



**CITY OF LOS ANGELES
WORKFORCE DEVELOPMENT BOARD (WDB)
POLICY & OVERSIGHT COMMITTEE MEETING**

Thursday, June 26, 2025

Goodwill So California - Auditorium

342 North San Fernando Road, Los Angeles, CA 90031

10:00 a.m. - 12:00 p.m.

AGENDA

1. Call to Order/Roll Call
2. Declaration of Conflict of Interest
3. Public Comment on Non-Agenda Items

ACTION ITEMS:

- | | |
|---|-------------------------------|
| 4. Consideration of the Minutes of April 17, 2025 | Nancy Hoffman Vanyek |
| 5. Approval of a Report from the Economic and Workforce Development Department on the Workforce Innovation and Opportunity Act Performance of WorkSource Centers / America's Job Centers of California and YouthSource Centers for Program Year 2023-24 | Donny Brooks/Elizabeth Macias |
| 6. Approval of Recommendations for Year 1 Policy & Oversight Committee Objectives | Hannah Lee |

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

- | | |
|--|------------------------------|
| 7. Verbal Update on the Strategic Plan Dashboard | Gerardo Ruvalcaba/Hannah Lee |
| 8. Financial report back for the current fiscal year, including contracts and payments | Fernando Campos |
| 9. Update on WDB Meeting Notification System (Novus) transition | Hannah Lee |
| 10. Next Meeting: Thursday, September 18, 2025 | |
| 11. Adjourn | |

Oversight Committee:

Chair Nancy Hoffman Vanyek, Jesse Cuevas, Sean Fleming, Ben Garcia, LaShondra Mercurius, Casey O'Neill, Ben Torres, Saba Waheed

PUBLIC INPUT AT WORKFORCE DEVELOPMENT BOARD MEETINGS

The public will have an opportunity to address the Board on any agenda item at the time the item is considered. Members of the public who wish to speak on any item are requested to complete a speaker card for each item they wish to address, and present the completed card(s) to the designated personnel of the Board. Speaker cards are available at the sign-in table at the back of the meeting room. Documents/reports on agenda items are available on the Board's website and may be distributed at the meeting. For updated meeting schedules please visit www.wiblacity.org. For more information call 213-744-7164.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, your request should be received at least 72 hours in advance of the need. The TTY: 771.

For more information please contact us at 444 S. Flower Street, 14th Floor, Los Angeles, CA 90071.
Phone: 213-744-7164 www.wiblacity.org



4.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Consideration of the Minutes of April 17, 2025

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- Item 4 - DRAFT _Minutes_WDB Policy_and_Oversight_Comm_Mtg._4.17.2025

CITY OF LOS ANGELES
WORKFORCE DEVELOPMENT BOARD
POLICY & OVERSIGHT COMMITTEE MEETING
Thursday, April 17, 2025
10:00 A.M. – 12:00 P.M.
Friendship Auditorium
3201 Riverside Drive, Los Angeles, CA 90027

4

MEMBERS PRESENT: Nancy Hoffman Vanyek, Jesse Cuevas, Ben Garcia, Sean Fleming Jr., Saba Waheed

1. Call to Order: Chair Nancy Hoffman Vanyek called the meeting to order after the Commission Executive Assistant confirmed the presence of a quorum.
2. Welcome and Committee Member Introductions
Chair Nancy Hoffman Vanyek, provided an opportunity for Board members to give brief self-introductions.
3. Declarations of Conflict of Interest – None
4. Public Comments on Non-Agenda Items - None

ADVISORIES/DISCUSSIONS/PRESENTATIONS/REPORT-BACKS/UPDATES

5. Overview of the Policy and Oversight Committee

WDB Executive Director Hannah Lee gave an overview of the Policy and Oversight Committees mission, and vision. She presented a PowerPoint presentation that outlined board members roles and objectives. The focus for the committee is to keep the system accountable, to drive data informed decision-making and to make policy proposals.

6. 5-Year Workforce Strategic Plan Overall Progress

WDB Executive Director Hannah Lee reported on the 5-Year Workforce Strategic Plan Overall Progress. The following are the proposed Plan outcomes: Year One – Foundation and Mobilization, Year Two – Scaling and Integration, and Years 3 - 5 – Innovation and Sustainability. The following Year One outcomes were reported: the Policy & Oversight Committee has identified 9 objectives, and 18 initiatives,

the Business Services Committee has reported 8 objectives and 25 initiatives, and the Regional Collaborative/ Strategic Plans has identified 16 objectives and 31 initiatives. Hannah said that 8% of the objectives have been completed and 18% are in progress. Of the Initiatives, 5% have been completed and 12% are in progress.

7. Discussion on Tracking Progress of the 5-Year Strategic Plan and Developing a Dashboard

Tammy Ortuno, Director of Workforce Development, Mayor's, provided a brief history and background of the 5-Year Strategic Plan.

Hannah Lee and Elizabeth Macias co-presented on tracking progress of the 5-Year Strategic Plan. Everything in the 5-Year Strategic Plan is meant to align with the goals and objectives of the Annual Plan. The Strategic Plan dashboard is important because it will track all the vision and outcomes, and promote transparency, and accountability. It will also help guide data informed decisions and enable visibility of the city's workforce impact. What they need to build it is an agreement on metrics, data sources, an equity lens, and a reporting cadence.

Elizabeth Macias said that the Department currently has access to four data platforms. Cesar Villanueva, EWDD staff identified CalJobs, Future Works, Hire LA Platform, and the County Web Portal as the four platforms the Department uses, but stated that there is no integration.

Elizabeth identified the Management Information System (MIS) data limitations and challenges across the four current data platforms available to the Department.

Gerardo Ruvalcaba, Assistant General Manager, EWDD stated that the contractors' chief complaint is that the data is not shared across platforms, creating more work for them in inputting data.

Jesse Cuevas MOVED that this matter go to the Executive Committee or whatever committee meets next to start the procurement process for the dashboard as soon as Gerardo Ruvalcaba and EWDD are ready. The Department will do the background work to be ready to do the procurement./SECOND by Saba Waheed

Vote: Unanimous Ayes.

8. Financial report back for the current fiscal year including contracts and payments

Item 8 was tabled at the request of the Department.

9. Annual Plan presentation

Elizabeth Macias – presented a PowerPoint on the Annual Plan 25-26. The work supports the vision of the Department. She outlined the background and purpose, the five-year plan overview, strategic initiatives, funding for PY 25-26, changes to policies, and a timeline. The plan is posted on the EWDD and the WDB websites.

Chris Lee, Deputy City Attorney stated the Department needs to do the background work and confer with the Board to see when they are ready to move forward with the procurement process.

10. Next Meeting: June 26, 2025

11. Adjourn – Chair Nancy Hoffman Vanyek adjourned the meeting at 11:40 a.m.



5.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Approval of a Report from the Economic and Workforce Development Department on the Workforce Innovation and Opportunity Act Performance of WorkSource Centers / America's Job Centers of California and YouthSource Centers for Program Year 2023-24

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ▣ Item 5 - PY 2023-24 WIOA Annual Performance Evaluation
- ▣ Item 5 - Attachment - PY 2023-24 Annual Performance Evaluation-Adult & Youth Performance Outcomes
- ▣ Item 5 - PY 2023-24 Annual Performance Evaluation PowerPoint Slides

CITY OF LOS ANGELES

CALIFORNIA

CAROLYN M. HULL
GENERAL MANAGER



KAREN BASS
MAYOR

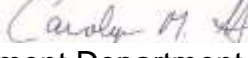
5

**ECONOMIC AND WORKFORCE
DEVELOPMENT DEPARTMENT**

444 S. FLOWER STREET
LOS ANGELES, CA 90071

DATE: June 26, 2025

TO: Nancy Hoffman Vanyek, Chair
Workforce Development Board, Policy and Oversight Committee

FROM: Carolyn M. Hull, General Manager 
Economic and Workforce Development Department

**SUBJECT: APPROVAL OF A REPORT FROM THE ECONOMIC AND WORKFORCE
DEVELOPMENT DEPARTMENT ON THE WORKFORCE INNOVATION
AND OPPORTUNITY ACT PERFORMANCE OF WORKSOURCE
CENTERS / AMERICA'S JOB CENTERS OF CALIFORNIA AND
YOUTHSOURCE CENTERS FOR PROGRAM YEAR 2023-24**

WORKFORCE DEVELOPMENT BOARD ACTION

The General Manager of the Economic and Workforce Development Department (EWDD) respectfully requests that the Workforce Development Board (WDB):

1. ACCEPT the results of the attached Program Year (PY) 2023-24 Annual Performance Evaluation.

BACKGROUND

Workforce Development System

In PY 2023-24 (July 1, 2023 – June 30, 2024), the City of Los Angeles (City) funded fifteen (15) WorkSource Center (WSC), America's Job Center of California (AJCC) sites to provide job search assistance and training to adults and dislocated workers, ages 18 years or older. The City also funded fourteen (14) YouthSource Centers (YSC) to connect youth, ages 14 years old and up to 24 for those out of school, to ongoing education and/or employment. These WSCs and YSCs were funded through the Workforce Innovation and Opportunity Act (WIOA).

Performance Evaluation

The WIOA establishes a framework under which Local Workforce Development Boards are responsible for maintaining a network of high-quality, effective AJCCs that align a wide variety of publicly or privately funded education, employment, and training programs.

Contractors are to be evaluated by the WDB on an annual basis through a formal performance evaluation. Evaluations are to be conducted annually at the completion of the program year, evaluating results for the entire 12 months.

Contractors are evaluated along four categories:

- Customer Satisfaction
- Performance Outcomes
- Customer Flow
- Administrative Capability (Financial, Human Resources & Organizational Effectiveness)

Success rates for performance measures compare actual performance with performance goals. Generally, success rates are expressed as a percentage and are computed by dividing actual performance by the performance goal.

The EWDD may develop criteria to recognize outstanding performance. Evaluation results, including any outstanding performance and administrative issues related to WSC/YSC operators, and certification recommendations, are to be compiled by the EWDD and presented to the appropriate WDB Committee(s) following the end of the program year.

Annual Performance Evaluation Measures

Measures may include, but are not limited to, the following:

1. Satisfaction

Measure	WorkSource	YouthSource
a. Customer Satisfaction (intercept/telephone)	X	X
b. Program Exit Satisfaction (telephone)	X	

2. Outcomes (Products & Services)

Measure	WorkSource	YouthSource
<i>All customers served with WIOA funds are subject to the performance indicators established under WIOA. These performance indicators are primarily focused on the long-term results of the WIOA programs as follows:</i>		
a. Employment Rate (WSC)/ Employment/Education Rate (YSC) 2 nd Quarter after exit	X	X
b. Employment Rate (WSC)/ Employment/Education Rate (YSC) 4th Quarter after exit <i>For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).</i>	X	X
c. Median Earnings 2 nd Quarter after exit	X	
d. Attainment of a Postsecondary Credential, or secondary school diploma (or equivalent) if employed/in education or training for a postsecondary credential.	X	X

e. Measurable Skills Gains	X	X
f. Effectiveness in Serving Employers	X	

3. Flow (Customers Served)

Measure	WorkSource	YouthSource
a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry enrollments, Veterans, Individuals Experiencing Homelessness, etc)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31.	X	X

4. Administrative Capability/Annual Plan Priorities

Measure	WorkSource	YouthSource
a. Assessment of contractor administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Assessment of fiscal capability, including any audit issues.	X	X
c. Expenditure of a minimum 44% of funding on training (may include up to an amount equal to 14% of funding in approved leveraged resources)	X	
d. Expenditure of a minimum of 34% of funding on Work Experience		X

Each performance indicator is associated with a set reporting period. Participants whose exit date falls within that reporting period, with limited exceptions are included in the measure.

