition for PY 24-25



The Department typically recognizes operators for who achieved three or four Stars across all four performance indicators.

Because the Customer Satisfaction performance indicator was waived this program year, the Department will recognize the operators that achieved **at least** two out of three Stars across performance indicators.

Notable WorkSource Centers



1. Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (three Stars)
2. El Proyecto del Barrio, operator of the Sun Valley WSC (three Stars)
3. Housing Authority of the City of Los Angeles (HACLA), operator of the Watts/Los Angeles WSC (two Stars)
4. Managed Career Solutions, operator of the Hollywood WSC (three Stars)
5. Pacific Asian Consortium in Employment (PACE), operator of the Downtown/Pico Union WSC, (two Stars)
6. UAW – Labor Employment Training Corporation, operator of the South Los Angeles WSC (two Stars)

Notable YouthSource Centers



1. Brotherhood Crusade, operator of the Crenshaw YSC (three Stars)
2. Catholic Charities of Los Angeles AYE, operator of the South LA, Exposition Park YSC (three Stars)
3. City of LA, Youth Opportunity Movement (YOM), operator of the Boyle Heights Technology YSC (two Stars) & Southeast LA, Watts YSC (2 Stars)
4. Coalition for Responsible Community Development, operator of the South Central Los Angeles YSC (three Stars)
5. El Proyecto del Barrio, operator of the San Fernando Valley YSC (three Stars) and the Sun Valley YSC (three Stars)
6. Goodwill Industries, operator of South SFV/ Panorama City YSC (two Stars)
7. Managed Career Solutions, operator of the Harbor/San Pedro YSC (two Stars)
8. Para Los Niños, operator of the Northeast Los Angeles YSC (three Stars) and Westlake YSC (three Stars)

Discussion/Q&As





14.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Round 3 Youth Service Corps Reprogramming Recommendation

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 14- Round 3 Youth Service Corps Reprogramming Recommendation



COMMUNITY INVESTMENT DEPARTMENT

Karen Bass, Mayor
Abigail R. Marquez, General Manager

DATE: July 21, 2026

TO: LaShondra Mercurius, Chair
Workforce Development Board

FROM: Abigail R. Marquez, General Manager
Community Investment Department

**SUBJECT: ROUND 3 YOUTH SERVICE CORPS REPROGRAMMING
RECOMMENDATION**

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Community Investment Department (CID) respectfully requests that the Workforce Development Board (WDB):

1. AUTHORIZE the General Manager of the CID, or designee, to reprogram funding of the \$22.2 million allocated to the City of Los Angeles (City), among service providers and contractors for Youth Service Corps (YS Corps) related activities.
2. AUTHORIZE the General Manager of the CID, or designee, to execute new agreements and amendments as outlined in Table 1 to maximize work experience opportunities to Los Angeles' youth.

BACKGROUND

In Program Year (PY) 2021-22, the City was awarded \$53.3 million in funding through the Office of the Governor's California Volunteers to expand youth workforce development programs through the then Californians for All initiative. This initiative provided transitional work and additional employment-based social services to youth and young adults between the ages of 16 and 30. This initiative has continued, now under the YS Corps name, with additional funding allocations awarded for Round 2 in 2023 (\$20.9M) and the current Round 3 in 2024 (\$22.2M). The City has been able to serve 7,451 young Angelenos through Rounds 1 and 2 and plans to serve an additional 1,498 youth in Round 3.

RECOMMENDATION

To fully utilize YS Corps program funds, the CID requests approval to reprogram, among service providers and other contractors, the balance of any unexpended and expiring funding of the \$22.2 million allocated to the City for YS Corps related activities.

The CID will provide a comprehensive report-back on the final YS Corps Round 3 program cumulative performance and expenditures after program closeout at the Spring 2027 WDB meeting.

Table 1 below lists the current City contracts that are funded by YS Corps program funds. These contracts either provide work experience programs, or directly support the implementation of these work experience programs.

Table 1: Current Round 3 Youth Service Corps Contracts

Provider (Contract Number)	Current Contract Funding Amount	Revised Contract Funding Amount	Variance
Angeleno Corps			
Coalition for Responsible Community Development (C-203758)	846,000	861,932	15,932
El Proyecto del Barrio (C-203772)	883,800	861,932	(21,868)
Los Angeles Brotherhood Crusade (C-203760)	586,400	547,100	(39,300)
Para Los Niños - Central (C-203768)	1,150,250	1,073,082	(77,168)
Watts Labor Community Action Committee (C-203769)	571,700	547,100	(24,600)
Boyle Heights Youth Tech Center	571,700	547,100	(24,600)
Angeleno Corps Total	4,609,850	4,438,246	(171,604)
City Pathways			
Archdiocesan Youth Employment Services (AYE) / Catholic Charities (C-203825)	269,434	294,605	25,171
Coalition for Responsible Community Development (C-203818)	253,989	218,481	(35,508)
El Proyecto del Barrio (C-203819)	303,421	266,922	(36,499)
Para Los Niños (C-203820)	361,673	390,133	28,460
City Pathways Total	1,188,517	1,170,141	(18,376)