DISCUSSION

The attached report represents the PY 2023-24 performance evaluation for the Workforce Development System (WDS).

As with every Performance Evaluation, the EWDD requires any contractor who fails to attain at least eighty percent (80%) of the goal for any measure to submit to the EWDD a corrective action plan for that measure. Progress towards these measures' goals is to be monitored, at a minimum, quarterly. Operators who exceed one hundred percent (100%) of a goal are awarded a Star designation in that category in recognition of their achievement.

Some items to note for PY 2023-24 include the following:

- The System continued to recover from the impacts of the coronavirus pandemic.
- PY 2023-24 marked the first time total leveraged resources were incorporated into the YSC scoring system. In addition, in previous years, operators were held harmless while expected to leverage \$200,000, this year, the target was increased to \$400,000 and factored into the total administrative score.
- Customer satisfaction scores were waived for this program year. A neutral third-party evaluator was not procured in time to complete a timely assessment of this category. For reference, in the last program year, 28 out of 29 centers earned either a Qualified or Star score in this category.
- WSCs continued to struggle to secure veteran referrals and enrollment. For this evaluation, it was decided EWDD will once again hold WSCs harmless for this measure.
- Due to the YSC system still being procured during that calendar year, all current system operator contracts were extended for three additional months. The existing operators began service delivery under those contract amendments and subsequently under new nine-month contracts. WIOA outcome measures were not impacted.
- The WDS experienced office relocations and some providers exited the system. This transition impacted service delivery and the ability to meet contractual obligations. New agencies that became replacement operators include:
 - Both the Central Los Angeles YSC, operated by UCLA, and Harbor/San Pedro YSC, operated by Managed Career Solutions, Inc. (MCS), were new replacement operators that operated on nine-month contracts. Various federal outcome metrics pertained to the previous, not the current, operator. Therefore, these measures were waived for these two (2) operators. These centers either met or exceeded customer flow for the program year, despite these difficulties.
 - The South Valley WSC, operated by Equus Workforce Services, relocated and did not have a physical location for half the program year.
- The UCLA-operated YSC experienced operating restrictions imposed on them by the University, prohibiting the ability to meet administrative operating measures assessed by the EWDD.

Summary of the Evaluation Results

WorkSource System

The WSC System garnered 20 Stars total, with 6 Stars for Federal Performance Outcomes, 4 Stars for Customer Flow, and 10 Stars for Administrative Capability.

YouthSource System

The YSC System garnered 28 Stars total, 9 Stars for Federal Performance Outcomes, 12 Stars for Customer Flow, and 7 Stars for Administrative Capability.

The EWDD commends all WSCs and YSCs that achieved “Qualified” and/or “Star” designations in any performance indicator. The EWDD typically recognizes operators for those who achieved three (3) or four (4) Stars across all four (4) performance indicators. With this evaluation, the customer satisfaction performance indicator was waived.

The EWDD will recognize the following operators who achieved at least two (2) out of three (3) Stars across the three (3) performance indicators:

WorkSource System

1. Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (3 out of 3 stars)
2. Equus Workforce Solutions, operator of the South Valley WSC (2 out of 3 stars)
3. El Proyecto del Barrio, operator of the San Fernando Valley YSC (three Stars) and the Sun Valley YSC (3 out of 3 stars)
4. Managed Career Solutions, operator of the North Valley WSC (2 out of 3 stars)
5. Managed Career Solutions, operator of the Harbor Gateway WSC (2 out of 3 stars)
6. Managed Career Solutions, operator of the Hollywood WSC (2 out of 3 stars)

YouthSource System

1. Brotherhood Crusade, operator of the Crenshaw YSC (2 out of 3 stars)
2. Coalition for Responsible Community Development, operator of the South Los Angeles YSC (3 out of 3 stars)
3. El Proyecto del Barrio, operator of the San Fernando Valley YSC (3 out of 3 stars) and the Sun Valley YSC (3 out of 3 stars)
4. Managed Career Solutions, operator of the Harbor/San Pedro YSC (3 out of 3 stars)
5. Para Los Niños, operator of the Northeast Los Angeles YSC (3 out of 3 stars) and Westlake YSC (3 out of 3 stars)
6. Watts Labor Community Action Committee, operator of the Watts Los Angeles YSC (2 out of 3 stars)

CMH:GR:DB:EM:AN:cg

Attachments: PY 2023-24 Annual Performance Evaluation: Adult and Youth Performance Outcomes

PY 23-24 Annual Performance Evaluation: Adult STAR Tally

PY 23-24 WIOA WSC Annual Performance Evaluation: Results Summary

WSC/Service Area	Operator name	Federal Performance Outcomes	Local Measures			Total Stars Earned
			Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	STAR	Waived	No	STAR	2
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	STAR	Waived	No	STAR	2
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	No	Waived	Qualified	STAR	1
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	No	Waived	STAR	STAR	2
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	No	Waived	No	STAR	1
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	No	Waived	No	No	0
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	No	Waived	No	STAR	1
West LA WSC, Culver City	JVS SoCal	No	Waived	STAR	Qualified	1
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	STAR	Waived	No	STAR	2
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	No	Waived	STAR	STAR	2
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	STAR	Waived	No	No	1
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	No	Waived	No	STAR	1
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	STAR	Waived	No	Qualified	1
Total Stars:		6	0	4	10	20

Qualified

=All outcomes ≥ 80% but overall not STAR level

No

= One or more outcomes < 80% of goal

PY 23-24 Annual Performance Evaluation: Adult Performance Outcomes

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI										
WSC/Service Area	Operator Name	Required Performance Outcomes																												Eligible?	Success Rate Avg	STAR												
		Employment 2nd Quarter Rate <small>(Based on Exiters 7/1/22 - 6/30/23)</small>								Employment 4th Quarter Rate <small>(Based on Exiters 1/1/22 - 12/31/22)</small>								Median Earnings (2nd Quarter) <small>(Based on Exiters 7/1/22 - 6/30/23)</small>								Credential Attainment Rate <small>(Based on Exiters 1/1/22 - 12/31/22)</small>								Measurable Skills Gain <small>7/1/23 - 6/30/24</small>										
		Adult				Dislocated Worker				Adult				Dislocated Worker				Adult				Dislocated Worker				Adult							Dislocated Worker				Adult				Dislocated Worker			
		Plan	Actual	% of Goal	% of Goal	Plan	Actual	% of Goal	% of Goal	Plan	Actual	% of Goal	% of Goal	Plan	Actual	% of Goal	% of Goal	Plan	Actual	% of Goal	% of Goal	Plan	Actual	% of Goal	% of Goal	Plan	Actual	% of Goal	% of Goal				Plan	Actual	% of Goal	% of Goal								
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	64%	56.8%	89%	68%	58.3%	86%	61%	66.5%	109%	66.5%	64.9%	98%	\$7,000	\$9,753	140%	\$8,508	\$6,820	81%	65.5%	75.4%	115%	68.6%	84.0%	122%	55%	65.3%	119%	55%	73.0%	133%	Yes	107%	STAR										
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	64%	63.0%	98%	68%	68.3%	100%	61%	61.2%	100%	66.5%	69.2%	104%	\$7,000	\$8,283	119%	\$8,508	\$8,066	95%	65.5%	85.2%	130%	68.6%	61.9%	90%	55%	44.3%	80%	55%	47.9%	87%	Yes	100%	STAR										
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	64%	65.6%	103%	68%	56.1%	82%	61%	65.8%	108%	66.5%	77.8%	117%	\$7,000	\$7,433	107%	\$8,508	\$6,820	81%	65.5%	59.1%	90%	68.6%	61.8%	90%	55%	82.1%	149%	55%	76.9%	140%	Yes	103%	STAR										
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCDD)	64%	65.0%	101%	68%	75.0%	110%	61%	64.2%	105%	66.5%	70.9%	107%	\$7,000	\$6,813	98%	\$8,508	\$7,383	87%	65.5%	12.1%	19%	68.6%	11.1%	16%	55%	45.3%	82%	55%	57.1%	104%	No	n/a	No										
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	64%	71.8%	112%	68%	60.0%	88%	61%	66.3%	109%	66.5%	59.2%	89%	\$7,000	\$9,285	133%	\$8,508	\$6,992	83%	65.5%	79.4%	121%	68.6%	75.5%	110%	55%	33.8%	61%	55%	52.0%	95%	No	n/a	No										
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	64%	63.2%	99%	68%	69.8%	103%	61%	57.9%	95%	66.5%	64.3%	97%	\$7,000	\$6,222	89%	\$8,508	\$6,414	76%	65.5%	69.8%	107%	68.6%	84.2%	123%	55%	74.1%	135%	55%	91.7%	167%	No	n/a	No										
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	64%	62.0%	97%	68%	54.7%	80%	61%	52.8%	87%	66.5%	76.4%	115%	\$7,000	\$5,758	83%	\$8,508	\$3,687	44%	65.5%	62.4%	95%	68.6%	41.7%	61%	55%	80.8%	147%	55%	81.5%	148%	No	n/a	No										
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	64%	58.1%	91%	68%	65.1%	96%	61%	56.5%	93%	66.5%	61.1%	92%	\$7,000	\$4,972	72%	\$8,508	\$6,213	74%	65.5%	70.0%	107%	68.6%	75.4%	110%	55%	62.2%	113%	55%	71.7%	130%	No	n/a	No										
West LA WSC, Culver City	JVS SoCal	64%	63.2%	99%	68%	71.2%	105%	61%	59.0%	97%	66.5%	68.5%	103%	\$7,000	\$6,053	87%	\$8,508	\$7,393	87%	65.5%	21.7%	33%	68.6%	30.8%	45%	55%	71.2%	129%	55%	72.5%	132%	No	n/a	No										
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	64%	67.9%	106%	68%	55.2%	81%	61%	72.1%	118%	66.5%	66.7%	100%	\$7,000	\$6,407	92%	\$8,508	\$7,607	90%	65.5%	86.0%	131%	68.6%	80.0%	117%	55%	76.7%	139%	55%	62.9%	114%	Yes	107%	STAR										
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	64%	63.6%	99%	68%	57.5%	85%	61%	57.3%	94%	66.5%	57.6%	87%	\$7,000	\$7,863	113%	\$8,508	\$6,567	78%	65.5%	91.9%	140%	68.6%	85.5%	125%	55%	68.2%	124%	55%	47.6%	87%	No	n/a	No										
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	64%	65.9%	103%	68%	63.9%	94%	61%	66.6%	109%	66.5%	65.5%	99%	\$7,000	\$7,809	112%	\$8,508	\$7,679	91%	65.5%	76.1%	116%	68.6%	79.5%	116%	55%	65.3%	119%	55%	63.9%	116%	Yes	108%	STAR										
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	64%	66.9%	105%	68%	59.0%	87%	61%	73.3%	120%	66.5%	72.7%	109%	\$7,000	\$7,346	105%	\$8,508	\$1,097	13%	65.5%	78.9%	120%	68.6%	55.3%	81%	55%	74.7%	136%	55%	83.3%	152%	No	n/a	No										
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	64%	66.1%	103%	68%	81.3%	120%	61%	62.8%	103%	66.5%	75.5%	113%	\$7,000	\$7,815	112%	\$8,508	\$7,186	85%	65.5%	73.9%	113%	68.6%	85.7%	125%	55%	67.3%	122%	55%	84.6%	154%	Yes	112%	STAR										
	WorkSource Centers Total	64%	64.8%	102%	68%	62.3%	92%	61%	62.9%	104%	66.5%	65.3%	99%	\$7,000	\$7,116	102%	\$8,508	\$7,452	88%	65.5%	70.0%	107%	68.6%	69.8%	102%	55%	64.2%	117%	55%	66.5%	121%	Must meet ALL minimum benchmarks in this category		For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%									
	Minimum Benchmarks			80%			80%			80%			80%			80%			80%			80%			80%			80%			80%													
	=Meets or Exceeds Goal																																											
	=Below Minimum Benchmark																																											