Early Childhood Education			
Archdiocesan Youth Employment Services (AYE) / Catholic Charities (C-203836)	77,052	74,071	(2,981)
Coalition for Responsible Community Development (C-203834)	155,004	135,020	(19,984)
El Proyecto del Barrio (C-203833)	116,253	76,377	(39,876)
Para Los Niños (C-203835)	116,253	128,074	11,821
Social Impact Collective	275,341	102,500	(172,841)
Early Childhood Education Total	739,903	516,042	(223,861)
Los Angeles Regional Initiative for Social Enterprise			
Coalition for Responsible Community Development - WorkSource Center (C-203870)	47,744	49,979	2,235
Managed Career Solutions, Inc. - WorkSource Center (C-203864)	16,000	16,660	660
LA LGBT Center (C-203863)	78,900	83,298	4,398
Archdiocesan Youth Employment Services (AYE) / Catholic Charities (C-203928)	47,744	51,638	3,894
El Proyecto del Barrio (C-203862)	47,744	51,638	3,894
Managed Career Solutions, Inc. - YouthSource (C-203873)	47,744	51,638	3,894
Para Los Ninos - Central (C-203872)	47,744	51,638	3,894
Los Angeles Regional Initiative for Social Enterprise Total	333,620	356,489	22,869
Student to Student Success			
Coalition for Responsible Community Development (C-203736)	119,120	125,950	6,830

El Proyecto del Barrio - San Fernando (C-203741)	119,120	125,950	6,830
El Proyecto del Barrio -Sun Valley (C-203742)	119,120	125,950	6,830
Goodwill Industries of Southern California (C-203742)	119,120	125,950	6,830
Los Angeles Brotherhood Crusade (C-203744)	59,560	62,975	3,415
Managed Career Solutions (C-203745)	59,560	62,975	3,415
Para Los Ninos - Central (C-203746)	178,680	188,925	10,245
Para Los Niños - East (C-203749)	59,560	62,975	3,415
Watts Labor Community Action Committee (C-203751)	59,560	62,975	3,415
Boyle Heights Youth Tech Center	119,120	125,950	6,830
Southeast LA YouthSource Center - Watts	178,680	188,925	10,245
Student to Student Success Total	1,191,200	1,259,500	68,300
Teen Parent Prosper			
Goodwill Industries of Southern California (C-203801)	86,611	91,695	5,084
Para Los Ninos - Central (C-203802)	86,611	91,695	5,084
Boyle Heights Youth Tech Center	49,596	45,847	(3,749)
Southeast LA YouthSource Center - Watts	65,886	76,412	10,526
Teen Parent Prosper Total	288,704	305,649	16,945
Youth and Community Harvest			
El Proyecto del Barrio - San Fernando (C-203797)	64,745	32,523	(32,222)

El Proyecto del Barrio - Sun Valley (C-203798)	30,278	27,877	(2,401)
Los Angeles Brotherhood Crusade (C-203792)	50,463	46,461	(4,002)
Managed Career Solutions, Inc. (C-204585)	50,463	46,461	(4,002)
Watts Labor Community Action Committee (C-203796)	50,463	46,461	(4,002)
Youth and Community Harvest Total	246,412	199,783	(46,629)
Digital Ambassadors			
Housing Authority of City of Los Angeles C-203817)	395,980	405,879	9,899
Wildland Firefighting Training Academy			
North East Trees (C-204029)	337,242	480,603	143,361
Southeast LA YouthSource Center - Watts	322,050	343,876	21,826
Wildland Firefighting Training Academy Total	659,292	824,479	165,187
Senior Hospitality			
El Proyecto del Barrio (C-204912)	186,064	0	(186,064)
Other Supporting Activities			
Community Software Solutions - Hire LA's Youth Platform (C-202802)	0	102,510	102,510
GRAND TOTAL	9,839,542	9,578,718	(260,824)

NEXT STEPS

Upon WDB approval, the CID will execute the necessary contract amendments to reprogram funding to existing YS Corps service providers and contractors.

ARM:LS:BG:vgv:cg



15.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: 5-Year Strategic Plan Performance Scorecard

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 15 - Five-Year Plan Scorecard - Baseline Performance Data
- ▣ Item 15 - PPT Presentation Five-Year Plan Scorecard -July 21_2026 WD Board_2sl

Five-Year Workforce Development Plan Scorecard

Baseline Performance Data - Community Investment Department

Five-Year Citywide Goal: Place 50,000 Angelenos into high-quality, living-wage jobs, registered apprenticeships, paid work experiences, and training as critical pathways to economic stability and success by 2030. Annual Goal: 10,000 high-quality, living-wage jobs, registered apprenticeships, paid work experiences and training.