PY 23-24 Annual Performance Evaluation: Adult Customer Flow

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	
WorkSource Center	Operator Name	Local Measures																												Performance		
		Total Enrollments						Enrollments by 12/31/2023						Enrollments of Individuals w/ Disabilities		Reentry Enrollments		Enrollments of Veterans		Enrollments of Individuals Experiencing Homelessness		Number of Businesses Served										
		Adult			Dislocated			Adult			Dislocated																					
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	525	361	69%	225	127	57%	263	165	63%	112	77	69%	90	25	28%	125	27	22%	90	6	7%	125	44	36%	70	65	93%	No	n/a	No	
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	525	1,141	218%	225	226	101%	263	658	251%	112	99	89%	90	135	150%	125	153	122%	90	125	139%	125	152	122%	70	71	101%	Yes	115%	STAR	
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	525	540	103%	225	234	104%	263	369	141%	112	70	63%	90	126	140%	125	113	90%	90	128	143%	125	228	183%	70	86	123%	No	n/a	No	
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCDD)	525	935	179%	225	90	40%	263	551	210%	112	13	12%	90	125	139%	125	236	189%	90	77	86%	125	293	235%	70	34	49%	Yes	90%	Qualified	
Sun Valley WSC	El Proyecto del Barrio, Inc. (EPDB)	525	648	124%	225	398	177%	263	418	159%	112	227	203%	90	120	133%	125	130	104%	90	91	102%	125	135	108%	70	98	140%	Yes	118%	STAR	
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	525	586	112%	225	84	38%	263	296	113%	112	45	41%	90	100	111%	125	101	81%	90	21	24%	125	380	304%	70	110	157%	No	n/a	No	
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	525	334	64%	225	84	38%	263	162	62%	112	37	34%	90	26	29%	125	17	14%	90	7	8%	125	52	42%	70	127	181%	No	n/a	No	
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	525	551	105%	225	126	56%	263	360	137%	112	80	72%	90	48	53%	125	127	102%	90	13	15%	125	127	102%	70	65	93%	No	n/a	No	
West LA WSC, Culver City	JVS SoCal	525	560	107%	225	187	84%	263	338	129%	112	92	83%	90	101	112%	125	130	104%	90	92	103%	125	190	152%	70	82	117%	Yes	107%	STAR	
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	525	765	146%	225	119	53%	263	460	175%	112	52	47%	90	126	140%	125	276	221%	90	22	25%	125	281	225%	70	70	100%	No	n/a	No	
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	525	730	140%	225	312	139%	263	449	171%	112	155	139%	90	152	169%	125	126	101%	90	47	53%	125	193	155%	70	71	101%	Yes	112%	STAR	
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	525	733	140%	225	221	99%	263	395	151%	112	144	129%	90	135	150%	125	52	42%	90	40	45%	125	197	158%	70	95	136%	No	n/a	No	
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	525	608	116%	225	152	68%	263	330	126%	112	46	42%	90	180	200%	125	74	59%	90	16	18%	125	117	94%	70	69	99%	No	n/a	No	
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	525	527	101%	225	81	36%	263	256	98%	112	35	32%	90	151	168%	125	70	56%	90	35	39%	125	132	106%	70	70	100%	No	n/a	No	
WorkSource Centers Total		7,350	9,019	123%	3,150	2,441	78%	3,682	5,207	142%	1,568	1,172	75%	1,260	1,550	124%	1,750	1,632	94%	1,260	720	58%	1,750	2,521	145%	980	1,113	114%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%	
Minimum Benchmarks				80%			80%			80%			80%			80%			80%			80%			80%			80%				
=Meets or Exceeds Goal																																
=Below Minimum Benchmark																																

PY 23-24 Annual Performance Evaluation: Adult Administrative Capability

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
WorkSource Center	Operator Name	Monitoring Measures			Expenditure of Training Funds									Performance			
		Plan	Actual	% of Goal	Total WIOA Expenditures	Total Min WIOA Set-Aside Goal (30%)	WIOA Training Expenditures	Percent of Min WIOA Goal	Leveraged Resources Expenditures	Max Leverage Resources Limit (14%)	Total Training (WIOA + Leveraged)	Total Training (WIOA + Leveraged) Goal (44%)	% of Total Training Expenditure Goal	Eligible?	Success Rate Average	STAR	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	90%	97%	108%	\$1,186,865	\$356,059	\$404,951	114%	\$547,568	\$166,161	\$571,112	\$522,220	110%	Yes	111%	STAR	
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	90%	91%	102%	\$1,331,027	\$399,308	\$508,637	128%	\$1,640,510	\$186,344	\$694,981	\$585,652	119%	Yes	115%	STAR	
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	90%	88%	98%	\$1,279,543	\$383,863	\$491,970	129%	\$313,085	\$179,136	\$671,106	\$562,999	120%	Yes	114%	STAR	
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	90%	84%	94%	\$1,035,853	\$310,756	\$404,400	131%	\$0	\$145,019	\$404,400	\$455,775	89%	Yes	103%	STAR	
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	90%	100%	112%	\$1,192,031	\$357,609	\$387,548	109%	\$386,596	\$166,884	\$554,432	\$524,494	106%	Yes	109%	STAR	
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	90%	94%	105%	\$1,175,136	\$352,541	\$358,017	102%	\$156,087	\$164,519	\$514,104	\$517,060	100%	Yes	102%	STAR	
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	90%	97%	108%	\$1,065,787	\$319,736	\$297,526	94%	\$0	\$149,210	\$297,526	\$468,946	64%	No	n/a	No	
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	90%	94%	105%	\$1,082,391	\$324,717	\$473,196	146%	\$1,007,645	\$151,535	\$624,731	\$476,252	132%	Yes	118%	STAR	
West LA WSC, Culver City	JVS SoCal	90%	73%	82%	\$943,547	\$283,064	\$296,680	105%	\$156,597	\$132,097	\$428,777	\$415,161	104%	Yes	97%	Qualified	
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	90%	97%	108%	\$1,279,907	\$383,972	\$390,292	102%	\$300,001	\$179,187	\$569,479	\$563,159	102%	Yes	104%	STAR	
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	90%	97%	108%	\$1,538,000	\$384,500	\$391,373	102%	\$393,238	\$215,320	\$606,693	\$676,720	90%	Yes	100%	STAR	
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	90%	100%	112%	\$1,339,089	\$401,727	\$306,649	77%	\$237,546	\$187,472	\$494,121	\$589,199	84%	No	n/a	No	
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	90%	94%	105%	\$1,286,004	\$385,801	\$403,396	105%	\$334,400	\$180,041	\$583,437	\$565,842	104%	Yes	105%	STAR	
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	90%	82%	92%	\$1,120,736	\$336,221	\$346,231	103%	\$958,676	\$156,903	\$503,134	\$493,124	102%	Yes	99%	Qualified	
Minimum Benchmarks				80%					80%					80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Adult Customer Satisfaction

WorkSource Center	Operator Name	Measure			Performance	
		Goal	Exiter Satisfaction (Telephone)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	8.6	n/a	n/a	n/a	Waived
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	8.6	n/a	n/a	n/a	Waived
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	8.6	n/a	n/a	n/a	Waived
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	8.6	n/a	n/a	n/a	Waived
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	8.6	n/a	n/a	n/a	Waived
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	8.6	n/a	n/a	n/a	Waived
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	8.6	n/a	n/a	n/a	Waived
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	8.6	n/a	n/a	n/a	Waived
West LA WSC, Culver City	JVS SoCal	8.6	n/a	n/a	n/a	Waived
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	8.6	n/a	n/a	n/a	Waived
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	8.6	n/a	n/a	n/a	Waived
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	8.6	n/a	n/a	n/a	Waived
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	8.6	n/a	n/a	n/a	Waived
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	8.6	n/a	n/a	n/a	Waived
Minimum Benchmarks				80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

	=Meets or Exceeds Goal
	=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth STAR Tally

PY 23-24 WIOA YSC Annual Performance Evaluation: Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			Total Stars Earned
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California (Panorama)	No	Waived	STAR	No	1
North Valley	El Proyecto del Barrio South/East/Sun Valley	STAR	Waived	STAR	STAR	3
	El Proyecto del Barrio North	STAR	Waived	STAR	STAR	3
East Los Angeles	Para Los Ninos	STAR	Waived	STAR	STAR	3
	Youth Opportunity Movement (YOM) - Boyle Heights	No	Waived	STAR	Qualified	1
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	Waived	Qualified	No	1
	Para Los Ninos (Westlake)	STAR	Waived	STAR	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	STAR	Waived	No	No	1
	Brotherhood Crusade	STAR	Waived	STAR	No	2
	Coalition for Responsible Community Development (CRCD)	STAR	Waived	STAR	STAR	3
	Watts Labor Community Action Center (WLCAC)	No	Waived	STAR	STAR	2
	Youth Opportunity Movement (YOM)	No	Waived	STAR	No	1
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	STAR	Waived	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	No	Waived	STAR	No	1
Total Stars:		9	0	12	7	28

Qualified

=All outcomes ≥ 80% but overall not STAR level

No

= One or more outcomes < 80% of goal

PY 23-24 Annual Performance Evaluation: Youth Performance Outcomes

Planning Area	Service Provider	Employment or Education, 2nd Quarter Post-exit <small>(Based on Exiters 7/1/22 - 6/30/23)</small>			Employment or Education, 4th Quarter Post-exit <small>(Based on Exiters 1/1/22 - 12/31/22)</small>			Credential Attainment <small>(Based on Exiters 1/1/22 - 12/31/22)</small>			Measurable Skills Gains <small>7/1/23 - 6/30/24</small>			Performance		
		% of			% of			% of			% of			Eligible?	Success Rate Avg	STAR
		Plan	Actual	Goal	Plan	Actual	Goal	Plan	Actual	Goal	Plan	Actual	Goal			
South Valley	Goodwill Industries of Southern California (Panorama)	72%	61.9%	86%	72%	76.4%	107%	61%	46.7%	77%	62%	32.1%	52%	No	n/a	No
North Valley	El Proyecto del Barrio South/East/Sun Valley	72%	96.6%	135%	72%	104.4%	146%	61%	81.4%	134%	62%	86.2%	140%	Yes	125%	STAR
	El Proyecto del Barrio North	72%	97.1%	135%	72%	100.0%	139%	61%	92.4%	152%	62%	100.0%	162%	Yes	125%	STAR
East Los Angeles	Para Los Ninos	72%	111.8%	156%	72%	88.7%	124%	61%	62.3%	103%	62%	94.9%	154%	Yes	119%	STAR
	Youth Opportunity Movement (YOM) - Boyle Heights	72%	71.4%	100%	72%	62.9%	88%	61%	34.4%	57%	62%	32.8%	53%	No	n/a	No
Central Los Angeles	Regents of the University of CA (UCLA)	72%	Waived	n/a	72%	Waived	n/a	61%	Waived	n/a	62%	74.0%	120%	Yes	118%	STAR
	Para Los Ninos (Westlake)	72%	104.5%	146%	72%	85.4%	119%	61%	69.6%	115%	62%	83.3%	135%	Yes	121%	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	72%	71.8%	100%	72%	61.9%	86%	61%	59.1%	97%	62%	81.4%	132%	Yes	102%	STAR
	Brotherhood Crusade	72%	102.6%	143%	72%	74.8%	104%	61%	60.0%	99%	62%	80.0%	130%	Yes	113%	STAR
	Coalition for Responsible Community Development (CRCDC)	72%	150.3%	209%	72%	57.5%	80%	61%	52.5%	86%	62%	81.3%	132%	Yes	104%	STAR
	Watts Labor Community Action Center (WLCAC)	72%	64.6%	90%	72%	69.2%	97%	61%	50.0%	82%	62%	28.3%	46%	No	n/a	No
	Youth Opportunity Movement (YOM)	72%	131.4%	183%	72%	78.7%	110%	61%	14.9%	25%	62%	50.0%	81%	No	n/a	No
	San Pedro, Managed Career Solutions, Inc. (MCS)	72%	Waived	n/a	72%	Waived	n/a	61%	Waived	n/a	62%	100.0%	162%	Yes	125%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	72%	50.0%	70%	72%	63.8%	89%	61%	54.2%	89%	62%	65.7%	106%	No	n/a	No
YouthSource Centers Total		72%	69.7%	97%	72%	74.6%	104%	61%	56.2%	92%	62%	68.3%	110%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
Minimum Benchmarks				0.8			80%			80%			80%			

=Meets or Exceeds Goal
 =Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Flow

Planning Area	Service Provider	Measure						Performance		
		Total Enrollments			Enrollments by 12/31/2023					
		Plan	Actual	% of Goal	Plan	Actual	% of Goal	Eligible?	Success Rate Avg	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	135	143	106%	101	100	99%	Yes	103%	STAR
North Valley	El Proyecto del Barrio South/East/Sun Valley	135	172	128%	101	138	137%	Yes	125%	STAR
	El Proyecto del Barrio North	135	158	118%	101	120	119%	Yes	118%	STAR
East Los Angeles	Para Los Ninos	135	137	102%	101	111	110%	Yes	106%	STAR
	Youth Opportunity Movement (YOM) - Boyle Heights	135	131	98%	101	122	121%	Yes	109%	STAR
Central Los Angeles	Regents of the University of CA (UCLA)	135	137	102%	101	97	96%	Yes	99%	Qualified
	Para Los Ninos (Westlake)	135	143	106%	101	107	106%	Yes	106%	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	135	143	106%	101	66	65%	No	n/a	No
	Brotherhood Crusade	135	145	108%	101	141	140%	Yes	117%	STAR
	Coalition for Responsible Community Development (CRCD)	135	135	100%	101	135	134%	Yes	113%	STAR
	Watts Labor Community Action Center (WLCAC)	135	146	109%	101	98	97%	Yes	103%	STAR
	Youth Opportunity Movement (YOM)	135	149	111%	101	149	148%	Yes	118%	STAR
	San Pedro, Managed Career Solutions, Inc. (MCS)	135	138	103%	101	118	117%	Yes	110%	STAR
West Los Angeles	Regents of the University of CA (UCLA)	135	136	101%	101	101	100%	Yes	101%	STAR
YouthSource Centers Total		1,890	2,013	107%	1,414	1,603	113%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%
Minimum Benchmarks				0.8			80%			

=Meets or Exceeds Goal
 =Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Administrative Capability

Planning Area	Service Provider	Measures										Performance			
		Monitoring Measures			Work Experience Expenditures				Leveraged Resources			Eligible?	Success Rate Average	STAR	
		Plan	Actual	% of Goal	Total Expenditures	Plan (34%)	Actual	% of Goal	Plan	Actual	% of Goal				
South Valley	Goodwill Industries of Southern California (Panorama)	90%	94%	104%	\$733,633	\$249,435	\$242,955	97%	\$400,000	\$9,931	2%	No	n/a	No	
North Valley	El Proyecto del Barrio South/East/Sun Valley	90%	97%	108%	\$761,935	\$259,057	\$273,426	106%	\$400,000	\$402,001	101%	Yes	107%	STAR	
	El Proyecto del Barrio North	90%	97%	108%	\$709,304	\$241,163	\$257,341	107%	\$400,000	\$402,009	101%	Yes	107%	STAR	
East Los Angeles	Para Los Ninos	90%	97%	108%	\$718,934	\$244,437	\$343,168	140%	\$400,000	\$595,009	149%	Yes	116%	STAR	
	Youth Opportunity Movement (YOM) - Boyle Heights	90%	94%	104%	\$790,000	\$268,600	\$226,000	84%	\$400,000	\$449,298	112%	Yes	94%	Qualified	
Central Los Angeles	Regents of the University of CA (UCLA)	90%	83%	92%	\$707,002	\$240,380	\$365,244	152%	\$400,000	\$0	0%	No	n/a	No	
	Para Los Ninos (Westlake)	90%	97%	108%	\$662,161	\$225,134	\$262,531	117%	\$400,000	\$575,743	144%	Yes	112%	STAR	
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	90%	82%	91%	\$737,080	\$250,607	\$290,553	116%	\$400,000	\$37,274	9%	No	n/a	No	
	Brotherhood Crusade	90%	97%	108%	\$602,717	\$204,923	\$159,384	78%	\$400,000	\$457,560	114%	No	n/a	No	
	Coalition for Responsible Community Development (CRCDC)	90%	94%	108%	\$773,909	\$263,129	\$389,228	148%	\$400,000	\$424,816	106%	Yes	116%	STAR	
	Watts Labor Community Action Center (WLCAC)	90%	82%	91%	\$730,098	\$248,233	\$325,419	131%	\$400,000	\$320,524	80%	Yes	108%	STAR	
	Youth Opportunity Movement (YOM)	90%	94%	104%	\$790,000	\$268,600	\$169,671	63%	\$400,000	\$431,536	108%	No	n/a	No	
	San Pedro, Managed Career Solutions, Inc. (MCS)	90%	97%	108%	\$757,012	\$257,383	\$565,136	220%	\$400,000	\$446,466	112%	Yes	116%	STAR	
West Los Angeles	Regents of the University of CA (UCLA)	90%	83%	92%	\$723,637	\$246,036	\$328,218	133%	\$400,000	\$0	0%	No	n/a	No	
Minimum Benchmarks				80%				80%				80%	Must meet all Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal

=Below Minimum Benchmark

PY 23-24 Annual Performance Evaluation: Youth Customer Satisfaction

Planning Area	Service Provider	Measures				
		Goal	Youth Satisfaction (Intercept)	Success Rate (Percent Achieved)	Eligible?	STAR
South Valley	Goodwill Industries of Southern California (Panorama)	8.5	n/a	n/a	n/a	Waived
North Valley	El Proyecto del Barrio South/East/Sun Valley	8.5	n/a	n/a	n/a	Waived
	El Proyecto del Barrio North	8.5	n/a	n/a	n/a	Waived
East Los Angeles	Para Los Ninos	8.5	n/a	n/a	n/a	Waived
	Youth Opportunity Movement (YOM) - Boyle Heights	8.5	n/a	n/a	n/a	Waived
Central Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	n/a	n/a	Waived
	Para Los Ninos (Westlake)	8.5	n/a	n/a	n/a	Waived
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	8.5	n/a	n/a	n/a	Waived
	Brotherhood Crusade	8.5	n/a	n/a	n/a	Waived
	Coalition for Responsible Community Development (CRCDD)	8.5	n/a	n/a	n/a	Waived
	Watts Labor Community Action Center (WLCAC)	8.5	n/a	n/a	n/a	Waived
	Youth Opportunity Movement (YOM)	8.5	n/a	n/a	n/a	Waived
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	8.5	n/a	n/a	n/a	Waived
West Los Angeles	Regents of the University of CA (UCLA)	8.5	n/a	n/a	n/a	Waived
Minimum Benchmarks				80%	Must meet all Minimum Benchmarks in this category	Success Rate Average must meet or exceed 100%

=Meets or Exceeds Goal
 =Below Minimum Benchmark

WIOA Annual Performance Evaluations



City of Los Angeles Workforce Development Board
Policy and Oversight Committee Meeting
June 26, 2025



Background

Local Workforce Development Boards (WDB) are responsible for maintaining a network of effective and high-quality America's Job Centers of California (AJCCs) under a framework established by WIOA . These AJCCs are responsible for coordinating a wide variety of publicly or privately funded programs in in education, employment, and job training.

Upon completion of the program year, WDBs must evaluate contractors through a formal performance evaluation, based on their performance over the full 12 months.

LA's Workforce Development System

In Program Year (PY) 2023-24 (July 1, 2023 – June 30, 2024), the City funded:

- 14 WorkSource Centers (WSCs) / AJCCs to provide job search assistance and training to adults and dislocated workers, ages 18 years or older.
- 14 YouthSource centers (YSCs) to connect youth, ages 14 to 21 (24 if “out-of-school”), to ongoing education and/or employment.

These centers are funded through WIOA.

Performance Evaluation Measures

Contractors are evaluated in four categories:

1. Customer Satisfaction
2. Performance Outcomes
3. Customer Flow
4. Administrative Capability (*Financial, Human Resources & Organizational Effectiveness*)



Any contractor that does not meet at least 80% of the annual goal for a given measure must submit a corrective action plan for that measure to the Department.

Customer Satisfaction

Measure	WorkSource	YouthSource
a. Customer Satisfaction (intercept/telephone)	X	X
b. Exiter Satisfaction (telephone)	X	

Note: Customer satisfaction scores were waived this program year because a third-party evaluator was unable to be procured in time.

WIOA Performance Outcomes

Measure	WorkSource	YouthSource
a. Employment Rate (WSC) Employment/Education Rate (YSC) 2nd Quarter after exit	X	X
b. Employment Rate (WSC) Employment/Education Rate (YSC) 4th Quarter after exit <i>(For youth, the Employment Rates include Education (secondary, postsecondary, or occupational skills training).</i>	X	X
c. Median Earnings 2nd Quarter after exit	X	
d. Attainment of a Postsecondary Credential , or secondary school diploma (or equivalent) if employed/in education or training for postsecondary credential.	X	X
e. Measurable Skills Gains	X	X
f. Effectiveness in Serving Employers	X	

Flow (Customers Served)

Measure	WorkSource	YouthSource
a. Number of Enrolled and/or Exited Customers	X	X
b. Challenge Populations (Individuals with Disabilities, Reentry enrollments, Veterans, Individuals Experiencing Homelessness, etc)	X	
c. Percentage of Youth Served		X
d. Number of Employer Customers	X	
e. Minimum number of enrollments by December 31.	X	X

Administrative Capability

Measure	WorkSource	YouthSource
a. Administrative practices related to work performance, timeliness, and financial processes.	X	X
b. Fiscal capability, including any audit issues.	X	X
c. Expenditure of funding mandated for training set aside and leveraged resources	X	
d. Expenditure of funding mandated for Work Experience		X

WIOA Annual Performance Evaluation Results



Evaluation Insights (1/2)

Some items to note for PY 23-24 include the following:

- Customer satisfaction scores were waived for this program year. A neutral third-party evaluator was not procured in time to complete a timely assessment of this category. For reference, last program year 28 out of 29 centers earned either a Qualified or Star score in this category.
- PY 23-24 marked the first time total leveraged resources were incorporated into the YouthSource scoring system. In addition, in previous years operators were held harmless while expected to leverage \$200,000; this year the target was increased to \$400,000 and factored into the total administrative score.
- WSCs continued to struggle to secure veteran referrals and enrollment. For this evaluation, it was decided EWDD will once again hold WSCs harmless for this measure.