Reporting Period: July 1, 2025 – June 30, 2026

Metric	Q1 07/01/25–09/30/25	Q2 10/01/25–12/31/25	Q3 01/01/26–03/31/26	Q4 04/01/26–06/30/26	Annual Performance (PY 25/26, unduplicated)
WorkSource Centers					
WorkSource Total Served	5,549	5,905	6,458	5,970	12,544
WorkSource Total Trained	1,347	1,345	1,516	1,311	2,474
WorkSource Work Experience (WEX)	120	113	107	92	158
WorkSource Transitional Jobs	112	88	88	80	149
WorkSource Apprenticeships & Pre-Apprenticeships	38	15	10	19	62
WorkSource Total Job Placements	656	715	432	431	2,287
YouthSource Centers					
YouthSource Total Served	969	1,289	1,575	1,510	2,031
YouthSource Total Trained	450	581	585	593	811
YouthSource Work Experience (WEX)	478	643	647	555	844
YouthSource Apprenticeships	3	4	4	3	4
YouthSource Total Job Placements	146	108	104	63	421
Youth Work Experience Programs					
Hire LA's Youth WEX	346	182	192	202	922
Youth-At-Work WEX	613	350	80	167	1,210
Youth Service Corps WEX	875	100	872	176	1,048
Wage Analysis					
WorkSource Job Placements- Under \$40K					1,180
WorkSource Job Placements- \$40K-\$54K					842
WorkSource Job Placements- Living Wage (\$55K+)					265
Sector Placement Analysis (WorkSource System Job Placements)					
Biosciences					1
Blue and Green Economy					4
Construction					177
Government					41
Entertainment, Motion Picture, and Sound Recording					54
Healthcare and Social Assistance					490
Performing Arts, Spectator Sports, and Related Industries					6
Transportation					162
Other					1,352
Total Placements					2,287
Total Served	8,352	7,826	9,177	8,025	17,755
Metrics Counting Toward 5-Year Plan Goal Outcomes	5,184	4,244	4,637	3,692	7,947

Note: Five-Year Goal Outcomes include living-wage jobs (\$55K+), registered apprenticeships, paid work experiences, and training indicators that align with the 8 priority sectors.

FIVE YEAR WORKFORCE DEVELOPMENT PLAN SCORECARD

COMMUNITY INVESTMENT DEPARTMENT

WDB Quarterly Meeting
July 21, 2026



BACKGROUND

A Path Forward, 2025-30: Five-Year Workforce Development Plan was adopted by the City Council on May 30, 2025 (Council File No. 25-0531).



Place 50,000 Angelenos into high-quality, living-wage jobs, registered apprenticeships, paid work experiences, and training as critical pathways to economic stability by 2030.

**Target Cadence:
10,000 outcomes per year**

Baseline Setting: This document provides the Year 1 implementation baseline for the 5-Year Plan.

Beyond WIOA: This tracks systemic impact beyond standard WIOA Annual Performance Evaluations for WorkSource and YouthSource providers.

Evaluation Redesign: The City is actively procuring a consultant to support a complete Evaluation Redesign of the Workforce System incorporating these specific 5-year metrics.

HIGHLIGHTS & OPPORTUNITIES

We have built a massive engine for outreach and engagement

17,755

Total Angelenos Served in Year 1 (PY 25/26)

12,544

Served

WorkSource Centers

3,180

Served

Youth WEX Programs

2,031

Served

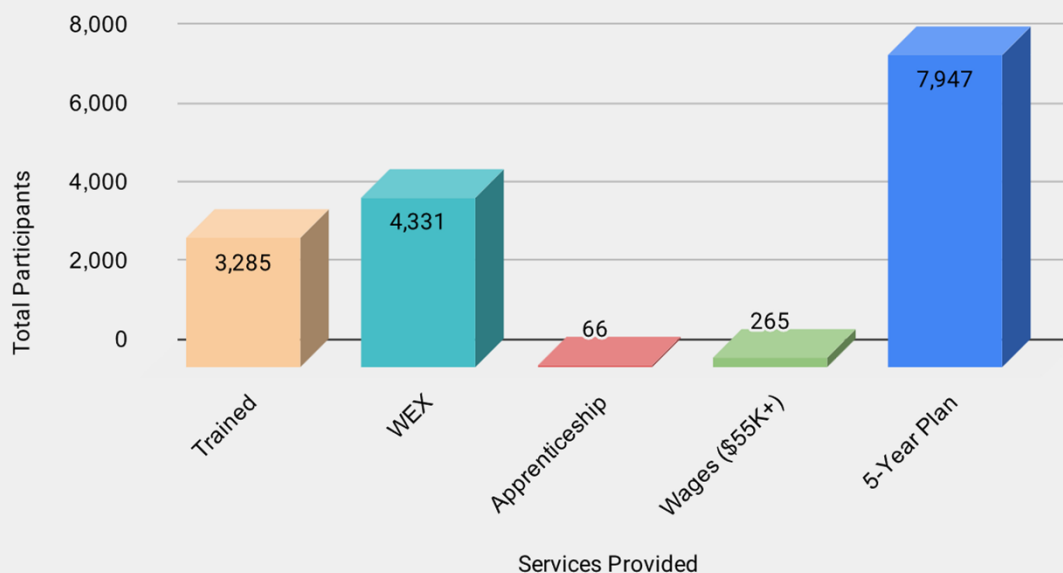
YouthSource Centers

Year 1 accomplishments demonstrate that the City of Los Angeles remains a high-performing board in California, successfully reaching massive scale across its primary service channels.