Evaluation Insights (2/2)

Continued:

- The System experienced office relocations and some providers exited the system. This transition impacted service delivery and the ability to meet contractual obligations. New agencies that became replacement operators include:
 - Both the **Central Los Angeles YSC**, operated by UCLA, and **Harbor/San Pedro YSC**, operated by Managed Career Solutions, Inc, were new replacement operators that operated on nine-month contracts. Various federal outcome metrics pertained to the previous, not the current, operator. Therefore, these measures were waived for these two operators. These centers either met or exceeded customer flow for the program year, despite these difficulties.
 - The South Valley WorkSource, operated by Equus Workforce Services, relocated and did not have a physical location for half the program year.
- The UCLA-operated YouthSource Centers experienced operating restrictions imposed on them by the University, which prohibited them from meeting some administrative measures used by the Department.

WorkSource Center System

PY 23-24 WIOA WSC Annual Performance Evaluation: Results Summary

WSC/Service Area	Operator name	Federal Performance Outcomes	Local Measures			Total Stars Earned
			Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley WSC, Canoga Park	Equus/Arbor Workforce Services	STAR	Waived	No	STAR	2
West Adams WSC	Asian American Drug Abuse Program, Inc. (AADAP)	STAR	Waived	STAR	STAR	3
Harbor Gateway WSC, Wilmington	City of Long Beach/Pacific Gateway WIN	STAR	Waived	No	STAR	2
Vernon Central/LATTC WSC, S. Central	Coalition for Responsible Community Development (CRCD)	No	Waived	Qualified	STAR	1
El Proyecto WSC, Sun Valley/N. Valley	El Proyecto del Barrio, Inc. (EPDB)	No	Waived	STAR	STAR	2
Northeast LA WSC, Lincoln Hts.	Goodwill Industries of Southern California	No	Waived	No	STAR	1
Northeast SFV WSC, Pacoima/N. Valley	Goodwill Industries of Southern California	No	Waived	No	No	0
Watts/Los Angeles WSC, Imperial Courts	Housing Authority of the City of Los Angeles (HACLA)	No	Waived	No	STAR	1
West LA WSC, Culver City	JVS SoCal	No	Waived	STAR	Qualified	1
Boyle Heights WSC, East LA	Managed Career Solutions, Inc.	STAR	Waived	No	STAR	2
Hollywood WSC, East Hollywood	Managed Career Solutions, Inc.	No	Waived	STAR	STAR	2
Downtown - Pico Union WSC, City West	Pacific Asian Consortium in Employment (PACE)	STAR	Waived	No	No	1
South LA WSC, Harvard Park	UAW – Labor Employment Training Corporation	No	Waived	No	STAR	1
Southeast LA WSC, Watts	Watts Labor Community Action Committee (WLCAC)	STAR	Waived	No	Qualified	1
Total Stars:		6	0	4	10	20

STAR Recognition for PY 23-24

The Department typically recognizes operators for who achieved three or four Stars across all four performance indicators.

Because the Customer Satisfaction performance indicator was waived this program year, the Department will recognize the operators that achieved **at least** two out of three Stars across performance indicators.

Notable WorkSource Centers



1. Asian American Drug Abuse Program, Inc. (AADAP), operator of the West Adams WSC (three Stars)
2. Equus Workforce Solutions, operator of the South Valley WSC (two Stars)
3. El Proyecto del Barrio, operator of the Sun Valley YSC (two stars)
4. Managed Career Solutions, operator of the North Valley WSC (two Stars), Harbor Gateway WSC, (two Stars), and the Hollywood WSC, (two Stars)

YouthSource Center System

PY 23-24 WIOA YSC Annual Performance Evaluation: Results Summary

Planning Area	YouthSource Center	Federal Requirements	Local Measures			Total Stars Earned
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California (Panorama)	No	Waived	STAR	No	1
North Valley	El Proyecto del Barrio South/East/Sun Valley	STAR	Waived	STAR	STAR	3
	El Proyecto del Barrio North	STAR	Waived	STAR	STAR	3
East Los Angeles	Para Los Ninos	STAR	Waived	STAR	STAR	3
	Youth Opportunity Movement (YOM) - Boyle Heights	No	Waived	STAR	Qualified	1
Central Los Angeles	Regents of the University of CA (UCLA)	STAR	Waived	Qualified	No	1
	Para Los Ninos (Westlake)	STAR	Waived	STAR	STAR	3
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (Exposition Park) @ Southwest College	STAR	Waived	No	No	1
	Brotherhood Crusade	STAR	Waived	STAR	No	2
	Coalition for Responsible Community Development (CRCDC)	STAR	Waived	STAR	STAR	3
	Watts Labor Community Action Center (WLCAC)	No	Waived	STAR	STAR	2
	Youth Opportunity Movement (YOM)	No	Waived	STAR	No	1
Harbor	San Pedro, Managed Career Solutions, Inc. (MCS)	STAR	Waived	STAR	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	No	Waived	STAR	No	1
Total Stars:		9	0	12	7	28

Notable YouthSource Centers



1. Brotherhood Crusade, operator of the Crenshaw YSC (two Stars)
2. Coalition for Responsible Community Development, operator of the South Los Angeles YSC (three Stars)
3. El Proyecto del Barrio, operator of the San Fernando Valley YSC (three Stars) and the Sun Valley YSC (three stars)
4. Managed Career Solutions, operator of the Harbor/San Pedro YSC (three Stars)
5. Para Los Niños, operator of the Northeast Los Angeles YSC (three Stars) and Westlake YSC (three Stars)
6. Watts Labor Community Action Committee, operator of the Watts Los Angeles YSC (two Stars)

Discussion/Q&As



6.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Approval of Recommendations for Year 1 Policy & Oversight Committee Objectives

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ❏ Item 6 - Recommendations for Year 1 Policy & Oversight Committee Objectives



MEMORANDUM

DATE: June 26, 2025

TO: Policy and Oversight Committee, Workforce Development Board

FROM: Hannah Lee, Executive Director
Workforce Development Board

SUBJECT: **Approval of Recommendations for Year 1 Policy & Oversight Committee Objectives**

WORKFORCE DEVELOPMENT BOARD REQUESTED ACTION:

REQUESTED ACTION:

1. That the Policy and Oversight Committee approve the proposed updates to the strategies and initiatives assigned to the Committee under the City's 5-Year Workforce Strategic Plan.

BACKGROUND:

In 2024 the City of Los Angeles Workforce Development Board (WDB), in partnership with the Mayor's Office, released *A Path Forward: A Citywide 5-Year Workforce Strategic Plan*. The plan aims to connect 50,000 individuals to employment by 2030. As part of this effort, specific strategies and goals have been outlined and assigned to various WDB committees.

The outcomes listed below represent key initiatives specifically delegated to the Policy and Oversight Committee, including recommendations to adjust those strategies based on current progress and priorities.

RECOMMENDATIONS:

Outcome: Create a Dashboard to Manage Regional Plans

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 18. Procure and create a dashboard	18.A. Identify required features for a project tracking tool.	Continue	4/1/2025	7/31/2025
OBJECTIVE 18. Procure and create a dashboard	18.B. Procure a project tracking tool that can be maintained by the Regional Collaborative, and updated by relevant project teams.	Continue	4/1/2025	TBD
OBJECTIVE 18. Procure and create a dashboard	18.C. Set-up the dashboard, testing functionality and permissions before rolling out.	Prioritize once procurement is complete	TBD	TBD
OBJECTIVE 18. Procure and create a dashboard	18.D. Populate the dashboard to track progress on active workforce projects/strategies. (Include any additional plans—such as LAX and Port of LA workforce strategies, or the LA Basin Regional Plan—as desired)	Prioritize once procurement is complete	TBD	TBD
OBJECTIVE 19. Initiate a cadence of project updates & reprioritization	19.A. Conduct quarterly check-ins with each monitored project to identify relevant project insights, successes, or challenges that need system-level support.	Move to Q1 2026	1/1/2026	12/31/2029

Outcome: Recommend a Sequence for Launching Sector Coalitions

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 9. Research each prioritized Industry to identify which sectors to launch between 2025-2030.	9.A. Compile initial research on the prioritized industries, and develop criteria for selecting sectors that are ready to launch.	Prioritize as next initiative	7/1/2025	9/18/2025

Outcome: Finalize a Template Approach to Form Sector Coalitions

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 3. Standardize the sector strategy approach and evaluation	3.A. Standardize a Career Pathway framework for each sector strategy to map job opportunities, workforce and education programs for each 'experience level.'	Refer to Business Services Committee	10/1/2025	12/31/2025
OBJECTIVE 3. Standardize the sector strategy approach and evaluation	3.B. Define metrics that will tie sector strategies to the North Star goal of placements in high-quality, living-wage jobs.	Refer to Business Services Committee	10/1/2025	12/31/2025
OBJECTIVE 4. Draft an MOU agreement that will formalize Sector Coalitions	4.A. Develop a template MOU agreement that will be used to formally convene organizations within a Sector Coalition.	Prioritize as next initiative	7/1/2025	9/18/2025

Outcome: Centralize Workforce Data & Release Insights

Objectives	Initiatives	Support	Recommendation	Start Date	End Date
OBJECTIVE 5. Centralize and make data accessible through partnerships and existing City communications infrastructure	5.A. Formalize a partnership with Mayor Karen Bass' Data Team to host workforce system data in an official Workforce Data Catalog.	LA Mayor's Data Team	Prioritize as next initiative	7/1/2025	9/18/2025
OBJECTIVE 5. Centralize and make data accessible through partnerships and existing City communications infrastructure	5.B. Draft an initial list of data to be maintained within the catalog, including: Economic data; Labor market trends; WIOA reported data; GIS data	LA Mayor's Data Team	Prioritize once partnership formalized	10/1/2025	12/31/2025

OBJECTIVE 6. Compile existing data sets within the Workforce Data Catalog	6.A. Compile key workforce, labor market, and socioeconomic data sets. Reach out to partners to share and/or gather relevant data. Publish on DataLA's Workforce Data Catalog.	LA Mayor's Data Team	Prioritize once partnership formalized	10/1/2025	12/31/2025
OBJECTIVE 6. Compile existing data sets within the Workforce Data Catalog	6.B. Compile and publish geospatial data on the Los Angeles GeoHub.	LA Mayor's Data Team	Prioritize once partnership formalized	10/1/2025	12/31/2025
OBJECTIVE 7. Identify roles & responsibilities for data management	7.A. Regular Updates: Refresh traditional labor market information quarterly as new data becomes available.	LA Mayor's Data Team	Move to Q1 2026	1/1/2026	12/31/2029
OBJECTIVE 7. Identify roles & responsibilities for data management	7.B. Annual Release of Detailed Information: Share detailed, validated information after incorporating feedback from industry leaders to ensure accuracy and relevance.		Move to Q1 2026	1/1/2026	12/31/2029
OBJECTIVE 7. Identify roles & responsibilities for data management	7.C. Review and respond to data requests from the WDS (e.g. data to help ecosystem partners develop outreach materials such as handouts, brochures, and presentations).	LA Mayor's Data Team	Ongoing task starting in Q1 2026	1/1/2026	12/31/2029

Outcome: Establish Baseline Metrics for High Barrier Populations

Objectives	Initiatives	Recommendation	Start Date	End Date
OBJECTIVE 8. Establish baseline metrics for high barrier populations across LA	8.A. Compile a list of population-specific partners that can advise on needs and best practices for supporting high barrier populations (e.g. LA Department of Aging, LA Youth Development Department, Youth Council, LA Department on Disability, and local CBOs or advocacy groups).	Defer to later date		
OBJECTIVE 8. Establish baseline metrics for high barrier populations across LA	8.B. Establish goals for new high-barrier populations, including survivors of domestic violence, individuals with disabilities, English Language Learners, single parents, and LGBTQ+ individuals.	Established as part of annual plans		

Attachment: Projected Timeline

	Q3 - 2025			Q4 - 2025			Q1 - 2026			Q2 - 2026		
	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Create a Dashboard to Manage Regional Plans	18A						Objective 19A (ends 2029)					
	Objective 18B - TBD			Objective 18C TBD								
				Objective 18D TBD								
Recommend a Sequence for Launching Sector Coalitions	Objective 9A											
Finalize a Template Approach to Form Sector Coalitions				Objective 3A - Refer to Business Services								
				Objective 3B - Refer to Business Services								
	Objective 4A											
Centralize Workforce Data & Release Insights <i>with support from LA Mayor's Data Team</i>	Objective 5A											
				Objective 5B								
				Objective 6A								
				Objective 6B								
							Objective 7A (ends 2029)					
							Objective 7B (ends 2029)					
Establish Baseline Metrics for High Barrier Populations							Objective 7C (ends 2029)					
	Objective 8A - Defer											
	Objective 8B - Establish											



7.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Verbal Update on the Strategic Plan Dashboard

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available



8.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Financial report back for the current fiscal year, including contracts and payments

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

- ☐ Item 8 - Financial report back for the current fiscal year, including contracts and payments

EWDD Plan Year 2024-2025 Update

Finance & Administration Overview

Presented to:
**CITY OF LA WORKFORCE
DEVELOPMENT BOARD**
Policy & Oversight Meeting

June 26, 2025

Presented By:
Dr. Fernando Campos, Asst. General Manager
Finance, Administration, & Technology



Overview Objective

1. EWDD, Workforce Development Division Grants Portfolio
 - Plan Year 2025 Annual Plan @ \$118.6 Million (CF 24-0643; 6/24)
 - Plan Year 2025 AP Carry-In @ \$112.4 Million (CF 24-0643-S1; 4/25)
2. PY 2024/2025 Grant Expenses/Obligations
 - Unliquidated Obligations
 - Uncommitted Amounts
3. Invoice Payment Processes, Improvements, and Challenges
 - Process Time Improvements
 - Aging, Current FIFO, and Not Rec'd.
4. PY 25 Contracts Status
5. Contract and Grants Management Technology Improvement
 - Introduction to Launchpad GMS.

PY 25 Summary of Expenditures (One Year Only)

By Source of Funds

REVENUES (in Millions)	Revised Adopted PY 25	Expended and/or Obligated	Pending Obligation	Unobligated
WIOA Formula	\$ 48.2	\$ 43.7	-	\$ 4.5
WIOA Discretionary	\$ 4.4	\$ 3.9	\$.5	-
CFAY	\$ 23.6	\$ 16.3	\$ 1.0	\$ 6.3
LA City Programs	\$ 16.5	\$ 9.9	\$ 2.6	\$ 4.0
LA County	\$ 14.8	\$ 12.3	\$ 1.8	\$.7
Other Grants	\$ 4.9	\$ 1.7	\$.6	\$ 2.6
TOTAL	\$112.4	\$87.8 (78%)	\$6.5 (6%)	\$18.1 (16%)



Cumulative PY 25 Financial Summary

As Revised March 2025 (Updated Award Amt)

Source of Funds (in Millions)	Revised Adopted PY 25	Expended	Unliquidated Obligation	Unobligated
WIOA Formula (excludes WIOA Yr. 2 @\$42.9M)	\$ 48.2	\$ 24.4	\$19.3	\$ 4.5
WIAO Discretionary	\$ 19.7	\$ 7.1	\$ 5.0	\$ 7.6
CFAY 1.0	\$ 53.9	\$52.6	\$ 3.3	(\$ 2.0)
YSC 2.0 (formerly CFAY)	\$ 20.9	\$.2	\$ 14.7	\$ 5.9
LA City Programs	\$ 39.9	\$ 28.1	\$ 6.3	\$ 5.4
LA County	\$ 31.3	\$ 16.9	\$ 10.3	\$ 4.1
Other Grants	\$ 7.3	\$ 2.0	\$ 1.8	\$ 3.5
TOTAL (excludes CDBG @ \$2.1M)	\$221.3	\$131.2	\$60.8	\$29.3



WIOA Formula FY 25 - Year 1 (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Adult	17,521,350	9,283,371	53.0%	6,251,462	15,534,833	88.7%	1,986,517
Dislocated Worker	11,814,153	5,650,847	47.8%	3,816,972	9,467,819	80.1%	2,346,334
Youth	18,038,236	8,951,525	49.6%	8,890,961	17,842,486	98.9%	195,750
Rapid Response	875,467	495,954	56.7%	309,286	805,240	92.0%	70,227
TOTAL	48,249,206	24,381,697	50.5%	19,268,681	43,650,378	90.5%	4,598,828

WIOA Discretionary Grants (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Farmer John AA - 25% Dislocated Worker/RR	1,650,000	479,580	29.1%	728,723	1,208,303	73.2%	441,697
Quest Disaster Recovery NDWG	500,000	318,890	63.8%	143,009	461,899	92.4%	38,101
September Wildfires Disaster Recovery NDWG	4,100,000	3,998,415	97.5%	2,500	4,000,915	97.6%	99,085
2023 Severe Winter Storms NDWG	3,100,000	2,301,095	74.2%	194,993	2,496,088	80.5%	603,912
2024 Severe Winter Storms NDWG	2,100,000	-	0.0%	562,500	562,500	26.8%	1,537,500
2025 January Wildfires Disaster Recovery NDWG	4,500,000	-	0.0%	3,402,000	3,402,000	75.6%	1,098,000
LA County Fire WIOA DW AAG	3,779,530	-	0.0%	-	-	0.0%	3,779,530
TOTAL	19,729,530	7,097,980	36.0%	5,033,724	12,131,704	61.5%	7,597,826

LA City Programs (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Angeleno Corps Program - UB	5,000,000	5,028,457	100.6%	174,474	5,202,930	104.1%	(202,930)
ARPA - Digital Inclusion	1,000,000	733,983	73.4%	266,017	1,000,000	100.0%	-
ARPA Vision Lab	685,031	152,226	22.2%	301,783	454,009	66.3%	231,022
Cash for College	49,000	-	0.0%	-	-	0.0%	49,000
Day Laborer Program	1,187,108	380,649	32.1%	791,473	1,172,122	98.7%	14,986
GIC (LARCA 2.0)	16,858,127	13,467,960	79.9%	1,924,079	15,392,039	91.3%	1,466,088
Hire LA	288,891	116,966	40.5%	127,500	244,466	84.6%	44,425
LA:RISE	3,521,674	2,090,558	59.4%	939,836	3,030,394	86.0%	491,280
LA RISE - ABH/Tiny Home Participants CD 2	750,000	483,690	64.5%	171,527	655,217	87.4%	94,783
LA RISE Expansion - CD 10	359,792	239,161	66.5%	114,622	353,783	98.3%	6,009
LA RISE - Homeless Housing Assistance & Prevention Pr	2,000,000	1,682,990	84.1%	454,473	2,137,463	106.9%	(137,463)
Non-Profit Apprenticeship - CD 8 and 9 SLANA	1,266,000	1,266,000	100.0%	-	1,266,000	100.0%	-
Prison to Employment Re-Entry Program - CD 5 & 8	300,000	172,803	57.6%	77,197	250,000	83.3%	50,000
Summer Youth Employment Program	3,275,204	1,725,684	52.7%	983,688	2,709,372	82.7%	565,832
Youth Jobs Training Program - CD 7	2,636,689	-	0.0%	-	-	0.0%	2,636,689
YouthSource Center	678,529	508,255	74.9%	-	508,255	74.9%	170,274
TOTAL	39,856,045	28,049,382	70.4%	6,326,668	34,376,050	86.3%	5,479,994

LA County Programs (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
JJCPA Probation	298,300	189,234	63.4%	59,529	248,763	83.4%	49,537
JJCPA Probation (FY25)	133,500	41,402	31.0%	53,163	94,565	70.8%	38,935
Juvenile Day Reporting Center	432,295	3,145	0.7%	-	3,145	0.7%	429,150
Juvenile Day Reporting Center (FY25)	428,176	-	0.0%	-	-	0.0%	428,176
LA RISE Measure H	3,000,000	2,693,486	89.8%	297,178	2,990,664	99.7%	9,336
LA RISE Measure H (FY25)	3,960,000	1,729,430	43.7%	1,037,440	2,766,870	69.9%	1,193,130
Performance Partnership Pilot	228,200	148,006	64.9%	-	148,006	64.9%	80,194
Project Invest	693,200	596,807	86.1%	117,074	713,881	103.0%	(20,681)
Project Invest (FY25)	558,000	328,545	58.9%	272,322	600,867	107.7%	(42,867)
Regional Equity Recovery Partnership	1,663,254	31,841	1.9%	1,060,000	1,091,841	65.6%	571,413
Regional Equity Recovery Partnership (FY25)	168,159	589	0.4%	-	589	0.4%	167,570
Relay Institute	50,000	50,000	100.0%	-	50,000	100.0%	-
Systems Involved Youth	1,967,400	1,559,921	79.3%	229,861	1,789,781	91.0%	177,618
WIOA Formula	343,800	164,311	47.8%	43,940	208,250	60.6%	135,550
WIOA Formula (FY25)	343,600	123,854	36.0%	175,557	299,411	87.1%	44,189
Youth at Work (CalWorks/OUY/Foster)	7,866,801	6,196,216	78.8%	1,475,401	7,671,617	97.5%	195,184
Youth at Work (CalWorks/OUY/Foster) (FY25)	9,170,000	3,013,229	32.9%	5,509,329	8,522,558	92.9%	647,442
TAY WOW Curriculum (22Y877) PY23 CF 23-0602-S1	50,000	-	0.0%	-	-	0.0%	50,000
TOTAL	31,354,684	16,870,016	53.8%	10,330,793	27,200,809	86.8%	4,153,875

Preliminary CFAY 1.0 Final Closeout (97.6% Spent)

Group	Budget	Total Expenditures	% to Budget	Remaining (UnClaimed)
Administration	5,396,637	5,396,636	100.0%	1
Angeleno Corps	9,576,952	9,629,773	100.6%	(52,821)
Clean L.A.	5,985,600	5,528,503	92.4%	457,097
Early Childhood Education Student Advancement	1,698,724	1,537,278	90.5%	161,446
Edible Food Waste Recovery	475,440	541,822	114.0%	(66,382)
Digital Ambassador (Hospitality Training)	403,400	541,071	134.1%	(137,671)
LA Community College City Pathways	5,719,045	5,568,865	97.4%	150,180
LA Community Composting	560,000	709,695	126.7%	(149,695)
LA RISE - Youth Academy	3,882,261	3,415,462	88.0%	466,799
LA River Rangers	4,872,000	4,027,926	82.7%	844,074
Non-Profit Apprenticeship	1,320,000	1,320,000	100.0%	-
Northeast Trees/Firefighter (Pre) Training	612,533	1,050,318	171.5%	(437,785)
Student to Student Success	5,610,005	4,848,868	86.4%	761,137
Summer Night Lights Expansion	1,171,796	2,449,289	209.0%	(1,277,493)
Teen Parent Prosper	496,721	338,781	68.2%	157,940
Youth and Community Harvest Internship	473,650	326,662	69.0%	146,988
Hire LA's Youth Platform Expansion - CSS	726,620	730,010	100.5%	(3,390)
Hire LA Youth Work Experience	4,028,204	4,111,199	102.1%	(82,995)
Program Evaluation and Project Planning	539,460	576,127	106.8%	(36,667)
Auto & WHTW Internship (GSD)	37,467	3,449	9.2%	34,018
Pathway to Childcare (RAP)	379,779	-	0.0%	379,779
TOTAL	53,966,294	52,651,734	97.6%	1,314,560