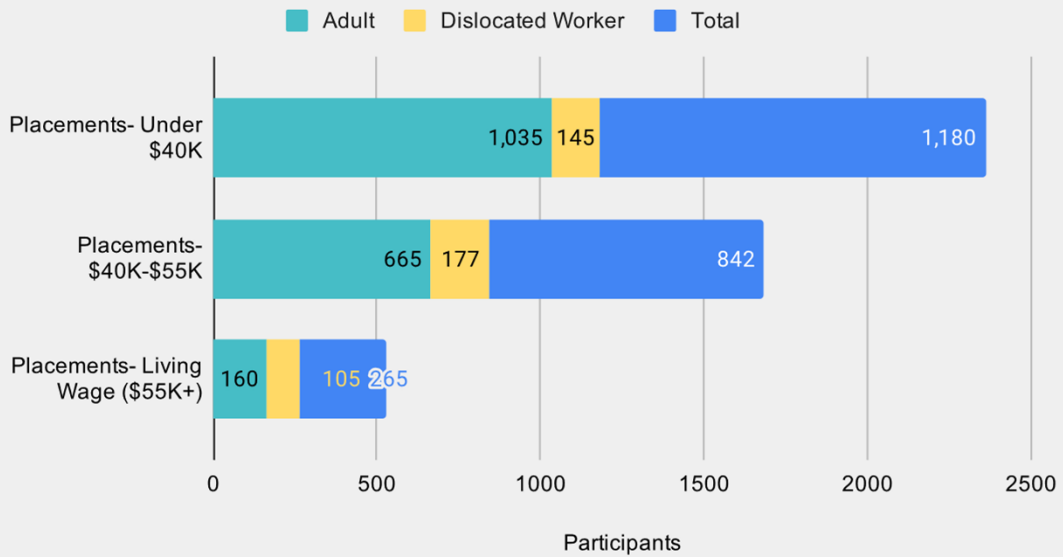
Our system effectively targets the most vulnerable populations



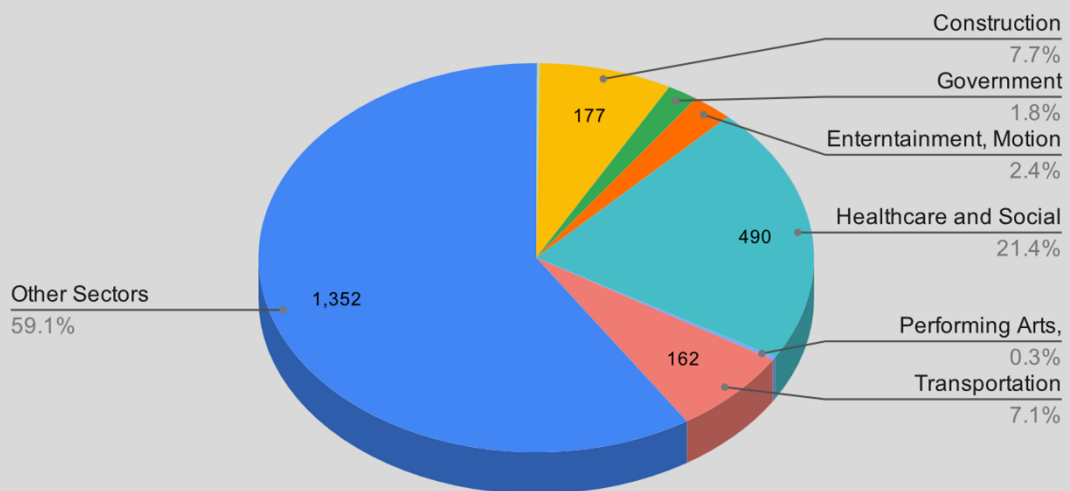
Metrics Counting Toward 5-Year Plan Goal Outcomes