Status of Reimbursements (Unaudited)

- Claimed to/Owed from State: \$52.6M/\$32.9M
- Amount Owed by State: \$19.7 Million
- Other Outstanding Items (i.e., Audits, Repayments, Collection, Disallowances)

Swift Action to Reduce Amount Unclaimed

1. Collaboration, Cooperation, & Communication
2. WDB Reprogramming \$5.9M
3. Burn Rate Acceleration – Low to High
4. New Srvc. – McArthur Park & Slauson Corridor
5. Hired New Finance & Leadership Staff

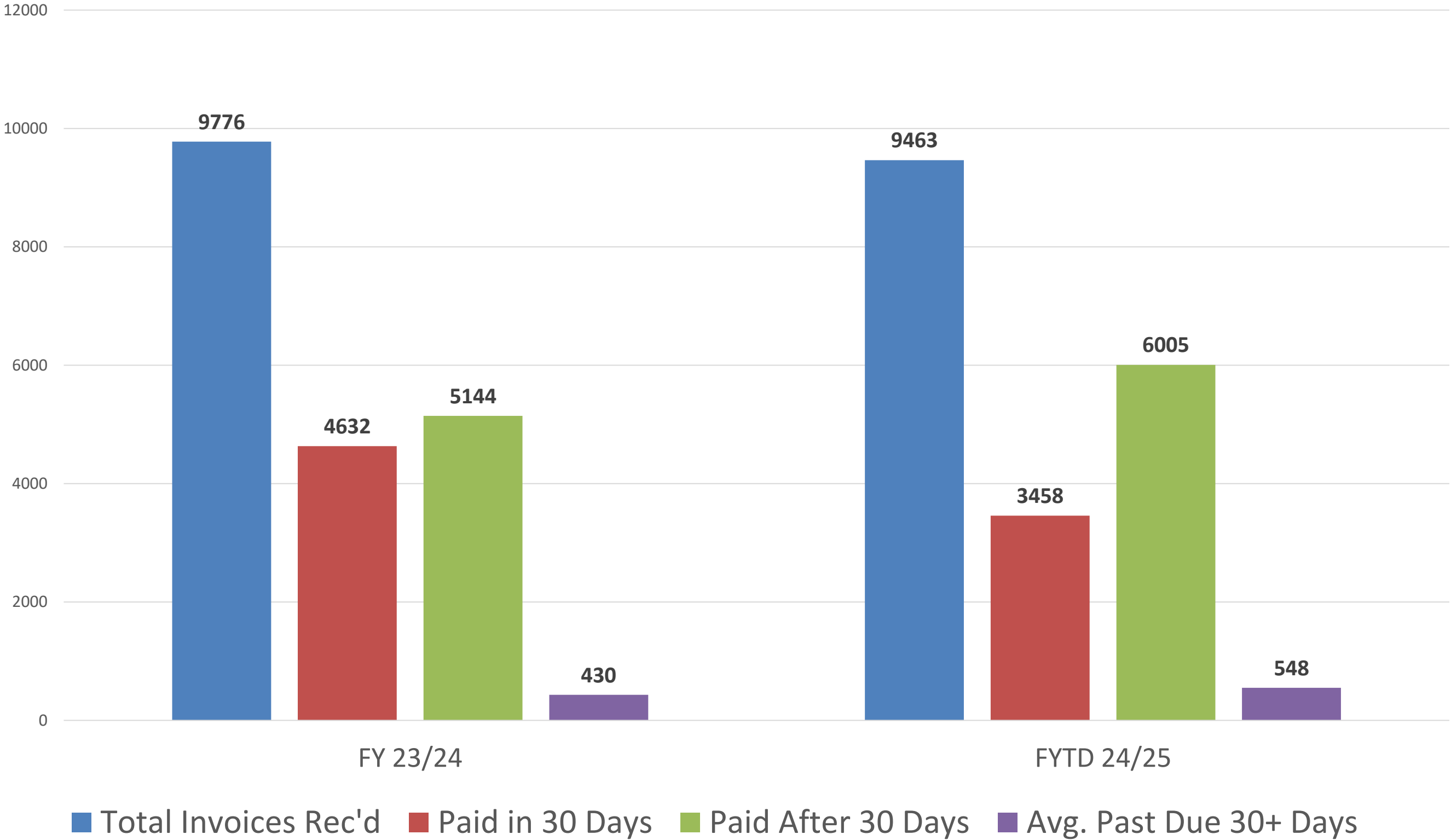
Youth Service Corps (Formerly CFAY)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Administration	4,170,152	184,569	4.4%	-	184,569	4.4%	3,985,583
Angeleno Corps	4,154,308	-	0.0%	3,619,979	3,619,979	87.1%	534,329
Automotive & WHTW Internship (GSD)	30,773	-	0.0%	-	-	0.0%	30,773
Clean L.A.	2,130,360	-	0.0%	2,130,360	2,130,360	100.0%	-
Digital Ambassador - Hospitality Training	455,900	-	0.0%	455,900	455,900	100.0%	-
Early Childhood Education Student Advancement	1,179,893	-	0.0%	966,759	966,759	81.9%	213,134
LA Community Composting & Edible Food Waste Recovery	248,580	-	0.0%	248,580	248,580	100.0%	-
LA City Pathways (aka: LA Community College - City Pathways)	928,831	-	0.0%	928,832	928,832	100.0%	(1)
LA City Pathways for Youth (RAP) (NEW)	1,055,785	-	0.0%	1,035,785	1,035,785	98.1%	20,000
LA City Pathways to Childcare Program (RAP)	252,181	-	0.0%	252,181	252,181	100.0%	0
LA RISE - Youth Academy	776,816	-	0.0%	612,998	612,998	78.9%	163,818
LA River Rangers	1,832,110	-	0.0%	1,832,110	1,832,110	100.0%	(0)
Northeast Trees/Firefighter (Pre) Training	337,242	-	0.0%	337,242	337,242	100.0%	-
Outreach and Recruitment (NEW)	231,361	-	0.0%	-	-	0.0%	231,361
Senior Hospitality Internship for LA Youth (NEW)	180,572	-	0.0%	-	-	0.0%	180,572
Student to Student Success	1,515,129	-	0.0%	1,035,482	1,035,482	68.3%	479,647
Summer Night Lights Expansion (RAP)	935,232	-	0.0%	935,232	935,232	100.0%	0
Teen Parent Prosper	300,226	-	0.0%	216,162	216,162	72.0%	84,064
Youth and Community Harvest Internship	176,527	-	0.0%	147,105	147,105	83.3%	29,422
TOTAL	20,891,978	184,569	0.9%	14,754,707	14,939,276	71.5%	5,952,702

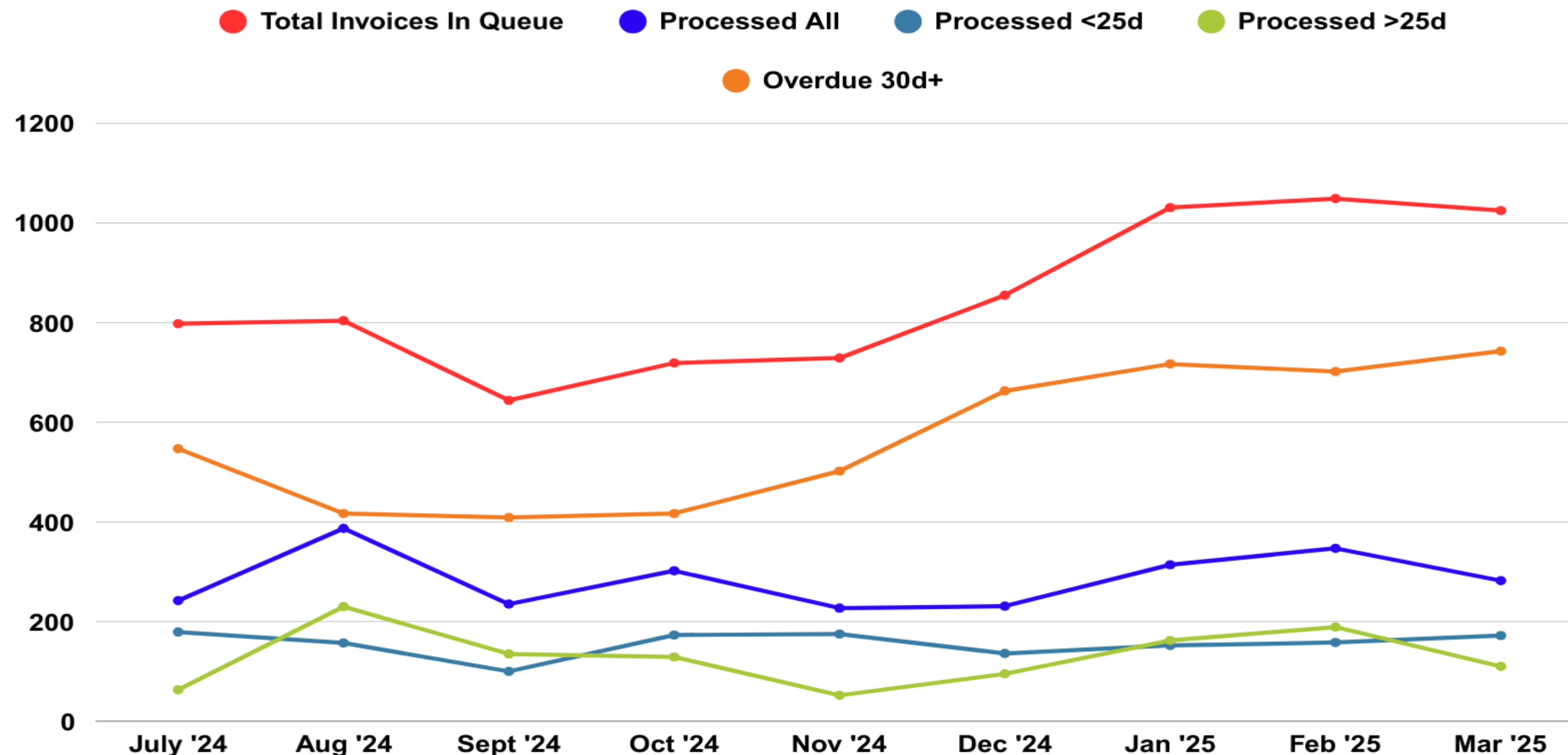
Other Workforce Grants (as of March 2025)

Group	Budget	Total Expenditures	% to Budget	Unliquidated Obligations	Total Obligations	% to Budget	Unobligated Balance
Audit Repayment Fund	562,837	-	0.0%	-	-	0.0%	562,837
Bank of America	240,000	124,788	52.0%	16,952	141,740	59.1%	98,260
Bank of America Rd 2 (FY 2025)	315,212	-	0.0%	-	-	0.0%	315,212
EWDD SYEP - Other Sources	197,400	-	0.0%	11,000	11,000	5.6%	186,400
EWDD SYEP - Other Sources (FY 2025)	296,400	-	0.0%	-	-	0.0%	296,400
Prison to Employment	2,412,661	1,646,301	68.2%	278,873	1,925,174	79.8%	487,487
Prison to Employment (FY 25)	129,014	30,165	23.4%	-	30,165	23.4%	98,849
DOJ: Returning Citizens Housing Stability Pilot	1,000,000	-	0.0%	899,916	899,916	90.0%	100,084
US Conf. of Mayors Digital Equity State of CA: OPR - Movin On Up (FY25)	250,000	57,180	22.9%	192,820	250,000	100.0%	-
WDB Workforce Development (FY 25)	300,000	-	0.0%	-	-	0.0%	300,000
Hilton Foundation Apprenticeship Program (FY25)	100,000	-	0.0%	-	-	0.0%	100,000
James Irvine Foundation Workforce Capacity (FY25)	500,000	-	0.0%	-	-	0.0%	500,000
Vision Lab - DOL Community Projects Earmark (FY25)	1,000,000	120,000	12.0%	391,460	511,460	51.1%	488,540
TOTAL	7,303,524	1,978,433	27.1%	1,791,022	3,769,455	51.6%	3,534,069

FY 24 to FY 25 Comparison - Invoice Metrics (as of May 2025)



Invoice Metrics and Status (as of March 2025)



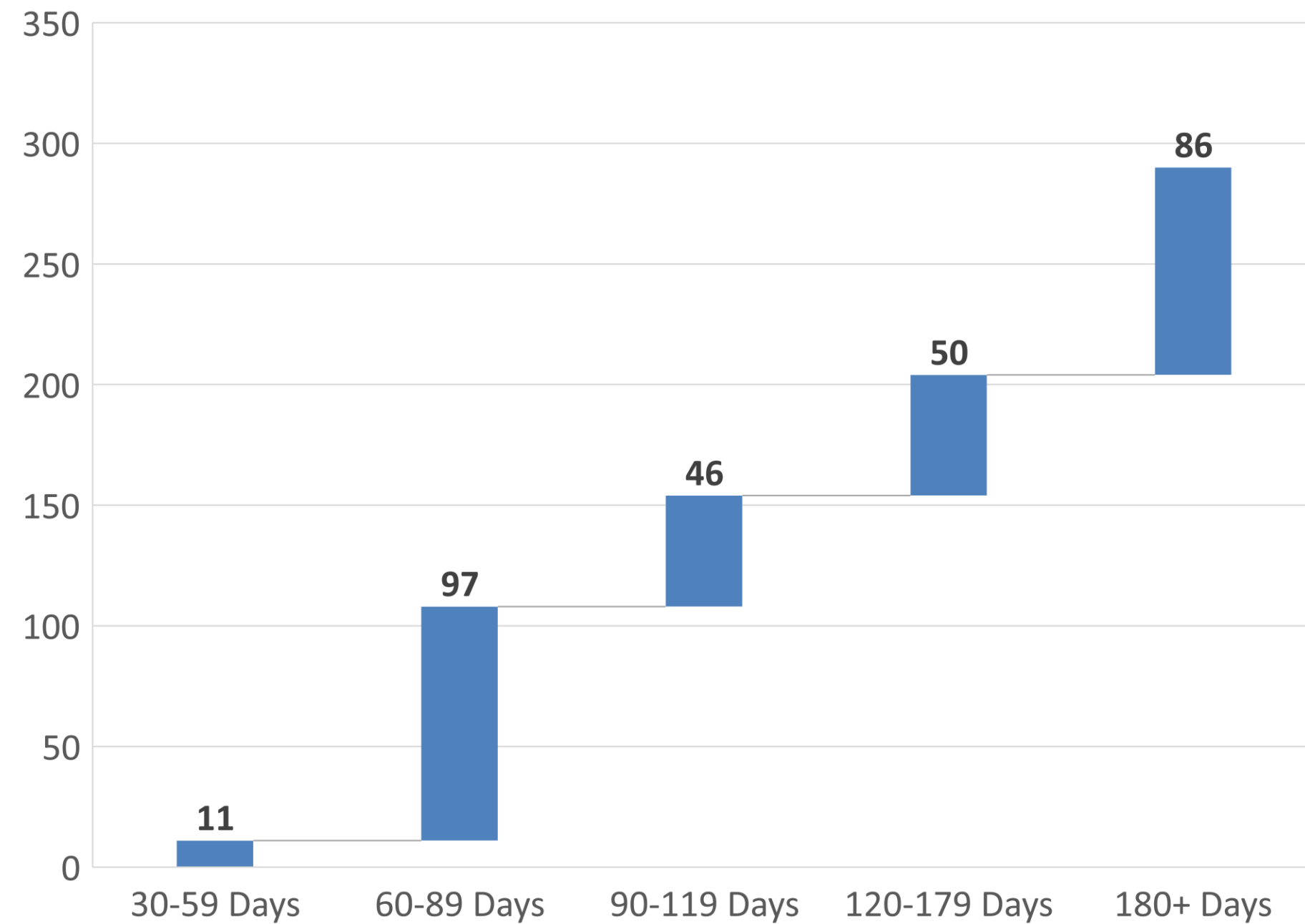
30 Days+ by Program

- WIOA - \$4M; 61
- CFAY - \$1.6M; 66
- LA County - \$1.6M; 72
- LA City - \$1.4M; 63
- CDBG - \$467K; 18
- WIOA Disc. - \$300K; 22

Invoice Aging (Total 290 as of May 31, 2025)

Aging Count = 290

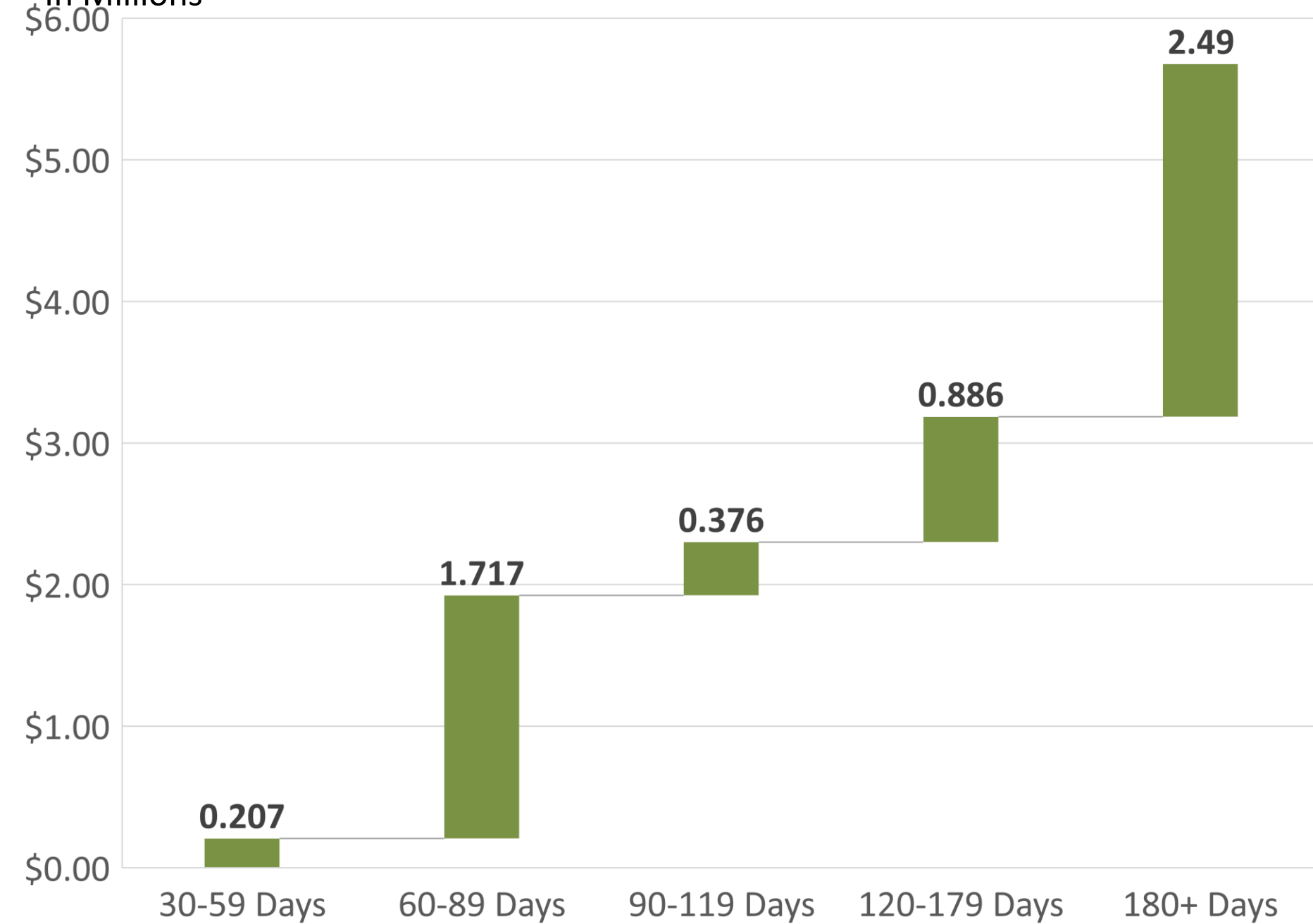
■ Increase ■ Decrease ■ Total



Aging Amount = \$5.7 Million

■ Increase ■ Decrease ■ Total

In Millions



Workforce Development Contracts PY 25

(as of March 2025)



TOTAL CONTRACT ACTIVITY	NEW	AMENDED	TIMELINE	PENDING STEPS/NOTES
New and Amendment - Total 344 at \$87.8M	192	152		Target \$95 Million (Revised Adopted \$112.4 Million - Est. \$17.4 Million Carry-In)
In Signature Circulation	23	13	1-2 Weeks	\$5.2 Million
In Progress	12	5	6-10 Weeks	\$4.88 Million EWDD (1- 2 Wks), City Attorney (2-3 Wks), CAO Risk (4 Wks)
Estimated: Not Yet Received (No CA-1 Form)	~ 62		7+ Weeks	
TOTAL Avg. 280-300 New Contracts/Yr.	~290	175		\$18.1M Outstanding

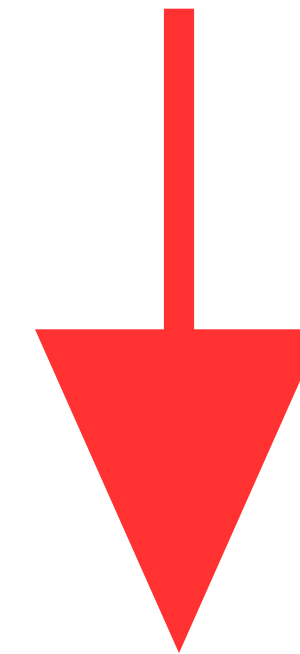


LaunchPad - Grants Process Improvement



TASK	Status
1. Develop Contract	Complete
2. Gather Requirements for Contracts Module	Complete
3. Develop Workflow for Contracts Module	Complete
4. LaunchPad Phase 1 Kick-Off Meeting	Complete
5. Phase 1 - Develop Contracts Module	Complete
6. Test Contracts Module	Complete
7. Develop Training Guide	In Progress
8. Gather Requirements for Invoice Module	Complete
9. Phase 2 - Develop Invoice Module	In Progress
10. Test Invoice Module	In Progress
11. Train Staff	To Do
12. Launch	To Do

Phase I
Soft Launch
July 1, 2025



Phase 2 - Invoice

The development and testing of the Invoice Module has been underway since October 15th, 2024

Phase 2 Cont.

Phase 2 - Invoice is estimated to conclude by the end of April

Train Staff

Launch

Proposed Launch date is June 30th, 2025

Note:
Grants Mgmt. Module
Being Re-Imagined and
Self-Service Portal
Anticipated

THANK YOU!
QUESTIONS?





9.

DATE: June 26, 2025

TO: Workforce Development Board (WDB)

FROM:

SUBJECT: Update on WDB Meeting Notification System (Novus) transition

REQUESTED ACTION:

BACKGROUND:

ADDITIONAL BACKGROUND:

ATTACHMENTS:

Description

No Attachments Available