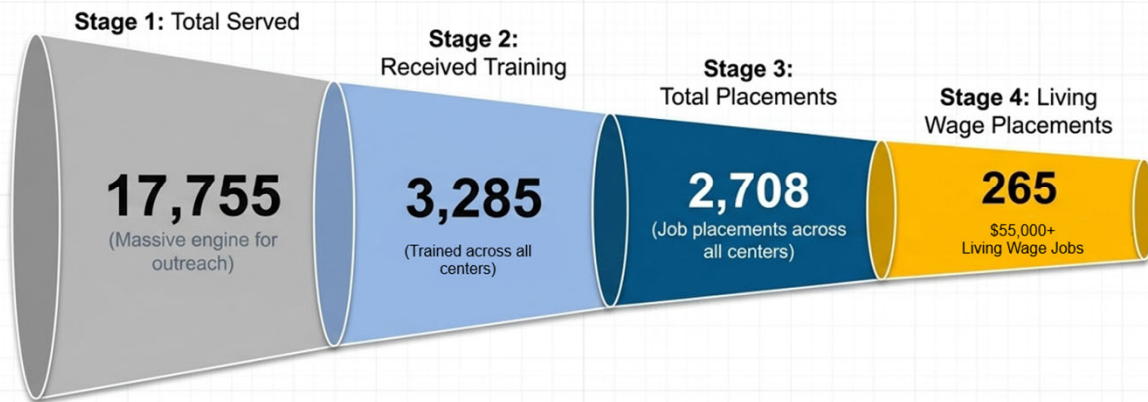
Wage Analysis - WSC Placements



Sector Placement Analysis



The Conversion Challenge: Pushing toward high-quality outcomes



Key Insight: While our top-of-funnel engagement is exceptional, achieving our 5-Year vision requires structural interventions to dramatically increase the conversion rate into living-wage jobs.

High-growth priority sectors are absorbing our candidates, but entry-level wages require us to build deeper industry partnerships to unlock higher-tier career pathways.

Sector Volume Drivers

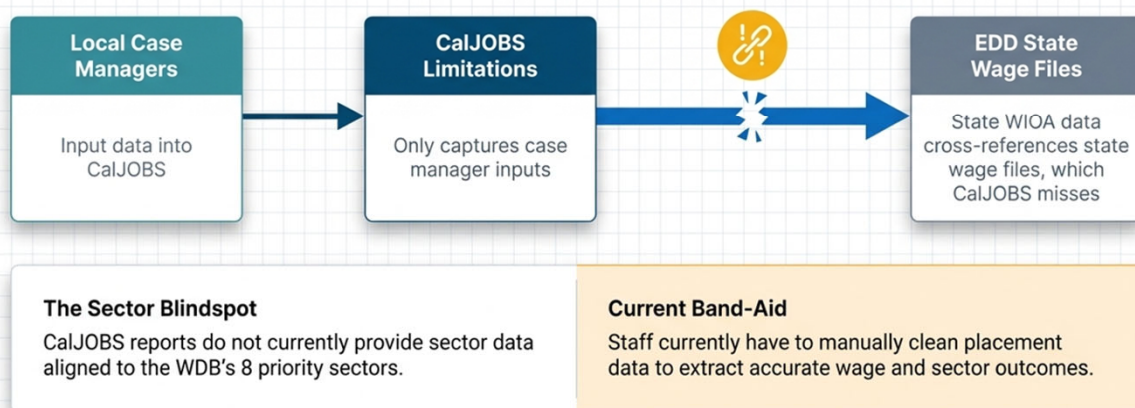
Data Highlights (Adult System Placements: 2,287 Total)



The Wage Reality



The Data Disconnect: Why our systems underreport our actual impact



NEXT STEPS: 5-YEAR PLAN IMPLEMENTATION



Pillar 1: Sector Coalitions
(Fixing the Wage Gap)

Action: Launch targeted coalitions in Healthcare, Sports/Entertainment, and Transportation.

Goal: Align training directly with industry demands and build registered apprenticeship pathways to pull placements over the \$55K threshold.



Pillar 2: Technical Assistance
(Fixing the Data Input)

Action: Execute comprehensive virtual training on Sector Reporting for CalJOBS in August 2026.

Goal: Standardize case manager inputs to reduce reliance on manual data cleaning.



Pillar 3: Data Dashboards
(Fixing the System Architecture)

Action: Deploy a modernized data management system specifically for tracking 5-Year Plan reporting (Awaiting State approval).

Goal: Bridge the gap between local system inputs and state-level wage verifications.

NEXT STEPS: 5-YEAR PLAN IMPLEMENTATION

WSC/YSC Redesign Elements

The WSC and YSC System will be responsible for advancing the goals of the Five-Year Plan. The System Redesign elements will update strategies and metrics to align with Five-Year Plan. The WSC will launch its redesign in PY 26-27 and the new YSC Redesign procurement is anticipated Fall 2026 for implementation in PY 27-28.

Building a Stronger Workforce Ecosystem



Figure 2. The City of Los Angeles Workforce Development System represented in segments by local and regional government, the Workforce Development Board, Source Centers, and the broader ecosystem.

The 5-Year Path Forward will be driven by four key Cornerstones—**Sector Coalitions**, the **Regional Collaborative**, the **Oversight Committee**, and the **Policy & Data Committee**—each representing a critical component of the workforce development ecosystem.

ACTION ITEMS

- **Upcoming Technical Assistance:** Virtual training on sector reporting in August 2026. This session will provide workforce staff with a foundational understanding of sector reporting in CalJOBS and guidance on the proper NAICS Industry and O*Net Occupational Codes related to the 8 priority sectors.
- **Data Dashboard Development:** Awaiting State approval on data management system for tracking 5 Year Plan reporting.

An aerial photograph of a city, likely Los Angeles, showing a dense urban landscape with a prominent skyline of skyscrapers in the distance. The image is overlaid with a semi-transparent blue filter. The text "THANK YOU" is centered in a bold, white, sans-serif font.

THANK YOU



16.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Policy & Oversight Committee Report Back

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 16 - WDB Policy and Oversight_Committee eport PY 25-26



MEMORANDUM

DATE: July 21, 2026

TO: Workforce Development Board

FROM: Nancy Hoffman Vanyek, Chair
Policy and Oversight Committee

SUBJECT: Policy and Oversight Committee Report

WORKFORCE DEVELOPMENT BOARD REQUESTED ACTION:

This is a summary of two (2) Policy and Oversight Committee meetings held on February 18, 2026 and April 22, 2026 and is for informational purposes only.

BACKGROUND:

Requested Actions

There were no requested actions at the February 18th meeting.

At the April 22nd meeting, Policy and Oversight Committee Chair Nancy Hoffman Vanyek proposed a motion to authorize WDB staff to prepare and transmit a letter to the members of the Los Angeles Congressional Delegation, informing them of the potential impact of the proposed changes to the Workforce Innovation and Opportunity Act (WIOA). The Committee Chair also stated the need to have a standing policy on WIOA.

February 18, 2026 Meeting

Presentations, Discussions, and Updates

WDB Executive Director Hannah Lee presented on the City's 5-Year Workforce Strategic Plan Progress, including details on Year 1/Calendar Year 2025 outcomes. The presentation also included recommendations for shifts in the upcoming quarters.

WDB Deputy Director Nancy Twum-Akwaboah presented on the Performance Evaluation Revamp Draft Scope of Work. The purpose is for the City to select a consultant to design a new

performance evaluation model for our 28 WorkSource and YouthSource Centers. The new evaluation model will include new tools, threshold requirement recommendations, and proposals for other potential measurement approaches that demonstrate the broader impact of the City's workforce development system.

Cause IMPACTS (CI) presented an update on the AdvantAGE LA Plan. CI shared progress to date on Year 1 priorities. As a next step, CI will focus on a few policy objectives at a future meeting and address how the Committee can move forward in supporting them.

The Committee meeting consisted of other verbal updates:

- WDB Meeting Notification System (Novus) Transition: WDB Management Analyst Danielle Martinez provided the latest update on WDB's transition from the WDB Meeting Notification System, Novus, to Granicus.
- Strategic Plan Dashboard: Economic and Workforce Development Department (EWDD) Workforce Development Division Assistant General Manager Gerardo Ruvalcaba shared that EWDD needs approval from the state before moving forward with the new dashboard; if approval is received within the next 45-days, then the goal is to return to the Policy and Oversight Committee to present the new dashboard.

April 22, 2026 Meeting

Presentations, Discussions, and Updates

The meeting consisted of the following presentations and verbal updates:

- Local Elected Official Agreement Update and Proposed Changes Presentation: WDB ED Lee and WDB Deputy Director Twum-Akwaboah presented background on the WDB-Local Elected Official (LEO) Agreement and proposed changes.
- 2026-27 Draft Annual Plan Presentation: EWDD Chief Grants Administrator, Donny Brooks, and EWDD's head of Strategic Planning, Elizabeth Macias, provided a presentation on the 2026-27 Draft Annual Plan.

FEBRUARY 18th ATTENDANCE:

WDB Committee Members Present:

- | | | |
|-------------------|-------------------|---------------------|
| • Nancy Hoffman | • Sean Fleming | • Ana Luz |
| • Vanyek, Chair | • Benjamin Torres | • Gonzalez-Vasquez |
| • Casey O'Neill | • Mark Louchheim | (Alternate for Saba |
| • Benjamin Garcia | | Waheed) |

WDB Committee Members Absent:

- Jesse Cuevas

APRIL 22nd ATTENDANCE:

WDB Committee Members Present:

- Nancy Hoffman
- Vanyek, Chair
- Casey O'Neill
- Sean Fleming
- Mark Louchheim
- Benjamin Torres
- Mark Louchheim
- Cesar Valladares
(Alternate for Jesse Cuevas)
- Ana Luz Gonzalez-Vasquez
(Alternate for Saba Waheed)

WDB Committee Members Absent:

- Benjamin Garcia



17.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Business Services Marketing and Resource Development Committee Report
Back

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ❏ Item 17 - WDB Business Services, Marketing & Resource Developemnt Committee Reports PY 25-26



MEMORANDUM

DATE: July 21, 2026

TO: Workforce Development Board

FROM: Teri Hollingsworth, Board Member
Business Services, Marketing and Resource Development Committee

SUBJECT: **Business Services, Marketing and Resource Development Committee Report**

WORKFORCE DEVELOPMENT BOARD REQUESTED ACTION:

This is a summary of two (2) Business Services, Marketing and Resource Development Committee meetings held on March 18, 2026 and May 13, 2026 and is for informational purposes only.

BACKGROUND:

Requested Actions

There were no requested actions at the March 18th or the May 13th Committee meeting.

March 18, 2026 Meeting

Presentations, Discussions, and Updates

Civic Solutions Partnership ("CivicSol"), the City's Lead Sector Strategist, delivered a progress presentation. They provided an overview of the lead sector work and the purpose of sector partnerships, including addressing how L.A.'s workers, major industries, and workforce development system operate in silos. CivicSol also presented on the Sector Partnership Playbook and how it will provide an actionable roadmap for implementing sector-specific partnerships.

Senior Management Analyst Anthony Kim and his unit presented on Employer Services and Rapid Response, including goals and outcomes. The team detailed how the Employer Services Unit (ESU) supports the Rapid Response Program, which provides immediate, no-cost

assistance to businesses and employees affected by downsizing or plant closures. Committee Chair Teri Hollingsworth requested an update on how many employers decline the Rapid Response services and how the numbers compare to the last three years.

Note: EWDD's update on the Employer Satisfaction Evaluation was tabled and referred to the next Business Services, Marketing and Resource Development Committee Meeting on May 13, 2026.

May 13, 2026 Meeting

Presentations, Discussions, and Updates

WDB Deputy Director Nancy Twum-Akwaboah presented the Lead Sector Strategy Round Table Findings. The presentation provided an overview of the Sector Partnership Playbook, summarized the concerns raised during the stakeholder roundtable discussions, and showcased how the Playbook intends to address workforce challenges raised.

LAEDC's Senior Manager Imran Mumtaz provided an update on the Performing Arts & Spectator Sports Sector Strategy. Details of the scope of work were presented, along with labor market data. Mumtaz also shared employer perspectives, WorkSource Center analysis, and concluded with sector-specific referral system recommendations.

The Economic and Workforce Development Department (EWDD) Interim General Manager Fred Jackson presented the Economic Development Small Business Programs. He provided an overview of the Economic Development Division and details about its scope of services, which include assisting business owners and developers. Jackson presented on the various resources/opportunities offered to the City's small businesses, such as the BusinessSource Centers (BSC), JEDI Zones, the Legacy Business Program, Healthy Markets LA, and Good Food Zones. In addition, the Interim General Manager presented resources to assist small businesses with grants, legal aid, and other essential services.

Chair Hollingsworth stated that it would be beneficial to present the Economic Development Small Business Programs to the full WDB.

During the Committee meeting, a visualization of how meeting agenda items connect to the City's 5-Year Workforce Development Strategic Plan or regular board business was also discussed. As a result, Chair Hollingsworth requested that WDB staff provide a visual at each committee meeting to demonstrate the various initiatives underway.

In addition, Chair Hollingsworth asked staff to provide clear information on how the Committee can take action, promote an objective, or provide feedback on items presented going forward.

The Committee meeting also consisted of other verbal updates:

- Employer Satisfaction Evaluation Update: Sr. Management Analyst Anthony Kim and EWDD's head of Strategic Planning, Elizabeth Macias, provided an update on the Employer Satisfaction Evaluation. They gave details about the purpose and the objective to incorporate the Employer Satisfaction as a new evaluation category in the Annual Performance Evaluation of the WorkSource Centers. Kim and Macias discussed the scope of consultant services, which are measuring the level of employer satisfaction per WorkSource Center, and conducting a regional analysis of employer engagement and participation with the City's workforce system. They concluded their presentation by sharing the tentative deliverable timeline and the project's next steps.

MARCH 18th ATTENDANCE:

WDB Committee Members Present:

- Teri Hollingsworth, Chair
- David Ford

WDB Committee Members Absent:

- | | |
|-----------------|-----------------------|
| • Kenya Croom | • LaShondra Mercurius |
| • Casey O'Neill | • Steven Simon |

MAY 13th ATTENDANCE:

WDB Committee Members Present:

- | | |
|-----------------------------|-----------------------|
| • Teri Hollingsworth, Chair | • Kenya Croom |
| • David Ford | • LaShondra Mercurius |

WDB Committee Members Absent:

- Casey O'Neill
- Steven Simon



18.

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Youth Council Report Back

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▢ Item 18 - WDB_Youth_Council_Report_PY 25-26



MEMORANDUM

DATE: July 21, 2026

TO: Workforce Development Board (WDB)

FROM: Armando Loza, Chair
Youth Council Committee

SUBJECT: Youth Council Committee Report Back

WORKFORCE DEVELOPMENT BOARD REQUESTED ACTION:

This is a summary of three (3) Youth Council Committee meetings held on February 24, 2026; April 7, 2026; and July 14, 2026; and is for informational purposes only.

BACKGROUND:

Requested Actions

There were no requested actions at these three (3) Committee meetings.

February 24, 2026 Meeting

Presentations, Discussions and Updates

The committee heard the following presentations:

- Horizons 32k Year 1 Progress: UNITE LA and OYC co-presented on the plan progress. In Year 1, OYC activated several strategies, including a Horizons 32k Youth Advisory Council, a Stewardship Board, and several workstreams and initiatives advancing education and workforce pathways for youth.
- LAUSD Career Technical Education (CTE) and Linked Learning: Esther Dabagyan of LAUSD presented on CTE and Linked Learning programs available at LAUSD secondary schools, including industries and pathways offered. LAUSD is exploring Youth

Pre-Apprenticeship curricula to provide paid on-the-job training, related training instruction, and early college credit to support transitions into college or apprenticeships.

- Mid-Year Performance Scorecard for WIOA and Youth Workforce Programs: Cesar Villanueva of the CID Strategic Planning Unit presented the Mid-Year Performance Scorecard for youth workforce programs. The scorecard included performance data, an analysis of training sectors, and an overview of youth participant demographics, highlighting high-barrier populations reached.

April 7, 2026 Meeting

Presentations, Discussions and Updates

WDB Executive Director Hannah Lee and CID Assistant General Manager Gerardo Ruvalcaba shared an update on expanding youth workforce opportunities for upcoming Los Angeles sporting events. CID and WDB are exploring partnerships with the LA Sports and Entertainment Commission, LA84 and “The Alliance,” a 12-team professional sports coalition, aimed at linking youth with event staffing roles for the 2026 World Cup and fostering long-term professional credential building for industry careers.

The committee also heard the following presentations:

- Program Year 2026-27 Draft Annual Plan Presentation: CID Chief Grants Administrator, Donny Brooks, and CID’s head of Strategic Planning, Elizabeth Macias, provided an overview of the PY 2026-27 Draft Annual Plan.
- CID Consolidation Presentation: CID General Manager Abigail Marquez presented updates on the consolidation of four City departments, including EWDD, into the new Community Investment Department (CID). The presentation centered on youth workforce development program operations.

July 14, 2026 Meeting

Presentations, Discussions and Updates

Christian Geckeler and Lea Folsom of Social Policy Research (SPR) Associates presented preliminary results from the evaluation of the YouthSource Center WIOA and HireLA programs. The evaluation was commissioned by CID to support the development of the upcoming YouthSource Center redesign and re-procurement. SPR showcased preliminary findings and recommendations to improve system coordination and participant outcomes.

CID Chief Management Analyst for the Office of Youth Development, Lisa Salazar, provided a verbal update on the amount of funding awarded by LA County for PY 2026-27 Hire LA programs. The allocation represents a significant decrease in funding relative to recent years. WDB Executive Director Hannah Lee shared that all neighboring local WDB’s within LA County experienced similar changes in allocations.

The committee also heard the following presentations:

- PY 25-26 3rd Quarter WIOA and HireLA Performance: The CID Assistant Chief Grants Administrator of Youth Development, Bryson Gauff, shared 3rd Quarter WIOA and HireLA program performance, which included enrollment data, completion rates, and job placements by industry.
- Peer Homeless System Navigator Program (PHSP): CID staff and The Guillen Group co-presented an overview of the PHSP Pilot, including participant satisfaction with the overall experience, skills gained, and recommendations for improvement should the program be considered for future continuation.

FEBRUARY 24th ATTENDANCE:

WDB Committee Members Present:

- | | | |
|-----------------------|-------------------|-----------------|
| • Armando Loza, Chair | • Khalil Hayes | • Carrie Lemmon |
| • Esther Dabagyan | • Lindsey Heisser | • Victor Reyes |
| • Jaleesa Hazzard | • Jim Lancaster | • Zaynah Robb |

WDB Committee Members Absent:

- Steve Zimmer

APRIL 7th ATTENDANCE:

WDB Committee Members Present:

- | | | |
|-----------------------|-----------------|-----------------|
| • Armando Loza, Chair | • Khalil Hayes | • Carrie Lemmon |
| • Esther Dabagyan | • Jim Lancaster | • Victor Reyes |
| • Jaleesa Hazzard | | |

WDB Committee Members Absent:

- Lindsey Heisser
- Zaynah Robb
- Steve Zimmer

JULY 14th ATTENDANCE:

WDB Committee Members Present

- | | | |
|------------------------------|-----------------|-------------------|
| • Victor Reyes, Acting Chair | • Jim Lancaster | • Steve Zimmer |
| • Jaleesa Hazzard | • Carrie Lemmon | • Esther Dabagyan |

WDB Committee Members Absent:

- Armando Loza, Chair
- Lindsey Heisser